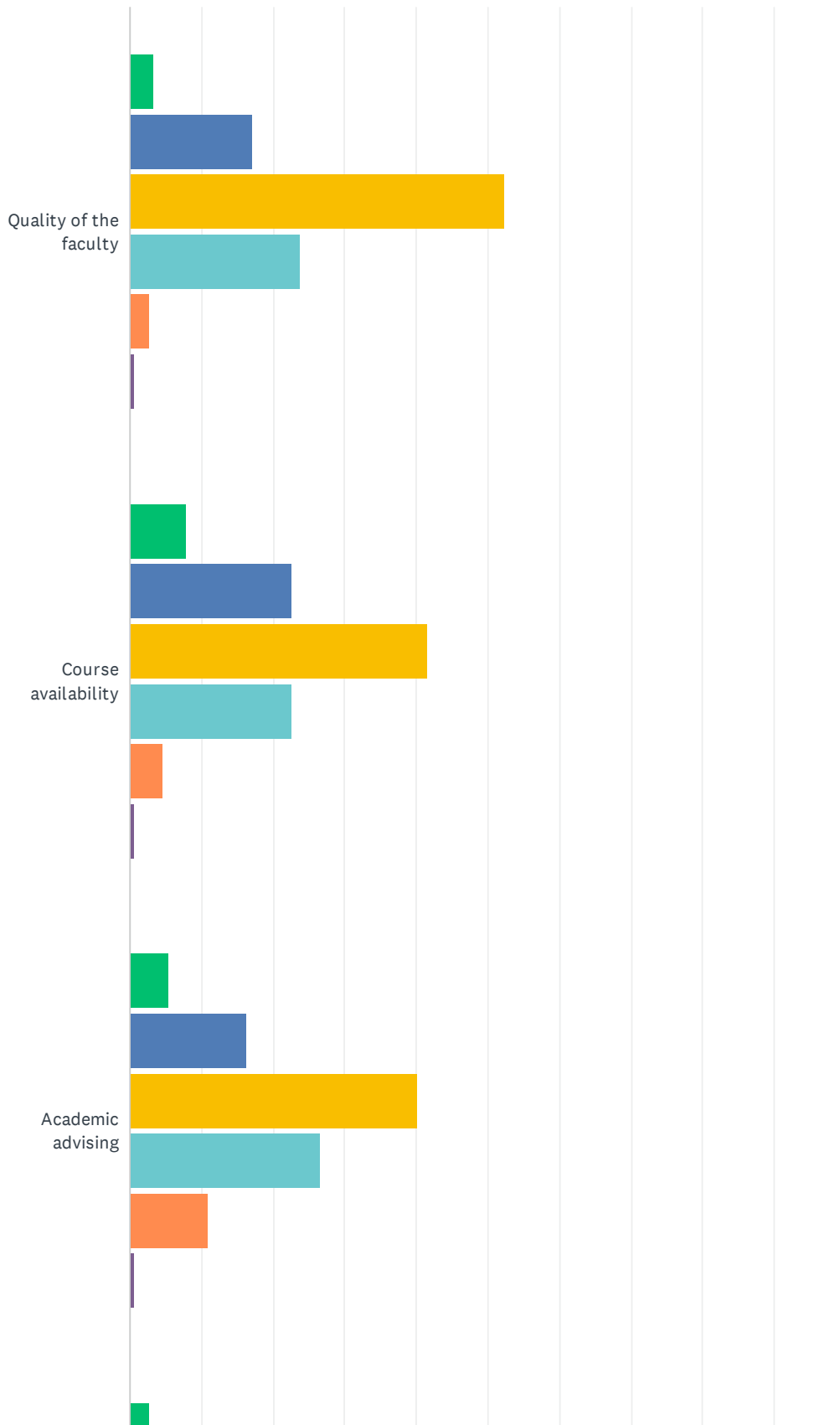
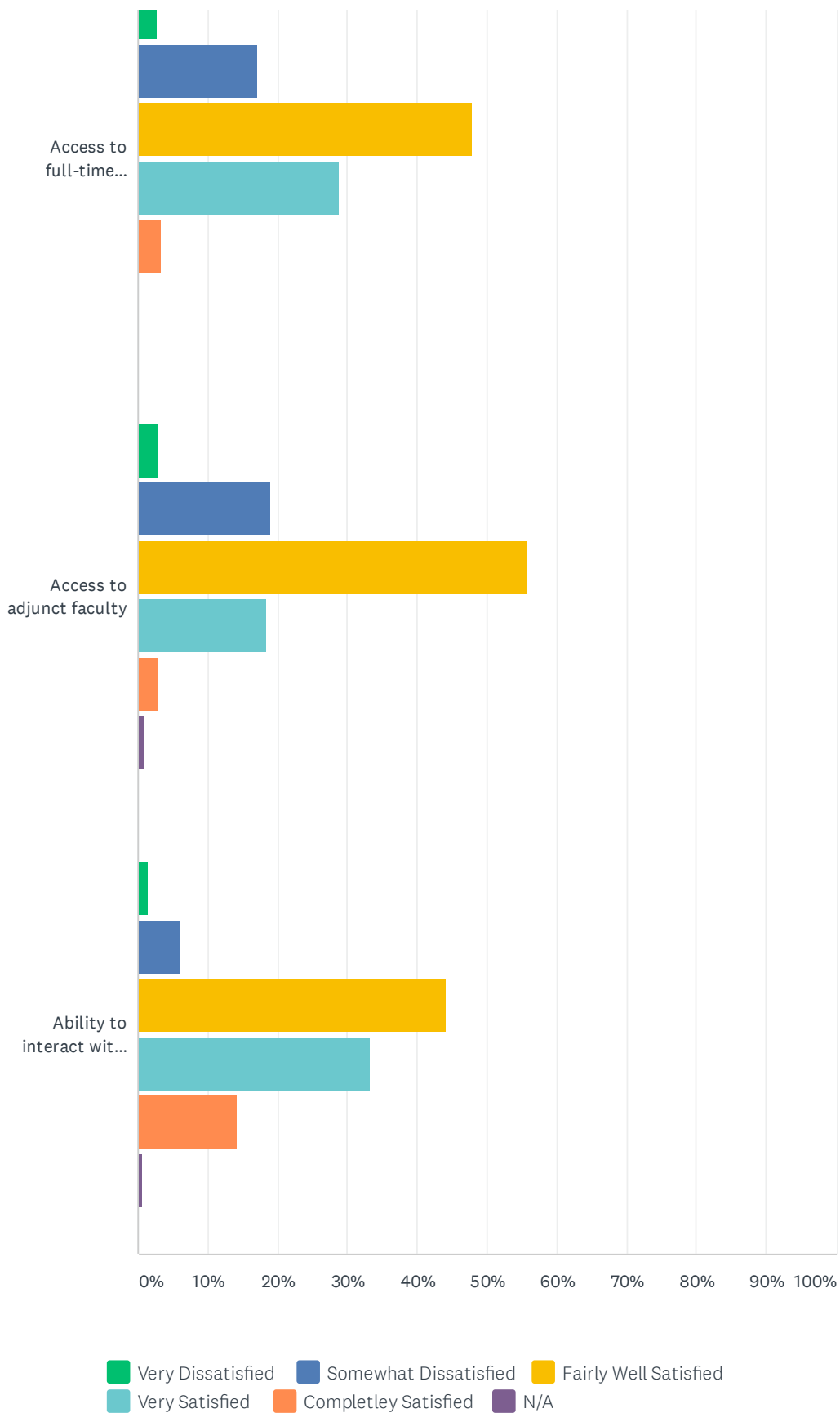


Q1 Please rate your level of satisfaction with each of the following items.

Answered: 153 Skipped: 0



Student Satisfaction Survey (2016)

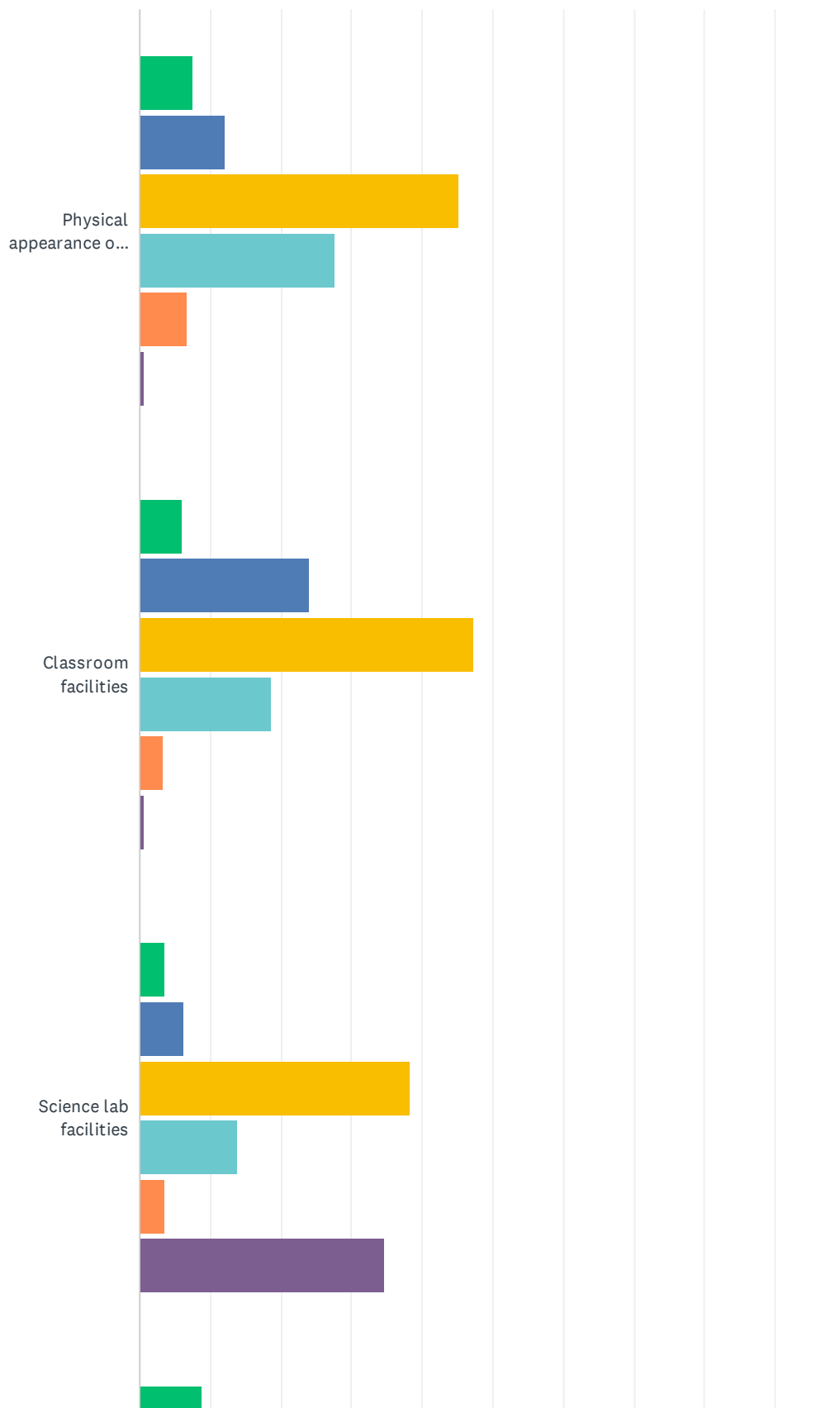


Student Satisfaction Survey (2016)

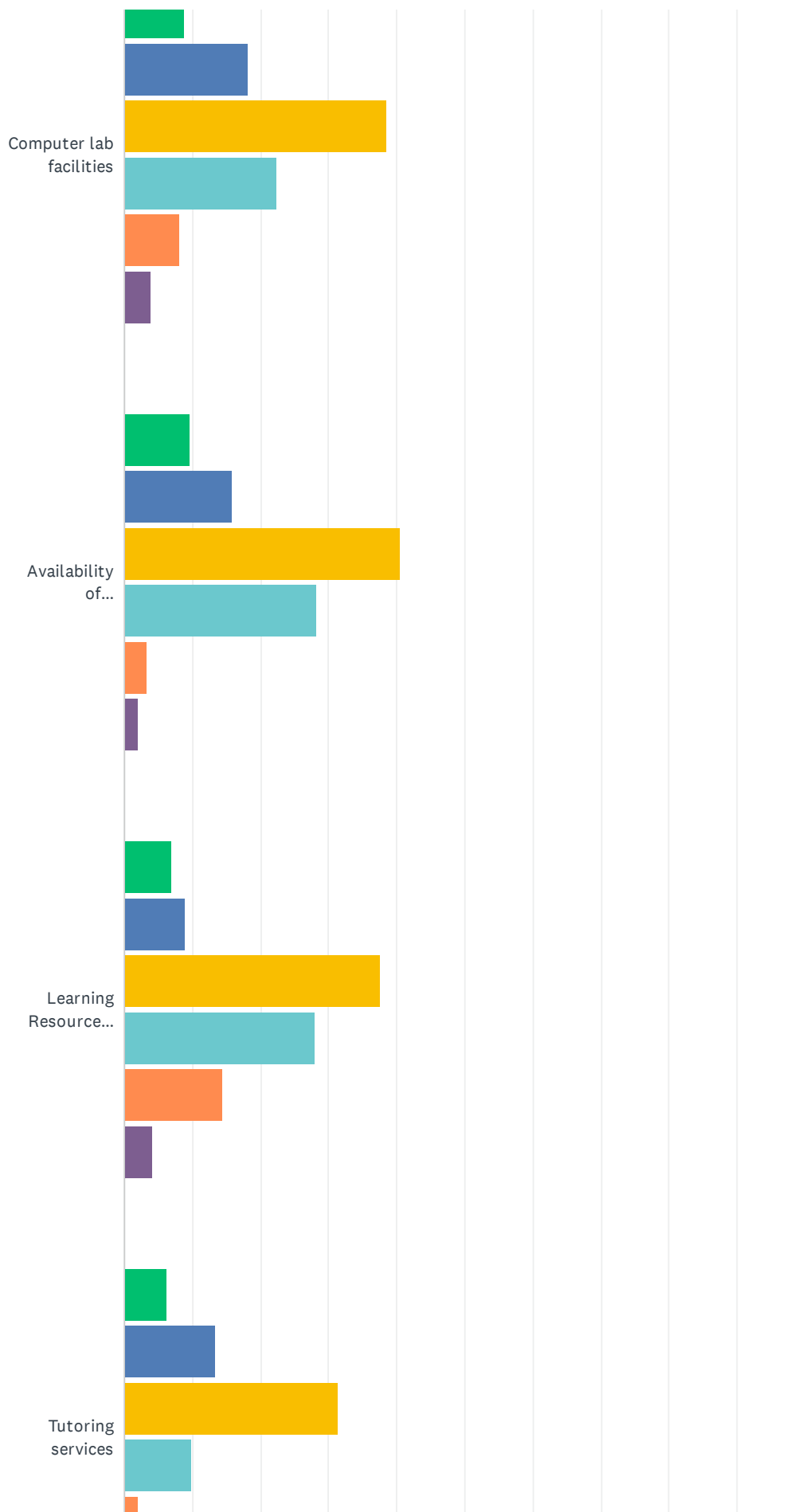
| | VERY DISSATISFIED | SOMEWHAT DISSATISFIED | FAIRLY WELL SATISFIED | VERY SATISFIED | COMPLETLEY SATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|--|-------------------|-----------------------|-----------------------|----------------|----------------------|------------|-------|------------------|
| Quality of the faculty | 3.31% 5 | 17.22% 26 | 52.32% 79 | 23.84% 36 | 2.65% 4 | 0.66% 1 | 151 | 3.05 |
| Course availability | 7.95% 12 | 22.52% 34 | 41.72% 63 | 22.52% 34 | 4.64% 7 | 0.66% 1 | 151 | 2.93 |
| Academic advising | 5.44% 8 | 16.33% 24 | 40.14% 59 | 26.53% 39 | 10.88% 16 | 0.68% 1 | 147 | 3.21 |
| Access to full-time faculty | 2.74% 4 | 17.12% 25 | 47.95% 70 | 28.77% 42 | 3.42% 5 | 0.00% 0 | 146 | 3.13 |
| Access to adjunct faculty | 2.94% 4 | 19.12% 26 | 55.88% 76 | 18.38% 25 | 2.94% 4 | 0.74% 1 | 136 | 2.99 |
| Ability to interact with other students in academic settings | 1.36% 2 | 6.12% 9 | 44.22% 65 | 33.33% 49 | 14.29% 21 | 0.68% 1 | 147 | 3.53 |

Q2 Please rate your level of satisfaction with each of the following items.

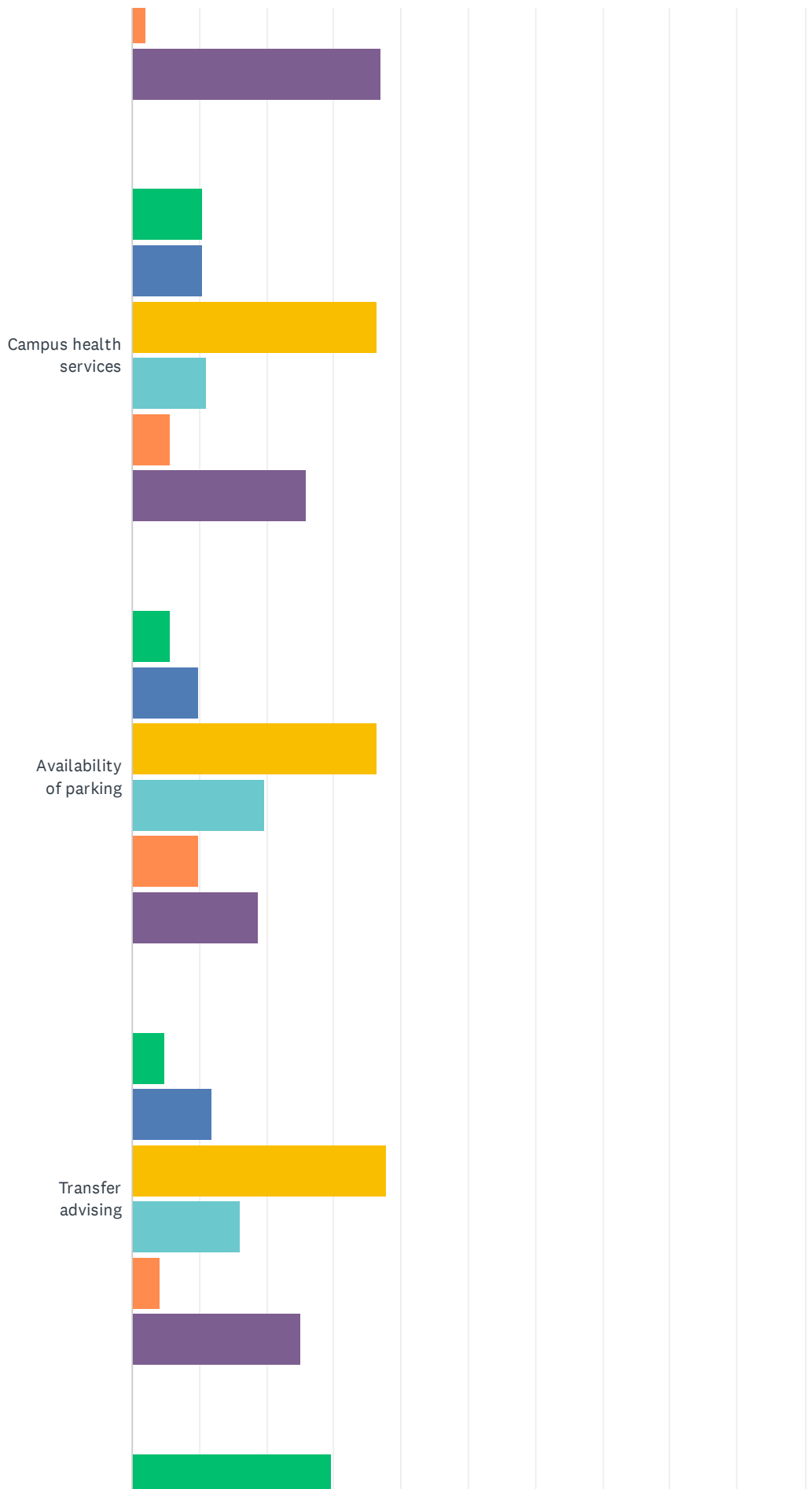
Answered: 151 Skipped: 2



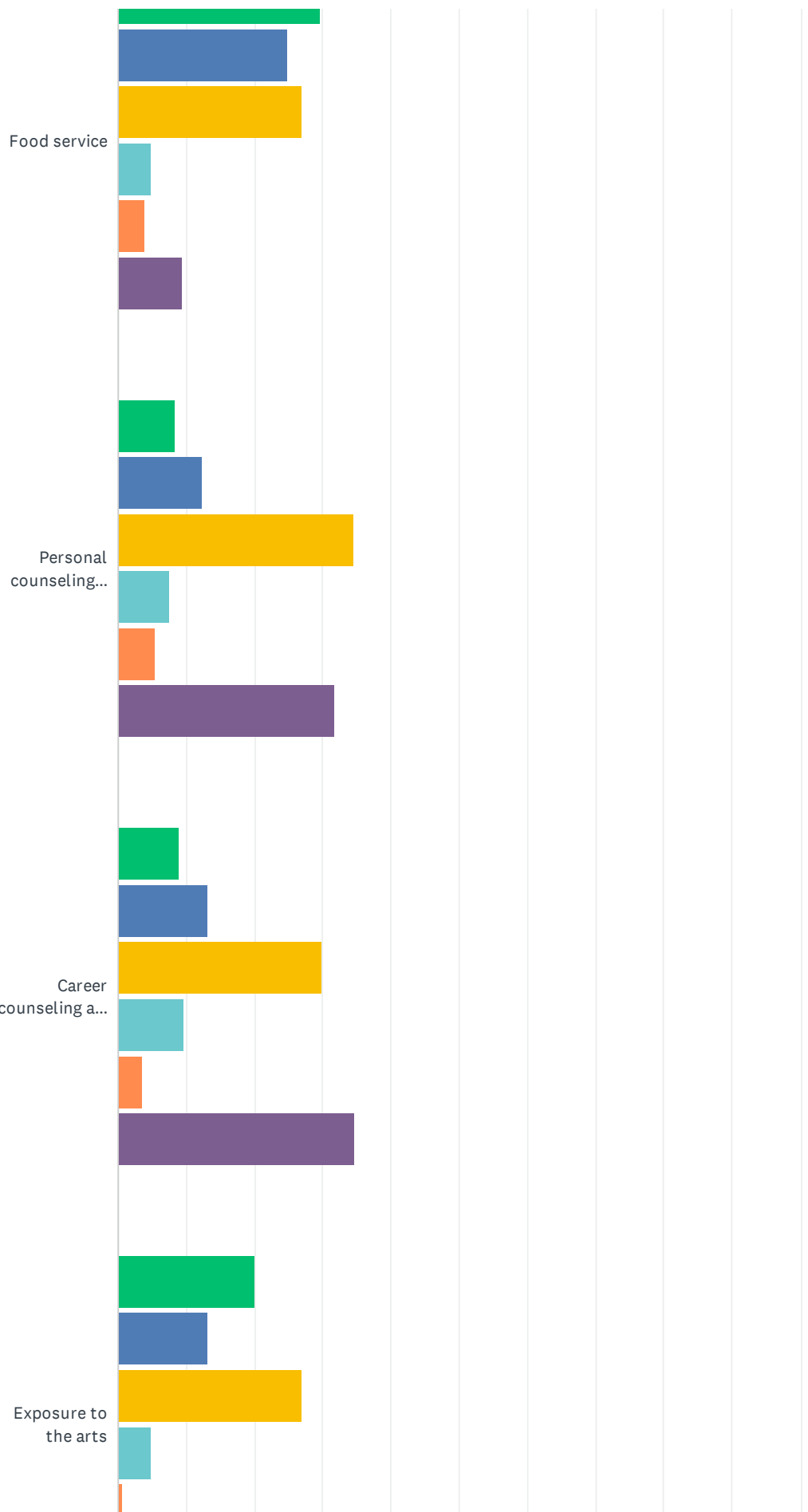
Student Satisfaction Survey (2016)



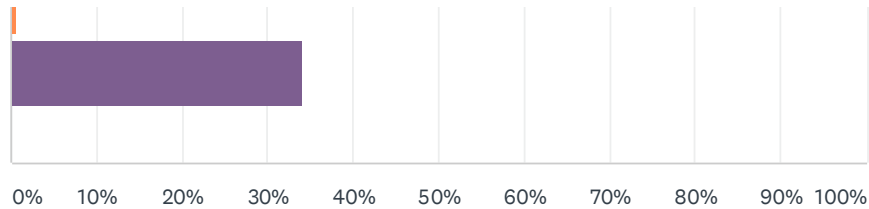
Student Satisfaction Survey (2016)



Student Satisfaction Survey (2016)



Student Satisfaction Survey (2016)

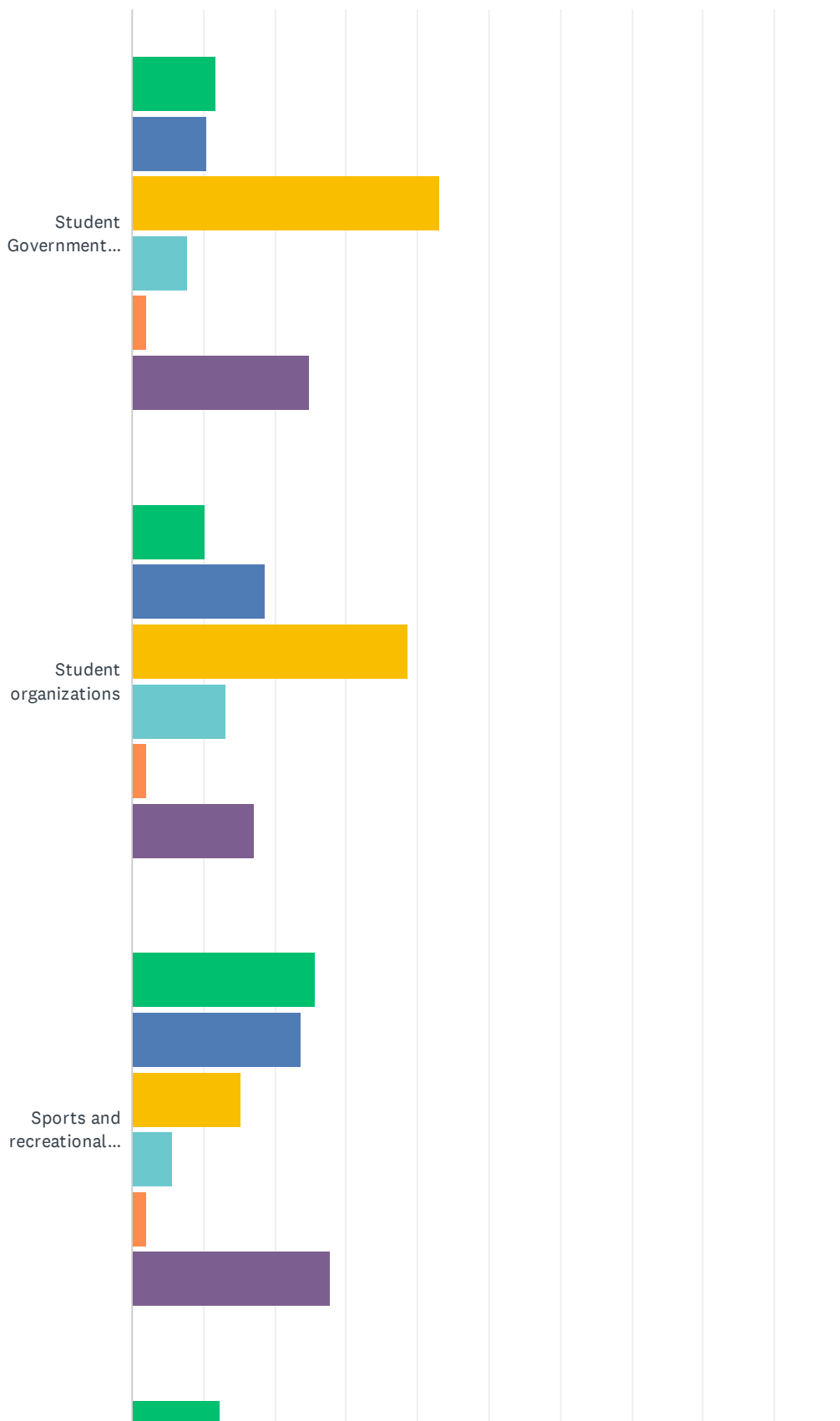


■ Very Dissatisfied
 ■ Somewhat Dissatisfied
 ■ Fairly Well Satisfied
■ Very Satisfied
 ■ Completely Satisfied
 ■ N/A

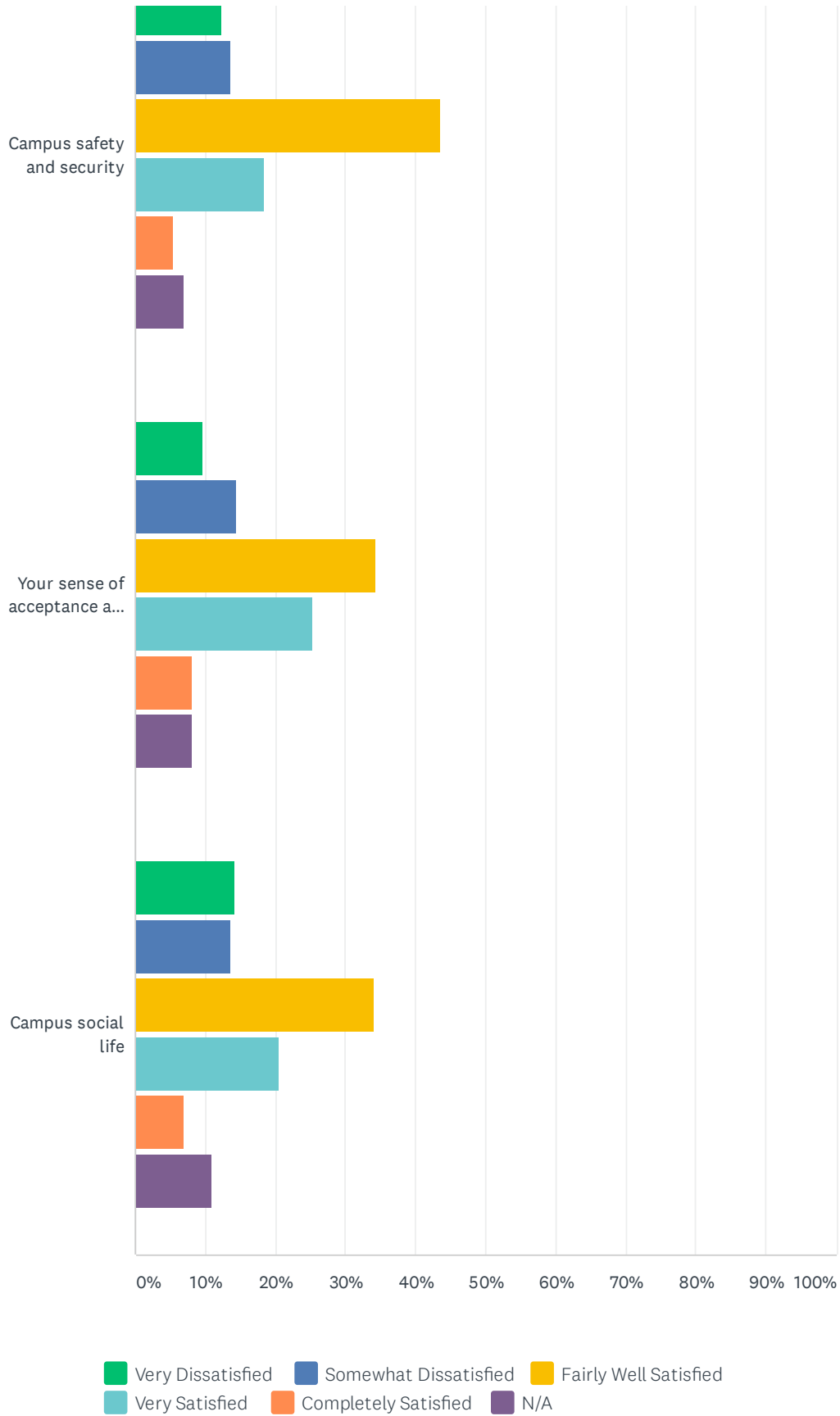
| | VERY DISSATISFIED | SOMEWHAT DISSATISFIED | FAIRLY WELL SATISFIED | VERY SATISFIED | COMPLETELY SATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|---|-------------------|-----------------------|-----------------------|----------------|----------------------|--------------|-------|------------------|
| Physical appearance of the campus | 7.43% 11 | 12.16% 18 | 45.27% 67 | 27.70% 41 | 6.76% 10 | 0.68% 1 | 148 | 3.14 |
| Classroom facilities | 6.00% 9 | 24.00% 36 | 47.33% 71 | 18.67% 28 | 3.33% 5 | 0.67% 1 | 150 | 2.89 |
| Science lab facilities | 3.47% 5 | 6.25% 9 | 38.19% 55 | 13.89% 20 | 3.47% 5 | 34.72% 50 | 144 | 3.12 |
| Computer lab facilities | 8.78% 13 | 18.24% 27 | 38.51% 57 | 22.30% 33 | 8.11% 12 | 4.05% 6 | 148 | 3.03 |
| Availability of technological resources | 9.66% 14 | 15.86% 23 | 40.69% 59 | 28.28% 41 | 3.45% 5 | 2.07% 3 | 145 | 3.00 |
| Learning Resource Centre/Library | 6.85% 10 | 8.90% 13 | 37.67% 55 | 28.08% 41 | 14.38% 21 | 4.11% 6 | 146 | 3.36 |
| Tutoring services | 6.29% 9 | 13.29% 19 | 31.47% 45 | 9.79% 14 | 2.10% 3 | 37.06% 53 | 143 | 2.81 |
| Campus health services | 10.49% 15 | 10.49% 15 | 36.36% 52 | 11.19% 16 | 5.59% 8 | 25.87% 37 | 143 | 2.88 |
| Availability of parking | 5.59% 8 | 9.79% 14 | 36.36% 52 | 19.58% 28 | 9.79% 14 | 18.88% 27 | 143 | 3.22 |
| Transfer advising | 4.90% 7 | 11.89% 17 | 37.76% 54 | 16.08% 23 | 4.20% 6 | 25.17% 36 | 143 | 3.04 |
| Food service | 29.73% 44 | 25.00% 37 | 27.03% 40 | 4.73% 7 | 4.05% 6 | 9.46% 14 | 148 | 2.21 |
| Personal counseling services | 8.28% 12 | 12.41% 18 | 34.48% 50 | 7.59% 11 | 5.52% 8 | 31.72% 46 | 145 | 2.85 |
| Career counseling and job placement | 9.03% 13 | 13.19% 19 | 29.86% 43 | 9.72% 14 | 3.47% 5 | 34.72% 50 | 144 | 2.78 |
| Exposure to the arts | 20.14% 29 | 13.19% 19 | 27.08% 39 | 4.86% 7 | 0.69% 1 | 34.03% 49 | 144 | 2.28 |

Q3 Please rate your level of satisfaction with each of the following items.

Answered: 148 Skipped: 5



Student Satisfaction Survey (2016)

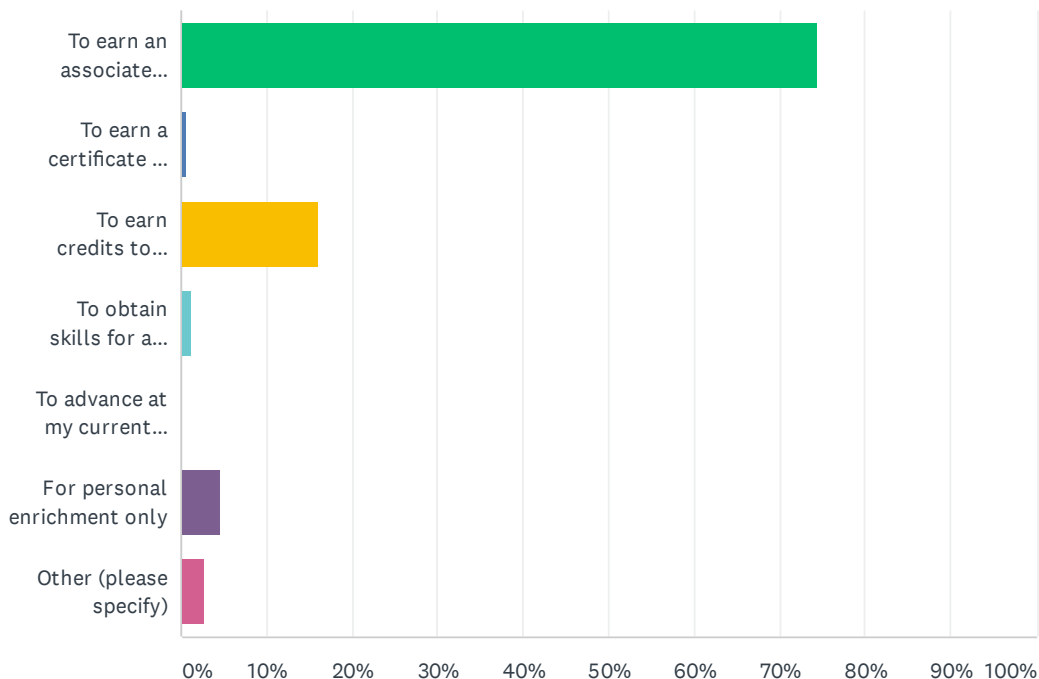


Student Satisfaction Survey (2016)

| | VERY DISSATISFIED | SOMEWHAT DISSATISFIED | FAIRLY WELL SATISFIED | VERY SATISFIED | COMPLETELY SATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|--|-------------------|-----------------------|-----------------------|----------------|----------------------|--------------|-------|------------------|
| Student Government Association | 11.81% 17 | 10.42% 15 | 43.06% 62 | 7.64% 11 | 2.08% 3 | 25.00% 36 | 144 | 2.70 |
| Student organizations | 10.34% 15 | 18.62% 27 | 38.62% 56 | 13.10% 19 | 2.07% 3 | 17.24% 25 | 145 | 2.73 |
| Sports and recreational facilities | 25.69% 37 | 23.61% 34 | 15.28% 22 | 5.56% 8 | 2.08% 3 | 27.78% 40 | 144 | 2.10 |
| Campus safety and security | 12.24% 18 | 13.61% 20 | 43.54% 64 | 18.37% 27 | 5.44% 8 | 6.80% 10 | 147 | 2.91 |
| Your sense of acceptance and belonging | 9.59% 14 | 14.38% 21 | 34.25% 50 | 25.34% 37 | 8.22% 12 | 8.22% 12 | 146 | 3.09 |
| Campus social life | 14.29% 21 | 13.61% 20 | 34.01% 50 | 20.41% 30 | 6.80% 10 | 10.88% 16 | 147 | 2.91 |

Q4 What is your PRIMARY reason for attending HLSCC? (select only one)

Answered: 149 Skipped: 4

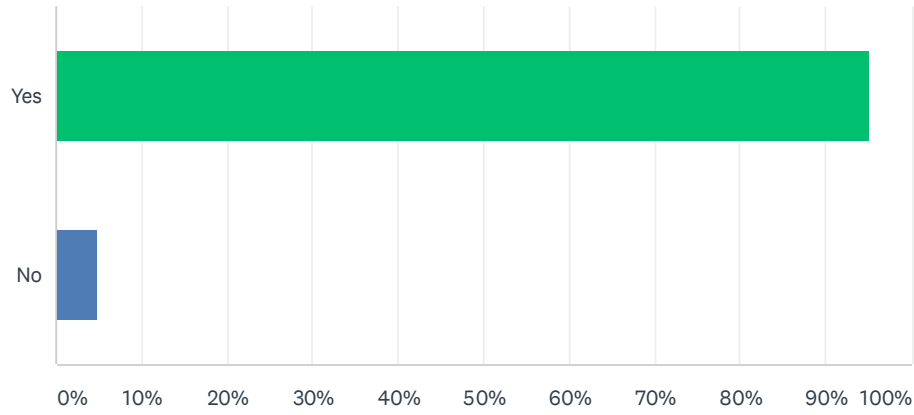


| ANSWER CHOICES | RESPONSES | |
|---|-----------|------------|
| To earn an associate degree from HLSCC | 74.50% | 111 |
| To earn a certificate of achievement from HLSCC | 0.67% | 1 |
| To earn credits to transfer to a 4-year college or university | 16.11% | 24 |
| To obtain skills for a new job | 1.34% | 2 |
| To advance at my current place of employment | 0.00% | 0 |
| For personal enrichment only | 4.70% | 7 |
| Other (please specify) | 2.68% | 4 |
| TOTAL | | 149 |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|--------------------|
| 1 | To obtain skills and be certified for my desired occupation | 5/11/2017 9:29 AM |
| 2 | And because I want to make payment | 1/3/2017 11:02 AM |
| 3 | Because I am broke and this is what I can afford | 1/3/2017 10:18 AM |
| 4 | Too broke to go away | 11/14/2016 4:15 PM |

Q5 Are you on track for accomplishing your goals?

Answered: 145 Skipped: 8



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 95.17% | 138 |
| No | 4.83% | 7 |
| TOTAL | | 145 |

Q6 If you intend to transfer, which institution(s) do you plan to apply to?

Answered: 74 Skipped: 79

Student Satisfaction Survey (2016)

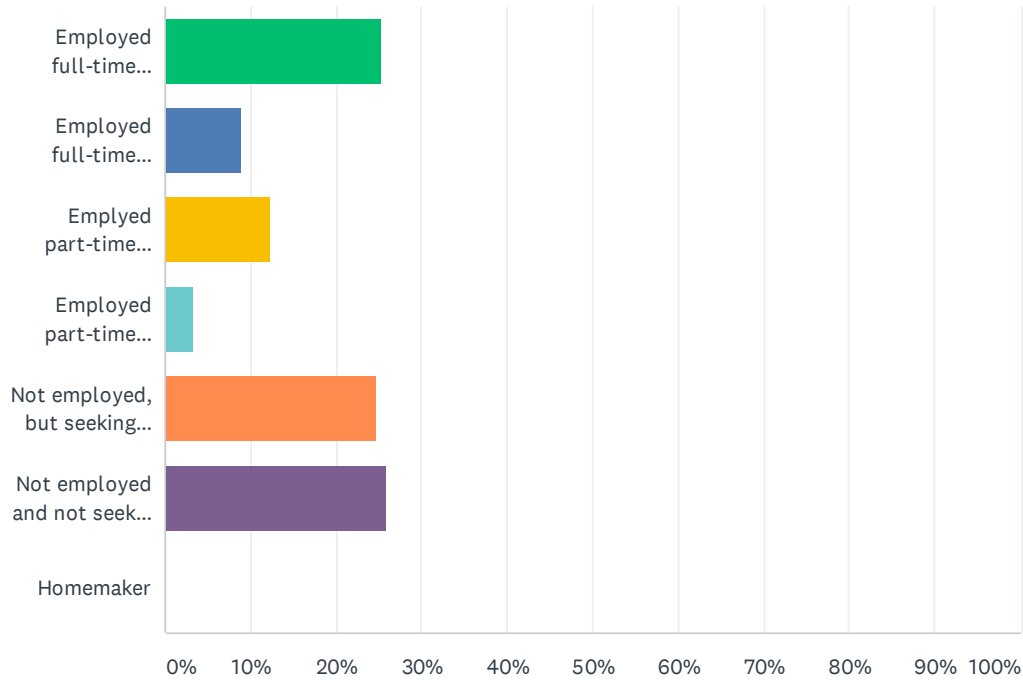
| # | RESPONSES | DATE |
|----|--|---------------------|
| 1 | Grenada or Caribbean islands | 5/11/2017 11:58 AM |
| 2 | UIT-Orlando | 5/11/2017 10:51 AM |
| 3 | New England Tech | 5/11/2017 10:20 AM |
| 4 | University of Alberta or Imperial College of London | 5/11/2017 9:35 AM |
| 5 | n/a still deciding | 5/11/2017 9:29 AM |
| 6 | Newcastle University and The University of East London | 5/11/2017 9:22 AM |
| 7 | not sure yet | 5/11/2017 9:11 AM |
| 8 | UWI | 1/3/2017 10:37 AM |
| 9 | FIU or MSSU | 1/3/2017 10:27 AM |
| 10 | MSSU, Southern University, A&M College, FAMU, University of Missouri | 1/3/2017 10:18 AM |
| 11 | FIU, FSU, UFL, MCU, UBC | 11/22/2016 4:17 PM |
| 12 | Georgia State University | 11/22/2016 4:06 PM |
| 13 | Bristol University, Cardiff University, Birmingham University & Queen Mary of London | 11/22/2016 3:58 PM |
| 14 | UVI | 11/22/2016 3:36 PM |
| 15 | University of Tampa, Barry University | 11/22/2016 12:18 PM |
| 16 | FSU, UNT, UMBC, CSU,UF | 11/22/2016 11:35 AM |
| 17 | UWI | 11/22/2016 11:21 AM |
| 18 | UVI | 11/22/2016 11:09 AM |
| 19 | University of Essex, MSSU | 11/17/2016 11:23 AM |
| 20 | Kings College | 11/17/2016 11:10 AM |
| 21 | Florida International University | 11/17/2016 10:59 AM |
| 22 | St.Georges University | 11/17/2016 10:54 AM |
| 23 | UVI | 11/17/2016 10:42 AM |
| 24 | Monroe College | 11/15/2016 1:06 PM |
| 25 | Grenada University | 11/15/2016 12:27 PM |
| 26 | MSSU | 11/15/2016 10:40 AM |
| 27 | University of Miami | 11/15/2016 10:31 AM |
| 28 | Harvard | 11/15/2016 10:26 AM |
| 29 | Any institute within the UK | 11/15/2016 9:55 AM |
| 30 | UWI, UVI | 11/15/2016 8:34 AM |
| 31 | Derby University | 11/15/2016 8:26 AM |
| 32 | UWI | 11/14/2016 4:28 PM |
| 33 | UFF | 11/14/2016 4:24 PM |
| 34 | FAMU, Southern University, A&M College, MSSU, University of Missouri | 11/14/2016 4:15 PM |
| 35 | UWI, UVI | 11/14/2016 3:19 PM |
| 36 | UVI-St.Thomas | 11/14/2016 3:15 PM |
| 37 | Nova State | 11/14/2016 3:11 PM |
| 38 | meno | 11/14/2016 3:07 PM |

Student Satisfaction Survey (2016)

| | | |
|----|--|---------------------|
| 39 | Not sure | 11/14/2016 12:35 PM |
| 40 | University of Southhampton | 11/14/2016 12:29 PM |
| 41 | Acadia | 11/14/2016 12:06 PM |
| 42 | Johnson & Wales University | 11/14/2016 11:39 AM |
| 43 | UCF | 11/14/2016 10:37 AM |
| 44 | UCF, FIU | 11/14/2016 9:50 AM |
| 45 | University of Southhampton | 11/14/2016 9:33 AM |
| 46 | Not sure yet. Jurisdictions being Argentina, Canada or USA | 11/14/2016 9:22 AM |
| 47 | undecided | 11/14/2016 9:16 AM |
| 48 | USVI | 11/10/2016 1:04 PM |
| 49 | Southern Illinois University | 11/10/2016 12:52 PM |
| 50 | UVI | 11/9/2016 3:42 PM |
| 51 | UVI | 11/9/2016 3:34 PM |
| 52 | Kansas Christian College | 11/9/2016 3:06 PM |
| 53 | UVI | 11/9/2016 2:58 PM |
| 54 | University of the West Indies | 11/9/2016 1:47 PM |
| 55 | FIU | 11/9/2016 12:00 PM |
| 56 | University of West England | 11/9/2016 10:08 AM |
| 57 | UCLA | 11/9/2016 9:28 AM |
| 58 | UVI | 11/9/2016 9:21 AM |
| 59 | Missouri State | 11/8/2016 4:44 PM |
| 60 | UWI | 11/8/2016 4:09 PM |
| 61 | Not sure as yet | 11/8/2016 3:43 PM |
| 62 | Again, somewhere near my grandma | 11/8/2016 3:05 PM |
| 63 | Not sure about the institution but I'm sure about the location which is in New York City | 11/8/2016 12:06 PM |
| 64 | Somewhere in the U.S. | 11/8/2016 11:58 AM |
| 65 | n/a | 11/8/2016 11:30 AM |
| 66 | New England Institute of Technology | 11/8/2016 10:55 AM |
| 67 | Universidad de Montemaoralos | 11/8/2016 10:50 AM |
| 68 | Emory Riddle Aeronautical University | 11/8/2016 10:38 AM |
| 69 | Foreign | 11/8/2016 10:26 AM |
| 70 | Northeast Technical Institute | 11/8/2016 10:12 AM |
| 71 | FIU/FSU | 11/8/2016 9:43 AM |
| 72 | Clayton State University | 11/8/2016 9:37 AM |
| 73 | Bible Study | 11/8/2016 9:16 AM |
| 74 | Florida International University (FIU), FSU, UCF | 11/8/2016 8:46 AM |

Q7 What is your current employment status? (select all that apply)

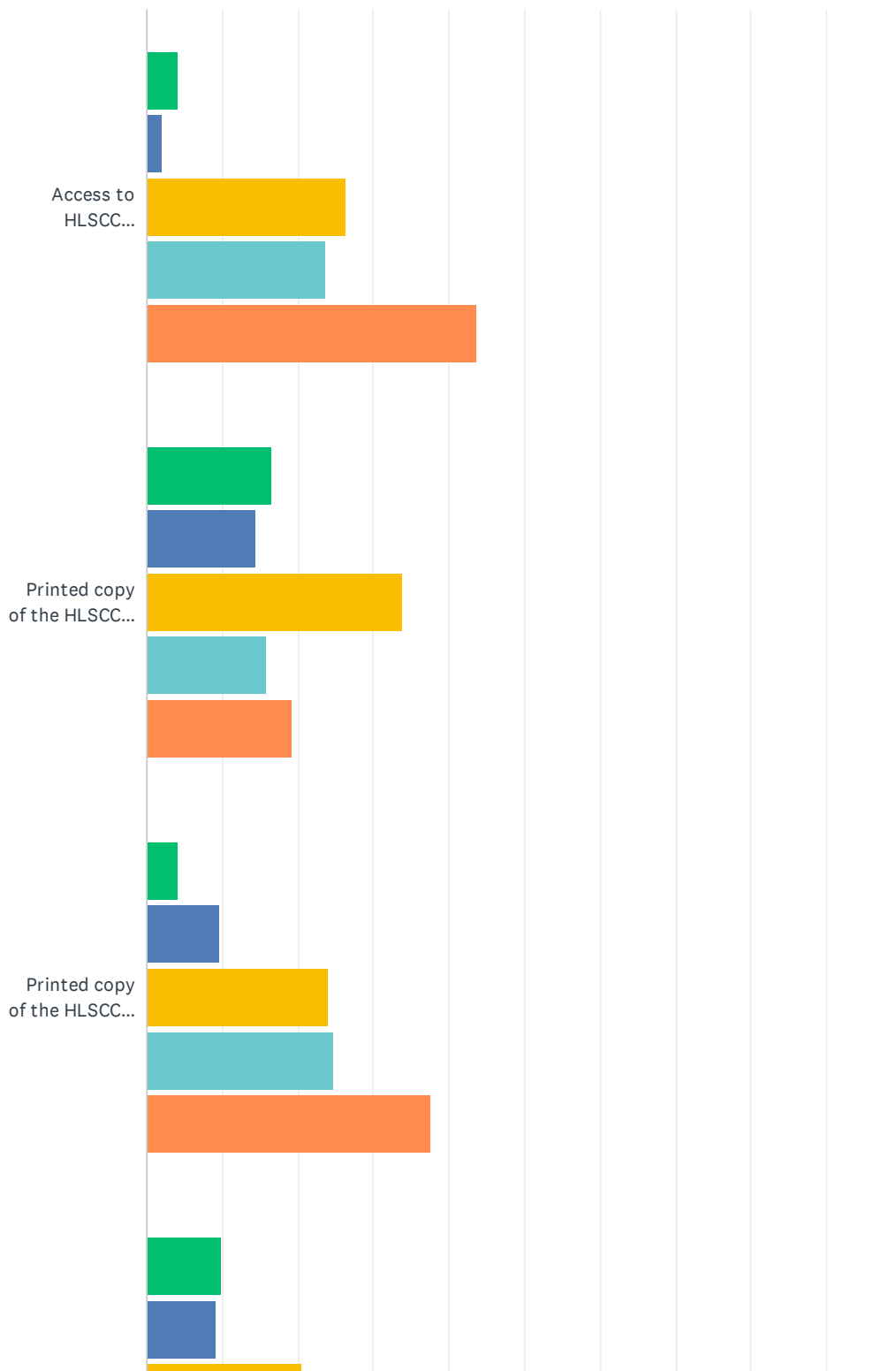
Answered: 146 Skipped: 7



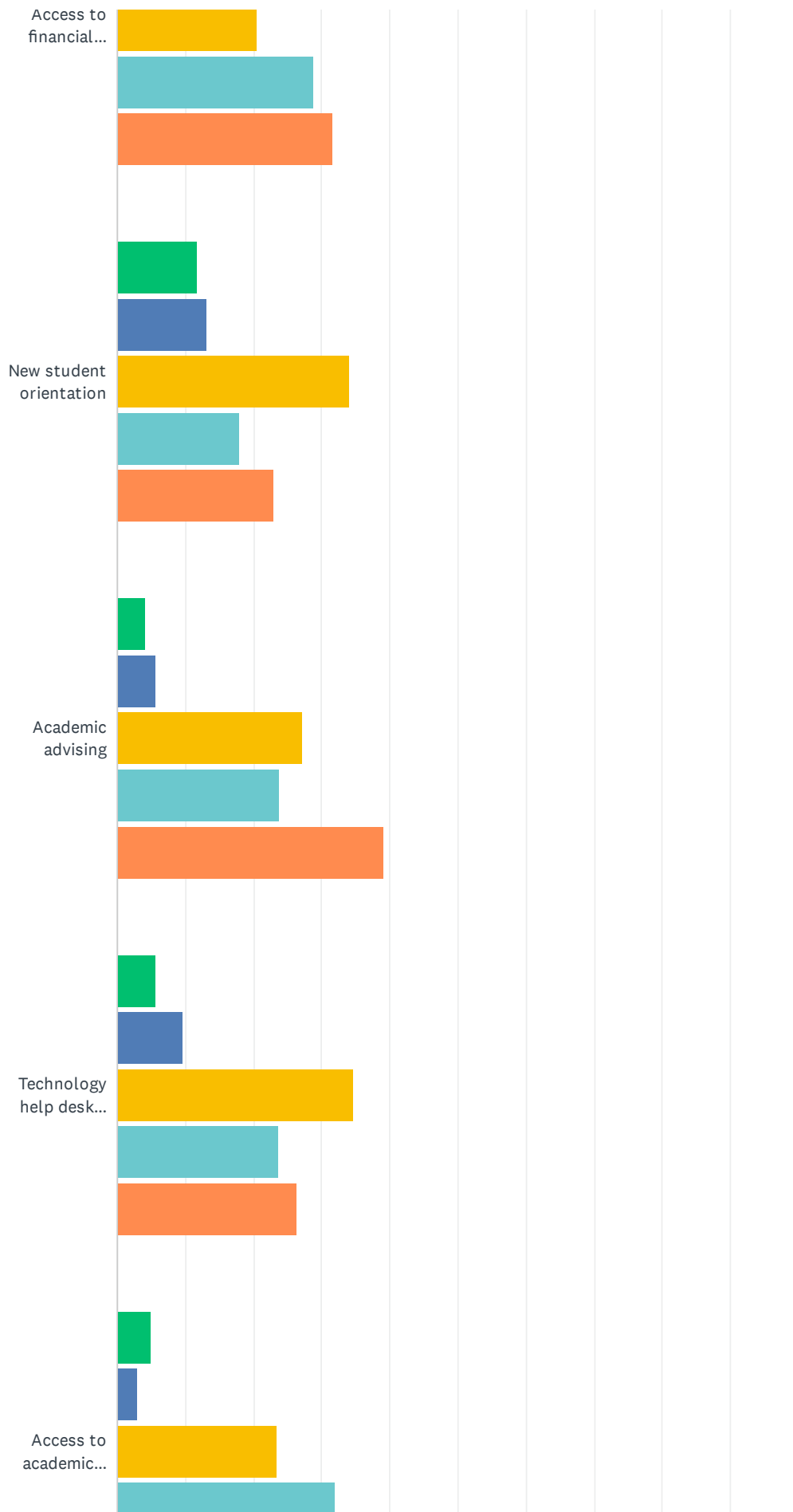
| ANSWER CHOICES | RESPONSES | |
|---|-----------|----|
| Employed full-time off-campus | 25.34% | 37 |
| Employed full-time on-campus | 8.90% | 13 |
| Employed part-time off-campus | 12.33% | 18 |
| Employed part-time on-campus | 3.42% | 5 |
| Not employed, but seeking employment | 24.66% | 36 |
| Not employed and not seeking employment | 26.03% | 38 |
| Homemaker | 0.00% | 0 |
| Total Respondents: 146 | | |

Q8 HLSCC wants to understand our service priorities. Please indicate the level of importance on a scale of 1-5 with 1 meaning not at all important to you and 5 meaning it is extremely important to you for each of the following.

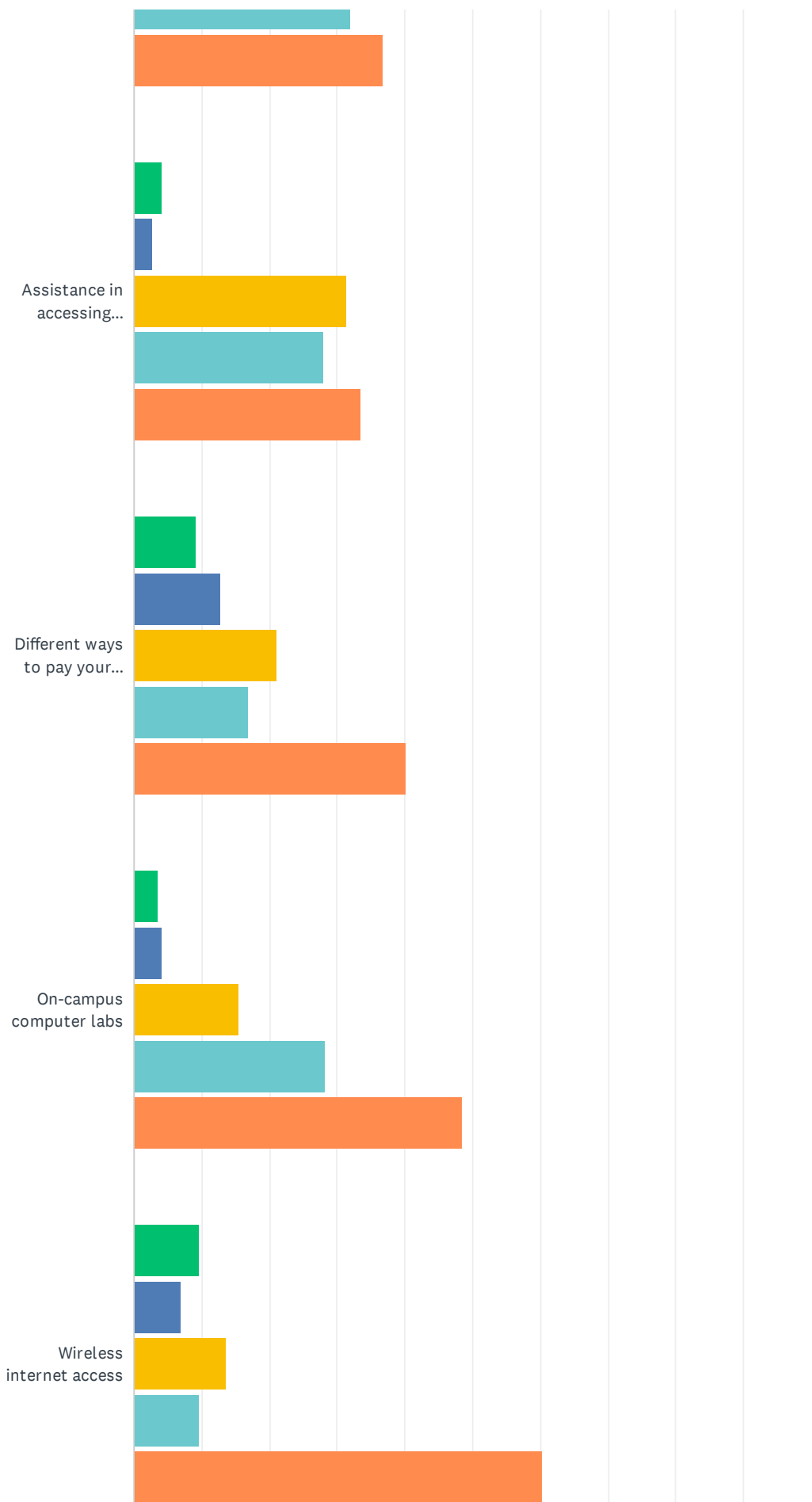
Answered: 148 Skipped: 5



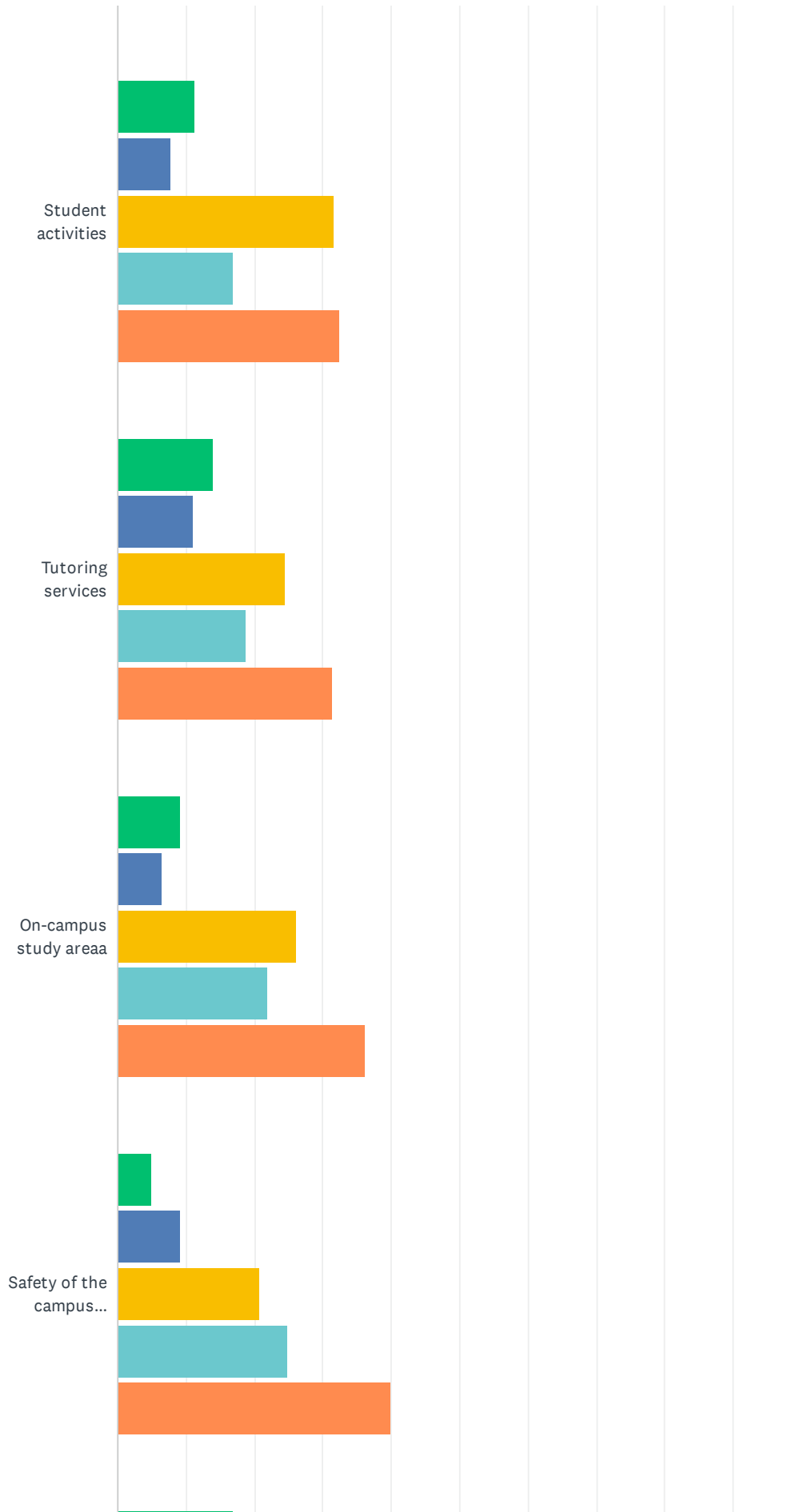
Student Satisfaction Survey (2016)



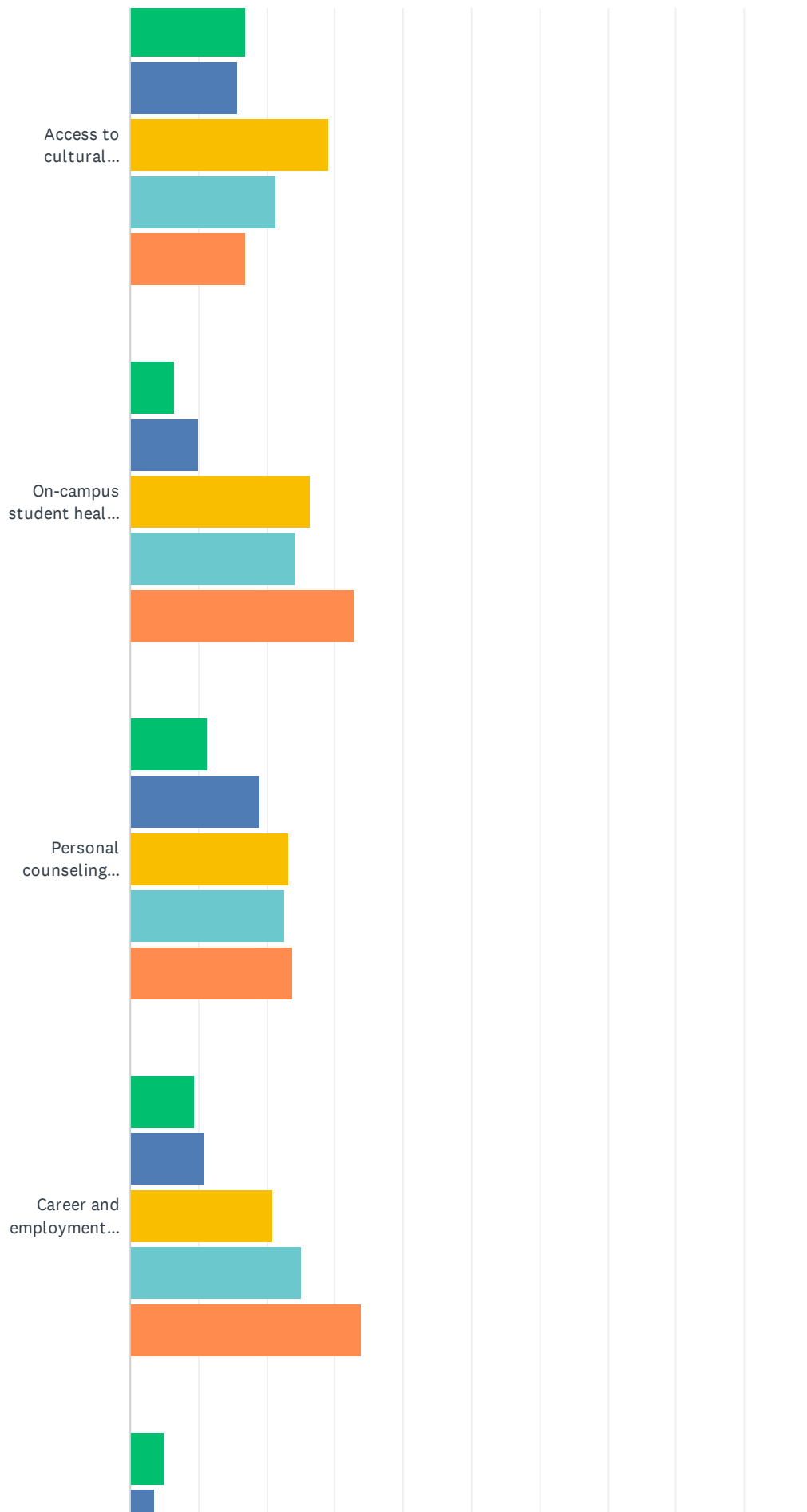
Student Satisfaction Survey (2016)



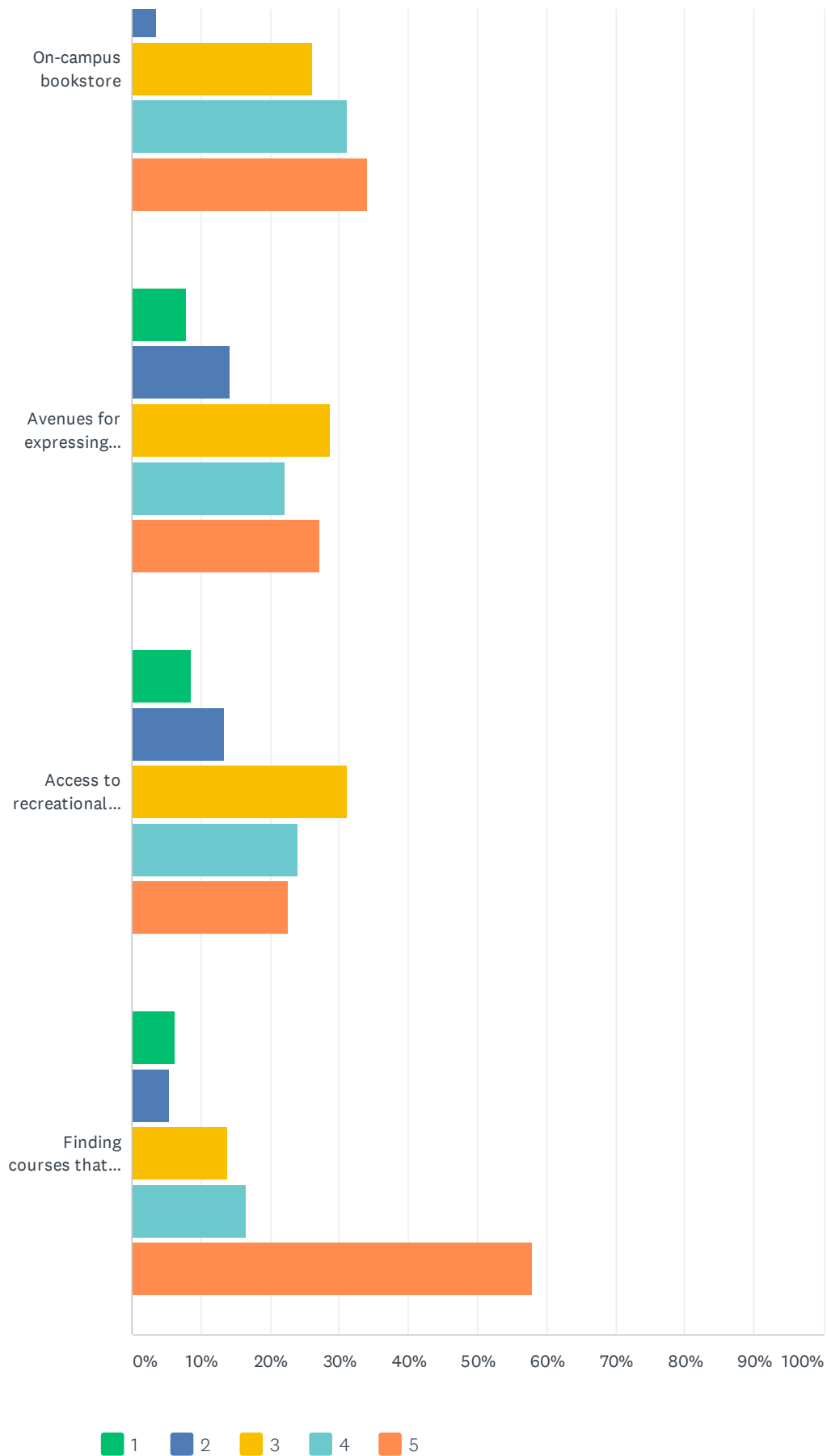
Student Satisfaction Survey (2016)



Student Satisfaction Survey (2016)



Student Satisfaction Survey (2016)



Student Satisfaction Survey (2016)

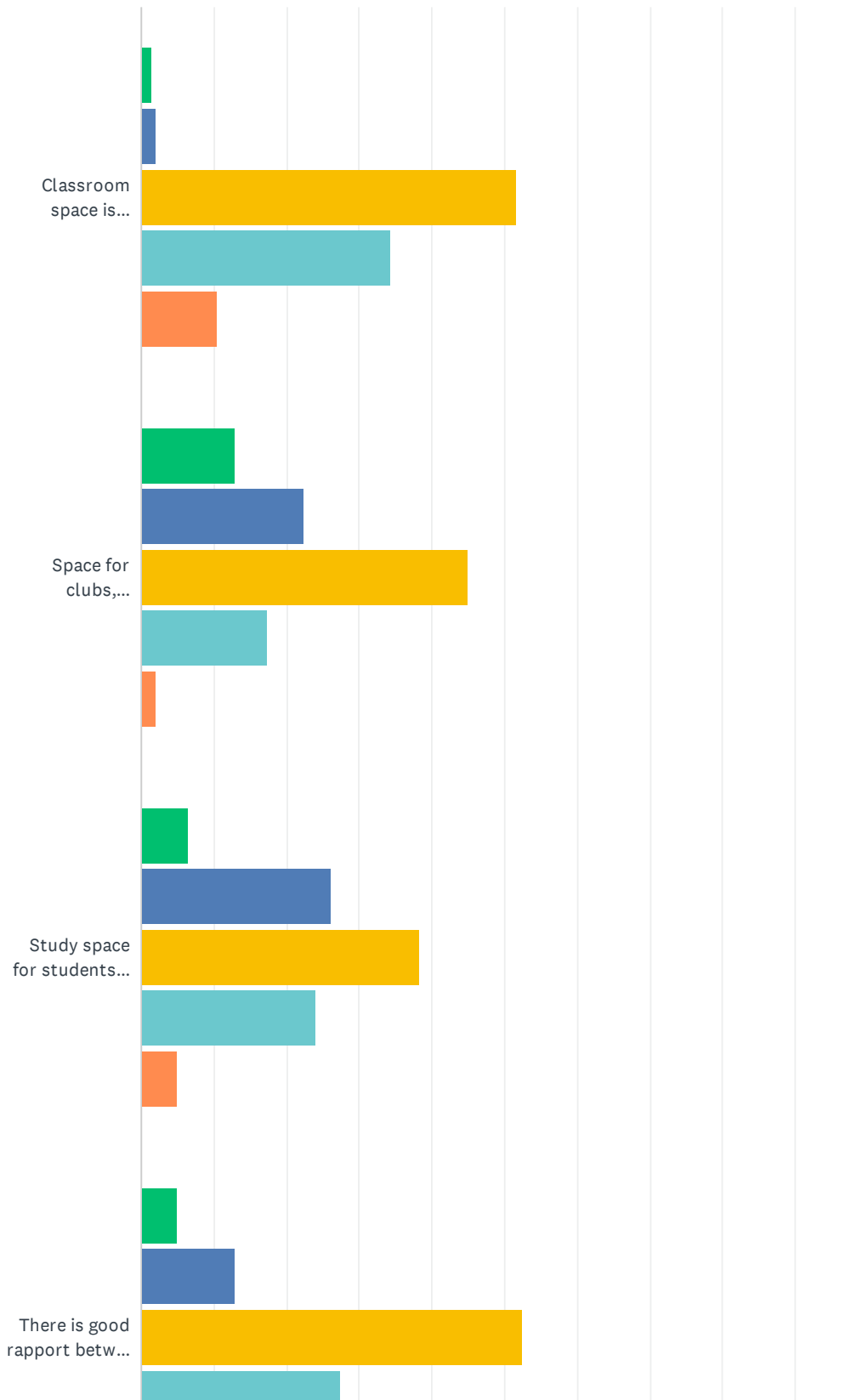
| | 1 | 2 | 3 | 4 | 5 | TOTAL | WEIGHTED AVERAGE |
|--|--------------|--------------|--------------|--------------|--------------|-------|------------------|
| Access to HLSCC information on the website | 4.17% 6 | 2.08% 3 | 26.39% 38 | 23.61% 34 | 43.75% 63 | 144 | 4.01 |
| Printed copy of the HLSCC catalogue | 16.55% 24 | 14.48% 21 | 33.79% 49 | 15.86% 23 | 19.31% 28 | 145 | 3.07 |
| Printed copy of the HLSCC schedule of classes | 4.11% 6 | 9.59% 14 | 23.97% 35 | 24.66% 36 | 37.67% 55 | 146 | 3.82 |
| Access to financial assistance | 9.86% 14 | 9.15% 13 | 20.42% 29 | 28.87% 41 | 31.69% 45 | 142 | 3.63 |
| New student orientation | 11.81% 17 | 13.19% 19 | 34.03% 49 | 18.06% 26 | 22.92% 33 | 144 | 3.27 |
| Academic advising | 4.20% 6 | 5.59% 8 | 27.27% 39 | 23.78% 34 | 39.16% 56 | 143 | 3.88 |
| Technology help desk support | 5.56% 8 | 9.72% 14 | 34.72% 50 | 23.61% 34 | 26.39% 38 | 144 | 3.56 |
| Access to academic resources through the Library | 4.96% 7 | 2.84% 4 | 23.40% 33 | 31.91% 45 | 36.88% 52 | 141 | 3.93 |
| Assistance in accessing library resources | 4.20% 6 | 2.80% 4 | 31.47% 45 | 27.97% 40 | 33.57% 48 | 143 | 3.84 |
| Different ways to pay your bill | 9.15% 13 | 12.68% 18 | 21.13% 30 | 16.90% 24 | 40.14% 57 | 142 | 3.66 |
| On-campus computer labs | 3.52% 5 | 4.23% 6 | 15.49% 22 | 28.17% 40 | 48.59% 69 | 142 | 4.14 |
| Wireless internet access | 9.59% 14 | 6.85% 10 | 13.70% 20 | 9.59% 14 | 60.27% 88 | 146 | 4.04 |
| Student activities | 11.27% 16 | 7.75% 11 | 31.69% 45 | 16.90% 24 | 32.39% 46 | 142 | 3.51 |
| Tutoring services | 13.99% 20 | 11.19% 16 | 24.48% 35 | 18.88% 27 | 31.47% 45 | 143 | 3.43 |
| On-campus study areaa | 9.22% 13 | 6.38% 9 | 26.24% 37 | 21.99% 31 | 36.17% 51 | 141 | 3.70 |
| Safety of the campus environment | 5.00% 7 | 9.29% 13 | 20.71% 29 | 25.00% 35 | 40.00% 56 | 140 | 3.86 |
| Access to cultural activities | 17.02% 24 | 15.60% 22 | 29.08% 41 | 21.28% 30 | 17.02% 24 | 141 | 3.06 |
| On-campus student health services | 6.43% 9 | 10.00% 14 | 26.43% 37 | 24.29% 34 | 32.86% 46 | 140 | 3.67 |
| Personal counseling services | 11.27% 16 | 19.01% 27 | 23.24% 33 | 22.54% 32 | 23.94% 34 | 142 | 3.29 |
| Career and employment counseling | 9.35% 13 | 10.79% 15 | 20.86% 29 | 25.18% 35 | 33.81% 47 | 139 | 3.63 |
| On-campus bookstore | 4.96% 7 | 3.55% 5 | 26.24% 37 | 31.21% 44 | 34.04% 48 | 141 | 3.86 |
| Avenues for expressing opinions | 7.86% 11 | 14.29% 20 | 28.57% 40 | 22.14% 31 | 27.14% 38 | 140 | 3.46 |
| Access to recreational facilities | 8.51% 12 | 13.48% 19 | 31.21% 44 | 24.11% 34 | 22.70% 32 | 141 | 3.39 |
| Finding courses that fit your schedule | 6.21% | 5.52% | 13.79% | 16.55% | 57.93% | | |

Student Satisfaction Survey (2016)

| | | | | | | |
|---|---|----|----|----|-----|------|
| 9 | 8 | 20 | 24 | 84 | 145 | 4.14 |
|---|---|----|----|----|-----|------|

Q9 Please indicate your level of agreement with each aspect of HLSCC using the following scale:

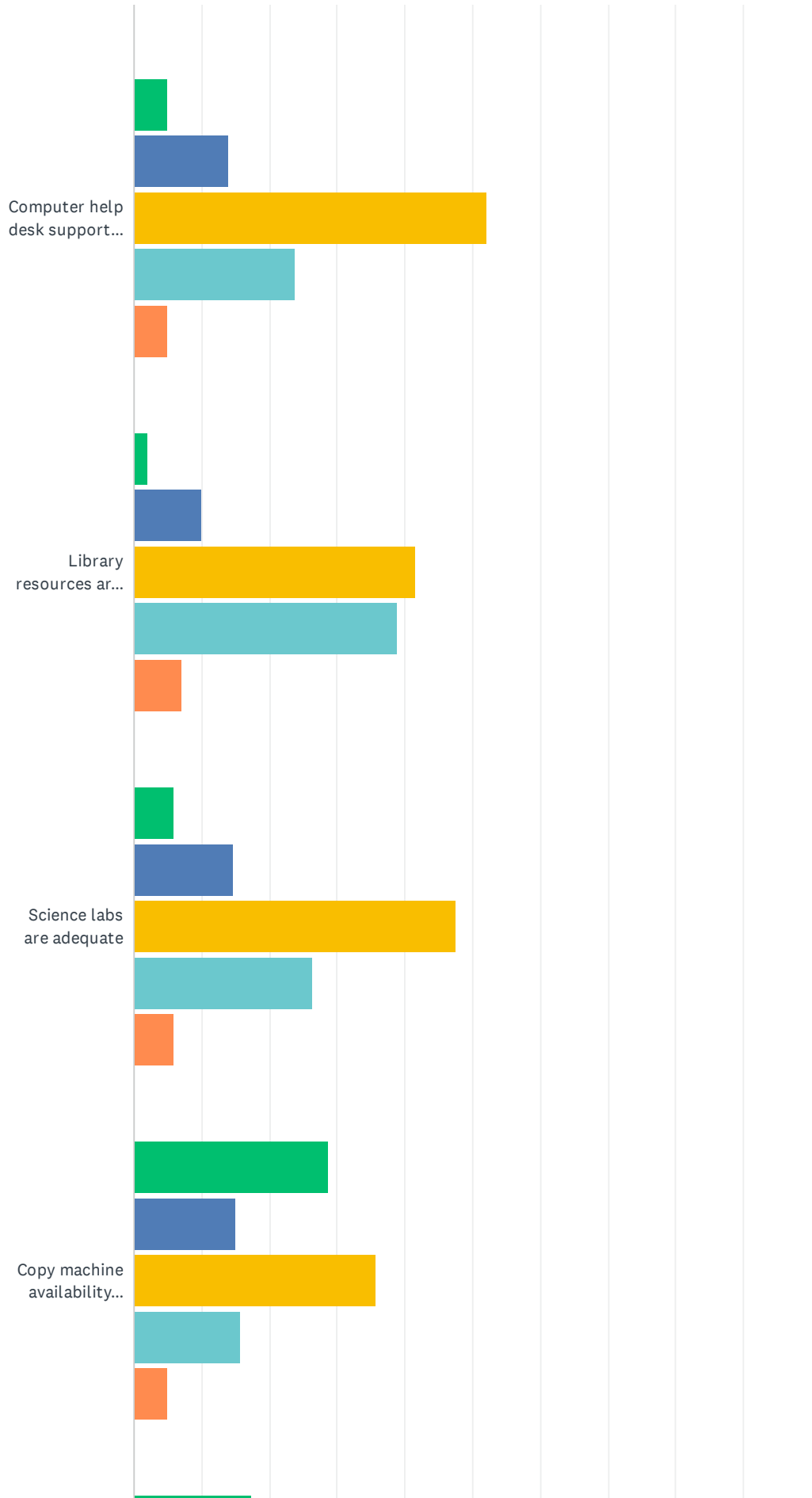
Answered: 143 Skipped: 10



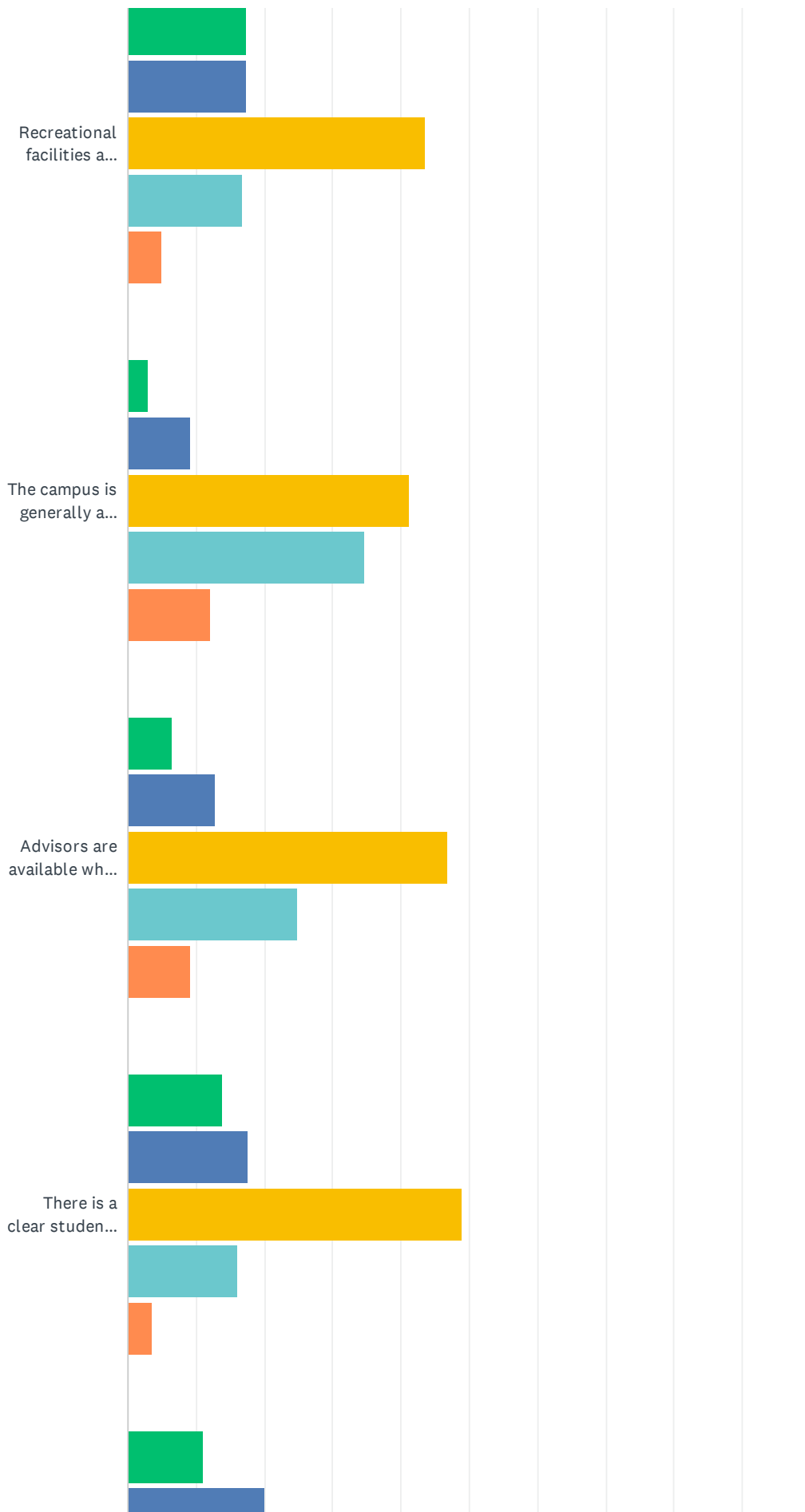
Student Satisfaction Survey (2016)



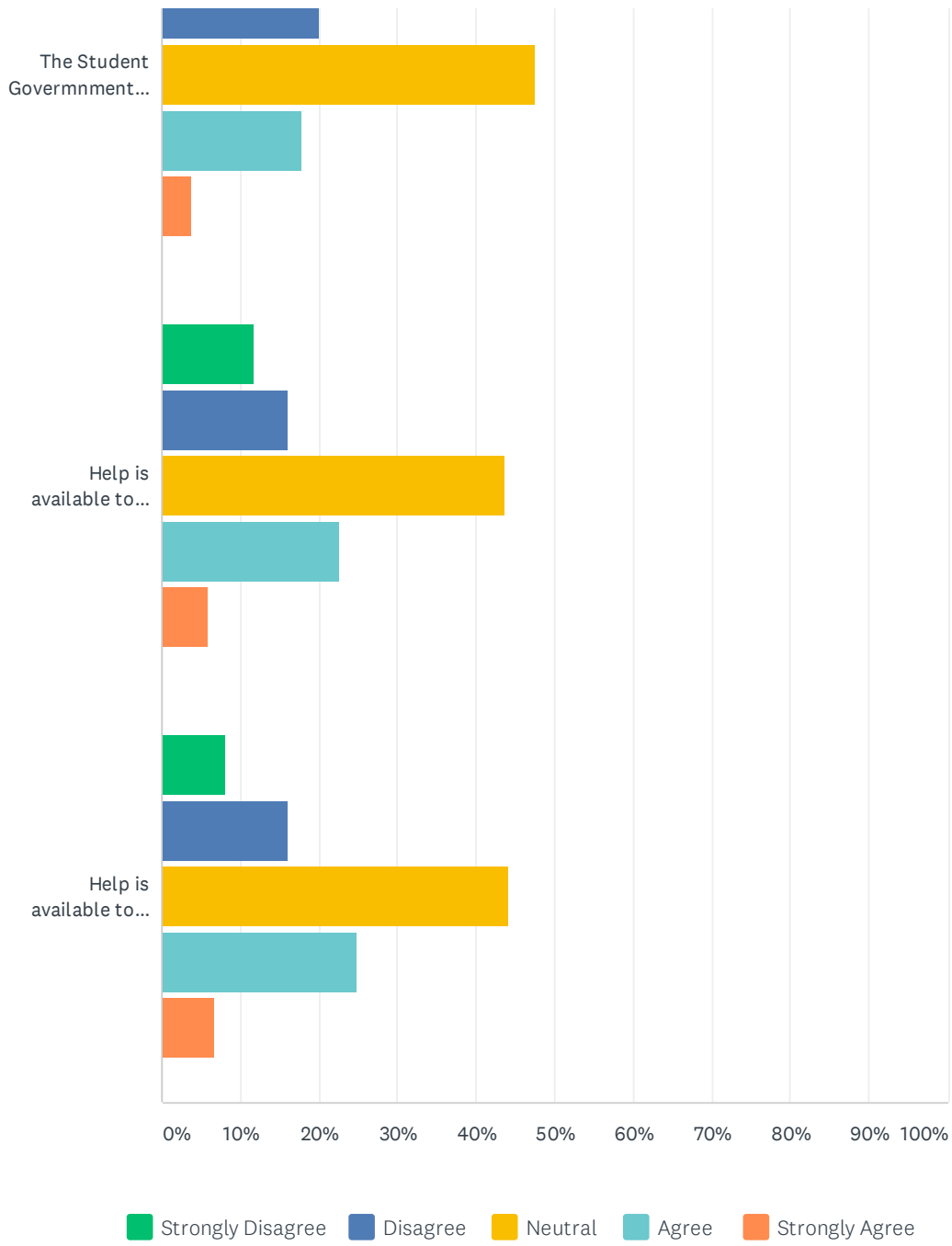
Student Satisfaction Survey (2016)



Student Satisfaction Survey (2016)



Student Satisfaction Survey (2016)

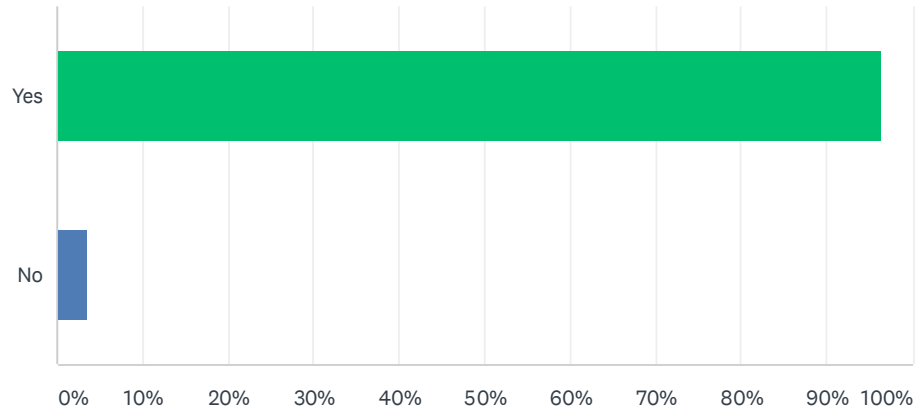


Student Satisfaction Survey (2016)

| | STRONGLY DISAGREE | DISAGREE | NEUTRAL | AGREE | STRONGLY AGREE | TOTAL | WEIGHTED AVERAGE |
|---|--------------------------|-----------------|----------------|--------------|-----------------------|--------------|-------------------------|
| Classroom space is adequate | 1.40% 2 | 2.10% 3 | 51.75% 74 | 34.27% 49 | 10.49% 15 | 143 | 3.50 |
| Space for clubs, activities, leisure, lounges, etc. is adequate | 13.04% 18 | 22.46% 31 | 44.93% 62 | 17.39% 24 | 2.17% 3 | 138 | 2.73 |
| Study space for students is adequate | 6.38% 9 | 26.24% 37 | 38.30% 54 | 24.11% 34 | 4.96% 7 | 141 | 2.95 |
| There is good rapport between faculty and students | 5.04% 7 | 12.95% 18 | 52.52% 73 | 27.34% 38 | 2.16% 3 | 139 | 3.09 |
| There is good rapport between staff and students | 4.44% 6 | 11.85% 16 | 53.33% 72 | 26.67% 36 | 3.70% 5 | 135 | 3.13 |
| HLSCC is warm, friendly and supportive of students | 9.29% 13 | 12.14% 17 | 47.86% 67 | 28.57% 40 | 2.14% 3 | 140 | 3.02 |
| Students receive adequate recognition for their accomplishments | 4.26% 6 | 7.09% 10 | 39.72% 56 | 36.88% 52 | 12.06% 17 | 141 | 3.45 |
| Computer labs are adequate | 5.63% 8 | 14.08% 20 | 35.92% 51 | 37.32% 53 | 7.04% 10 | 142 | 3.26 |
| Computer help desk support is adequate | 4.93% 7 | 14.08% 20 | 52.11% 74 | 23.94% 34 | 4.93% 7 | 142 | 3.10 |
| Library resources are adequate | 2.16% 3 | 10.07% 14 | 41.73% 58 | 38.85% 54 | 7.19% 10 | 139 | 3.39 |
| Science labs are adequate | 5.84% 8 | 14.60% 20 | 47.45% 65 | 26.28% 36 | 5.84% 8 | 137 | 3.12 |
| Copy machine availability is adequate | 28.57% 40 | 15.00% 21 | 35.71% 50 | 15.71% 22 | 5.00% 7 | 140 | 2.54 |
| Recreational facilities are adequate | 17.39% 24 | 17.39% 24 | 43.48% 60 | 16.67% 23 | 5.07% 7 | 138 | 2.75 |
| The campus is generally a safe place | 2.84% 4 | 9.22% 13 | 41.13% 58 | 34.75% 49 | 12.06% 17 | 141 | 3.44 |
| Advisors are available when needed | 6.38% 9 | 12.77% 18 | 46.81% 66 | 24.82% 35 | 9.22% 13 | 141 | 3.18 |
| There is a clear student complaint/grievance process | 13.87% 19 | 17.52% 24 | 48.91% 67 | 16.06% 22 | 3.65% 5 | 137 | 2.78 |
| The Student Government Executive is accessible | 11.11% 15 | 20.00% 27 | 47.41% 64 | 17.78% 24 | 3.70% 5 | 135 | 2.83 |
| Help is available to research my career goals | 11.68% 16 | 16.06% 22 | 43.80% 60 | 22.63% 31 | 5.84% 8 | 137 | 2.95 |
| Help is available to improve my study habits and skills | 8.09% 11 | 16.18% 22 | 44.12% 60 | 25.00% 34 | 6.62% 9 | 136 | 3.06 |

Q10 Have you ever used the HLSCC website?

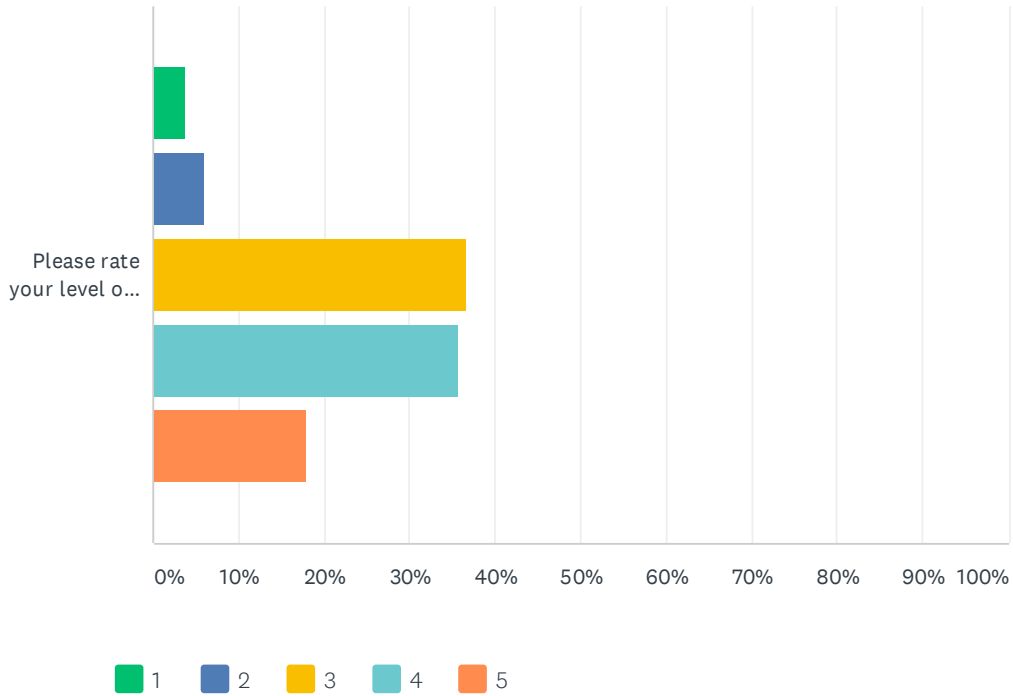
Answered: 141 Skipped: 12



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 96.45% | 136 |
| No | 3.55% | 5 |
| TOTAL | | 141 |

Q11 If yes.

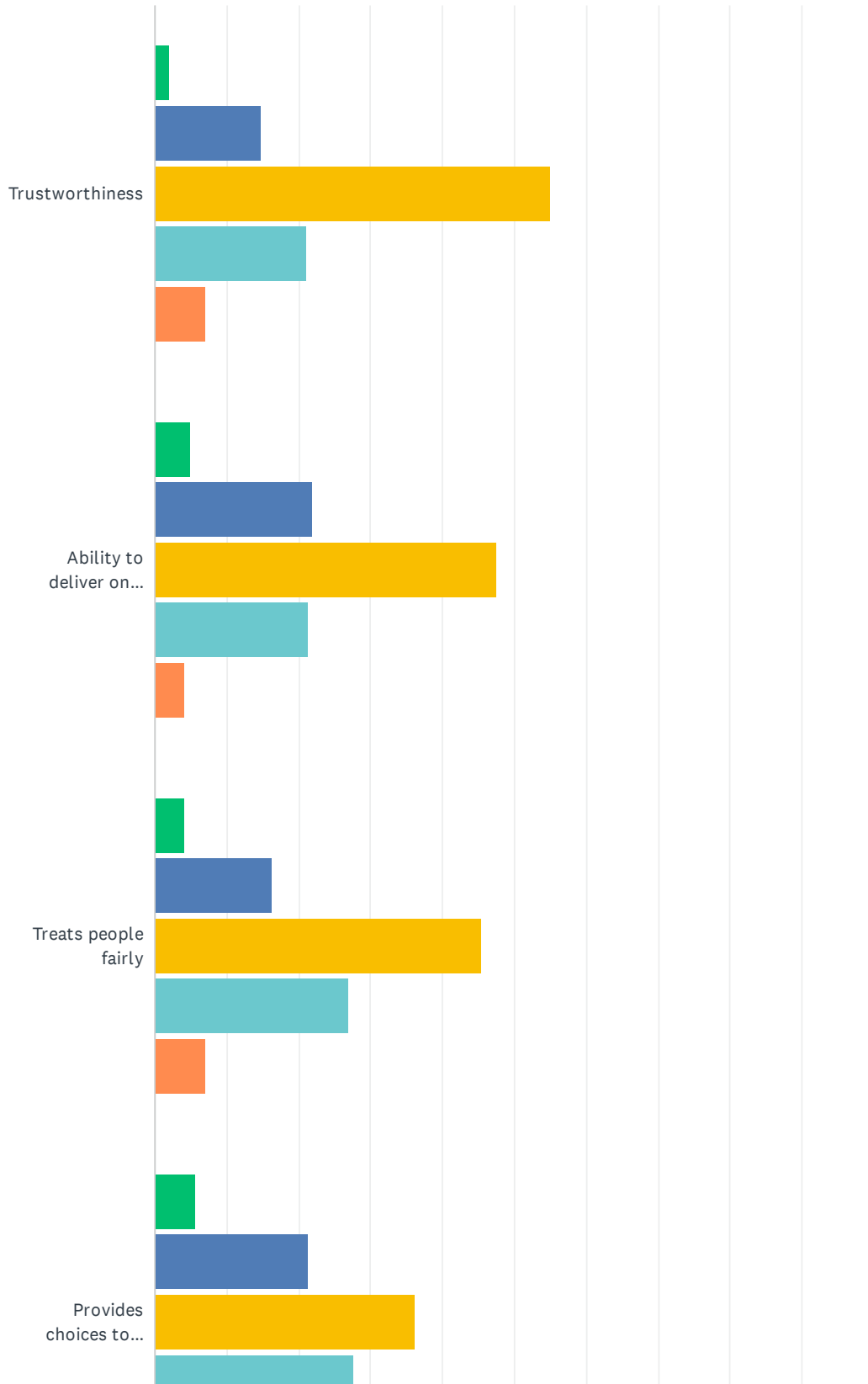
Answered: 134 Skipped: 19



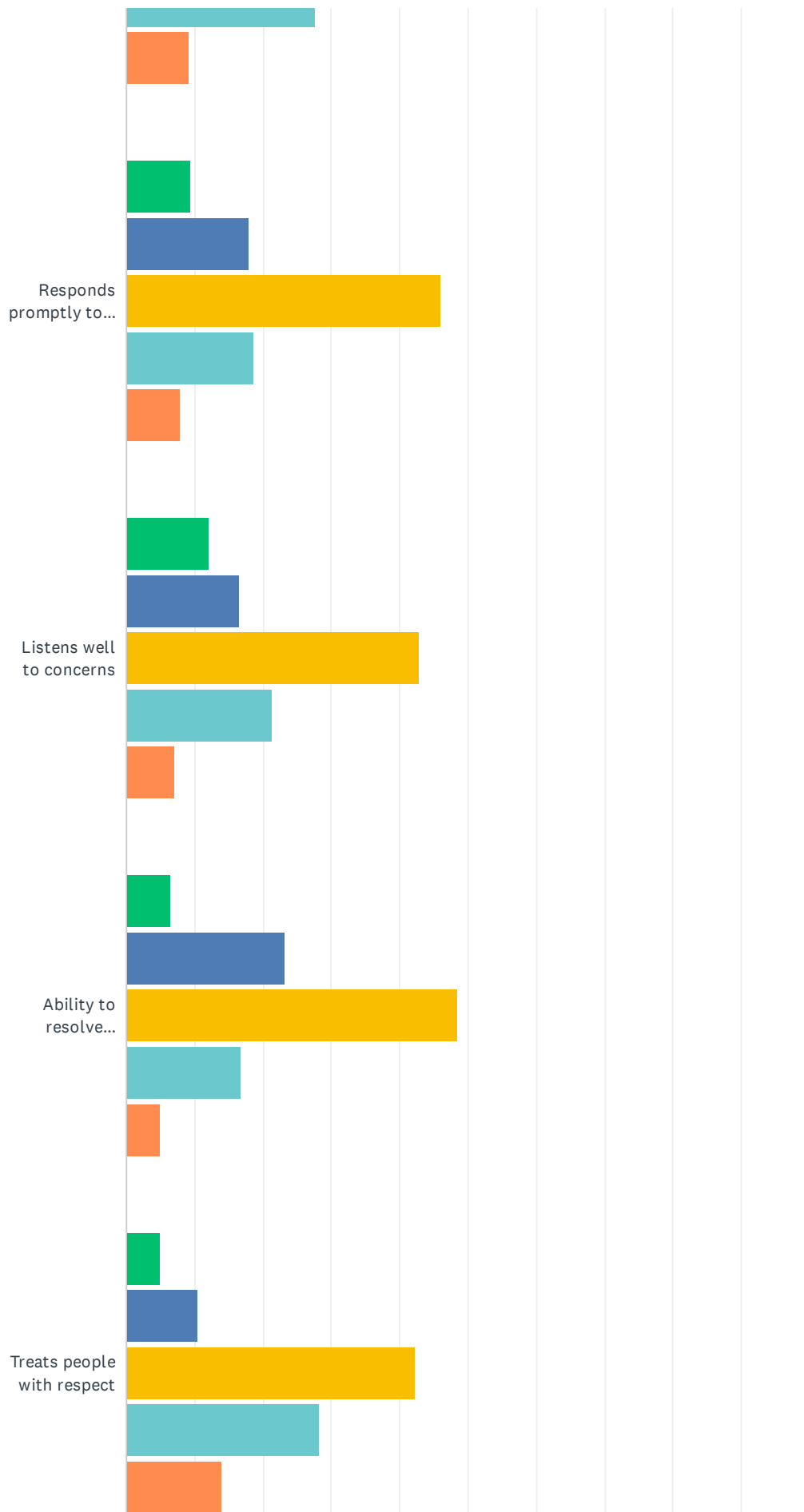
| | 1 | 2 | 3 | 4 | 5 | TOTAL | WEIGHTED AVERAGE |
|---|-------|-------|--------|--------|--------|-------|------------------|
| Please rate your level of satisfaction on a scale of 1-5 with 5 being the most favorable. | 3.73% | 5.97% | 36.57% | 35.82% | 17.91% | 134 | 3.58 |
| | 5 | 8 | 49 | 48 | 24 | | |

Q12 Please rate the following aspects of HLSCC on a scale from 1 to 5 with 5 being the most favorable.

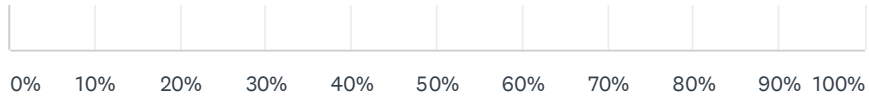
Answered: 144 Skipped: 9



Student Satisfaction Survey (2016)



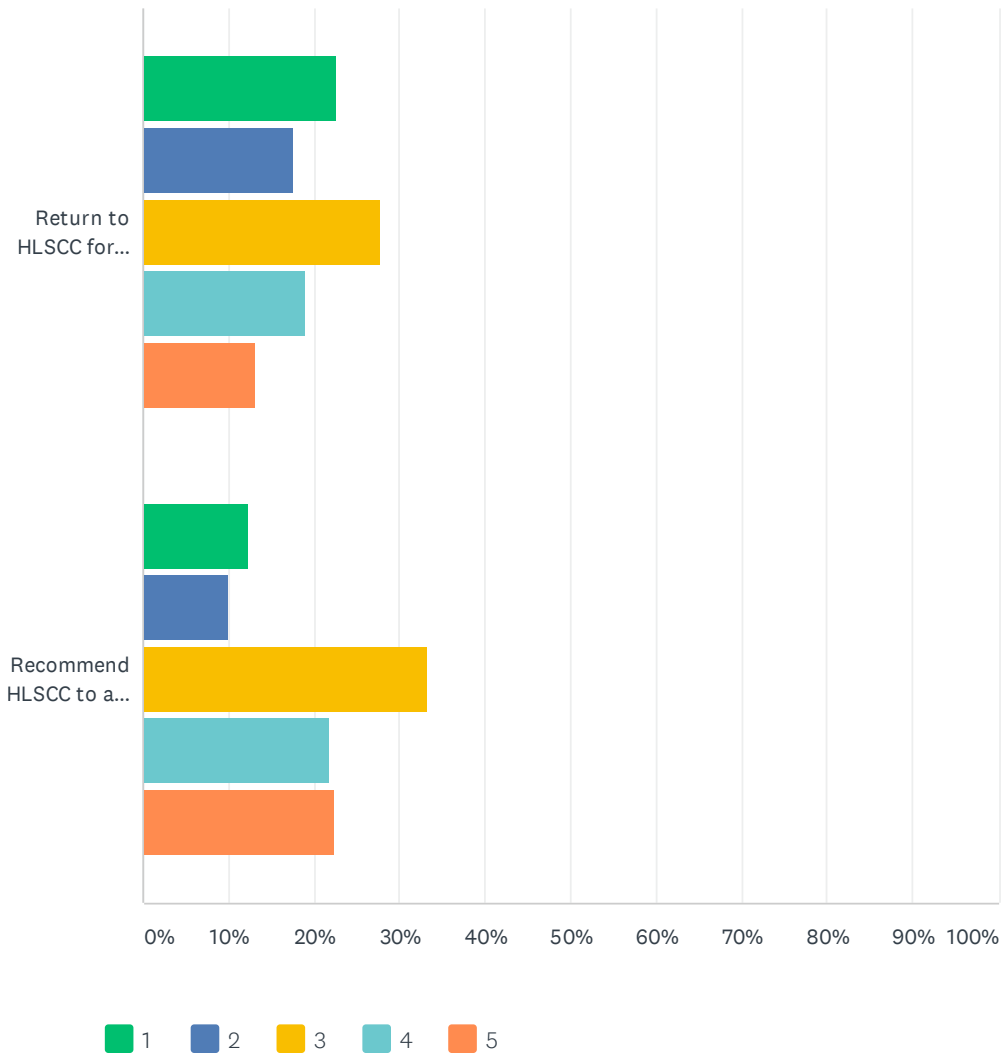
Student Satisfaction Survey (2016)



| | 1 | 2 | 3 | 4 | 5 | TOTAL | WEIGHTED AVERAGE |
|--|--------------|--------------|--------------|--------------|--------------|-------|------------------|
| Trustworthiness | 2.11% 3 | 14.79% 21 | 54.93% 78 | 21.13% 30 | 7.04% 10 | 142 | 3.16 |
| Ability to deliver on promises | 4.96% 7 | 21.99% 31 | 47.52% 67 | 21.28% 30 | 4.26% 6 | 141 | 2.98 |
| Treats people fairly | 4.26% 6 | 16.31% 23 | 45.39% 64 | 26.95% 38 | 7.09% 10 | 141 | 3.16 |
| Provides choices to students | 5.67% 8 | 21.28% 30 | 36.17% 51 | 27.66% 39 | 9.22% 13 | 141 | 3.13 |
| Responds promptly to requests | 9.35% 13 | 17.99% 25 | 46.04% 64 | 18.71% 26 | 7.91% 11 | 139 | 2.98 |
| Listens well to concerns | 12.14% 17 | 16.43% 23 | 42.86% 60 | 21.43% 30 | 7.14% 10 | 140 | 2.95 |
| Ability to resolve problems satisfactorily | 6.52% 9 | 23.19% 32 | 48.55% 67 | 16.67% 23 | 5.07% 7 | 138 | 2.91 |
| Treats people with respect | 4.93% 7 | 10.56% 15 | 42.25% 60 | 28.17% 40 | 14.08% 20 | 142 | 3.36 |

Q13 Please rate how likely it is that you would do each of the following on a scale of 1 to 5 with 5 being highly likely.

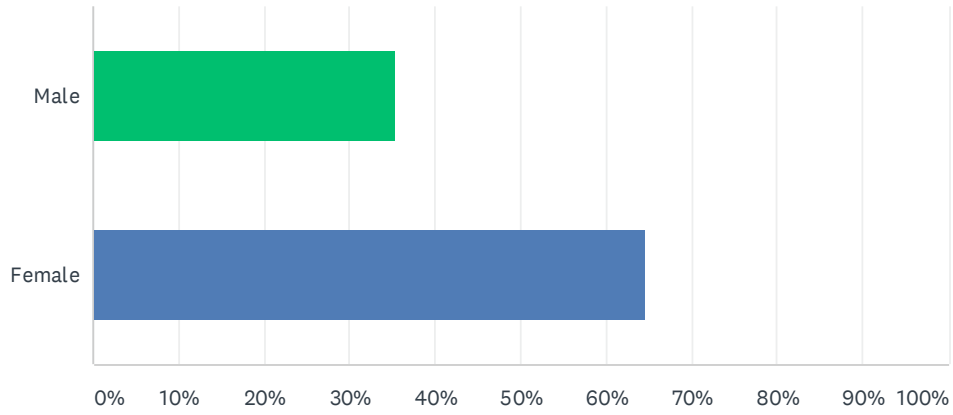
Answered: 138 Skipped: 15



| | 1 | 2 | 3 | 4 | 5 | TOTAL | WEIGHTED AVERAGE |
|---|--------------|--------------|--------------|--------------|--------------|-------|------------------|
| Return to HLSCC for future educational needs | 22.63% 31 | 17.52% 24 | 27.74% 38 | 18.98% 26 | 13.14% 18 | 137 | 2.82 |
| Recommend HLSCC to a family member, friend or associate | 12.32% 17 | 10.14% 14 | 33.33% 46 | 21.74% 30 | 22.46% 31 | 138 | 3.32 |

Q14 Gender

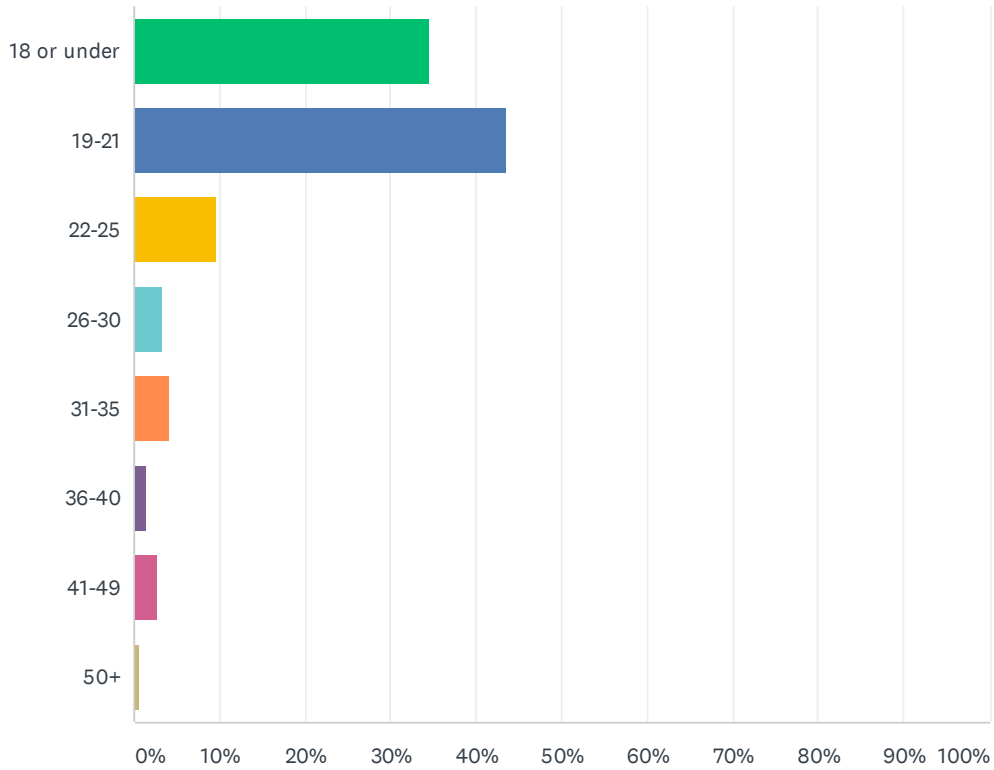
Answered: 147 Skipped: 6



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Male | 35.37% | 52 |
| Female | 64.63% | 95 |
| TOTAL | | 147 |

Q15 Age

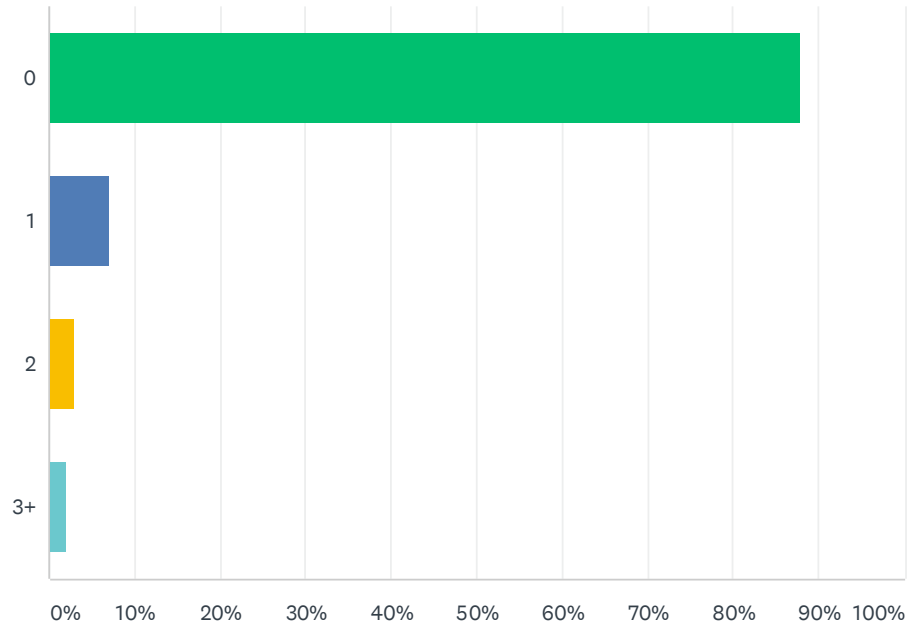
Answered: 145 Skipped: 8



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------------|
| 18 or under | 34.48% | 50 |
| 19-21 | 43.45% | 63 |
| 22-25 | 9.66% | 14 |
| 26-30 | 3.45% | 5 |
| 31-35 | 4.14% | 6 |
| 36-40 | 1.38% | 2 |
| 41-49 | 2.76% | 4 |
| 50+ | 0.69% | 1 |
| TOTAL | | 145 |

Q16 How many children do you have who are 5 years old or younger?

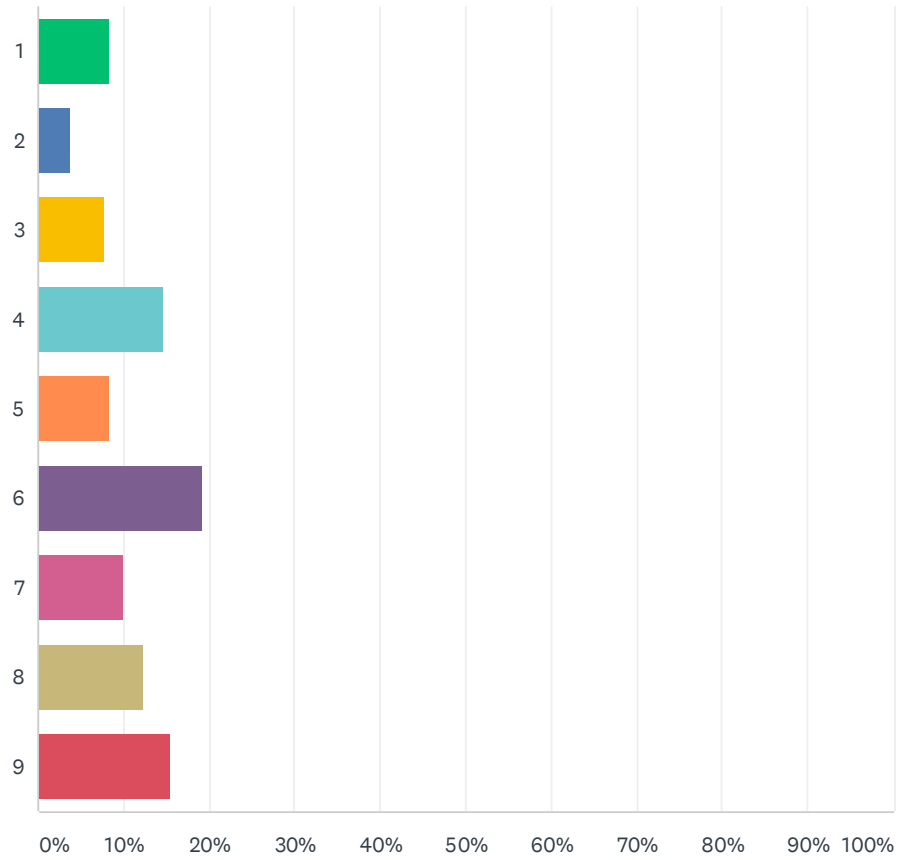
Answered: 139 Skipped: 14



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------------|
| 0 | 87.77% | 122 |
| 1 | 7.19% | 10 |
| 2 | 2.88% | 4 |
| 3+ | 2.16% | 3 |
| TOTAL | | 139 |

Q17 BVI Electoral District

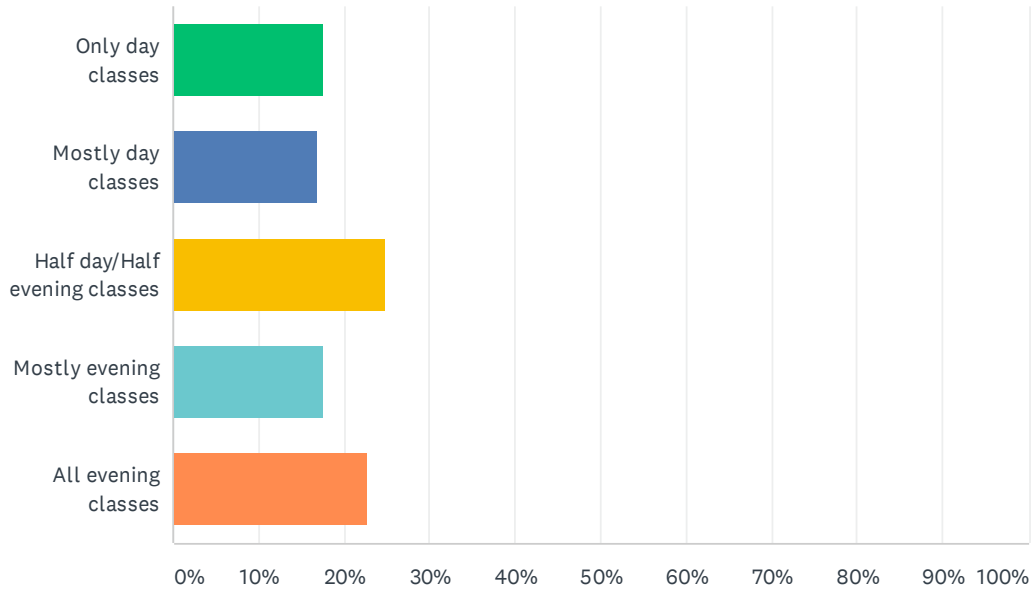
Answered: 130 Skipped: 23



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------------|
| 1 | 8.46% | 11 |
| 2 | 3.85% | 5 |
| 3 | 7.69% | 10 |
| 4 | 14.62% | 19 |
| 5 | 8.46% | 11 |
| 6 | 19.23% | 25 |
| 7 | 10.00% | 13 |
| 8 | 12.31% | 16 |
| 9 | 15.38% | 20 |
| TOTAL | | 130 |

Q18 When do you attend classes?

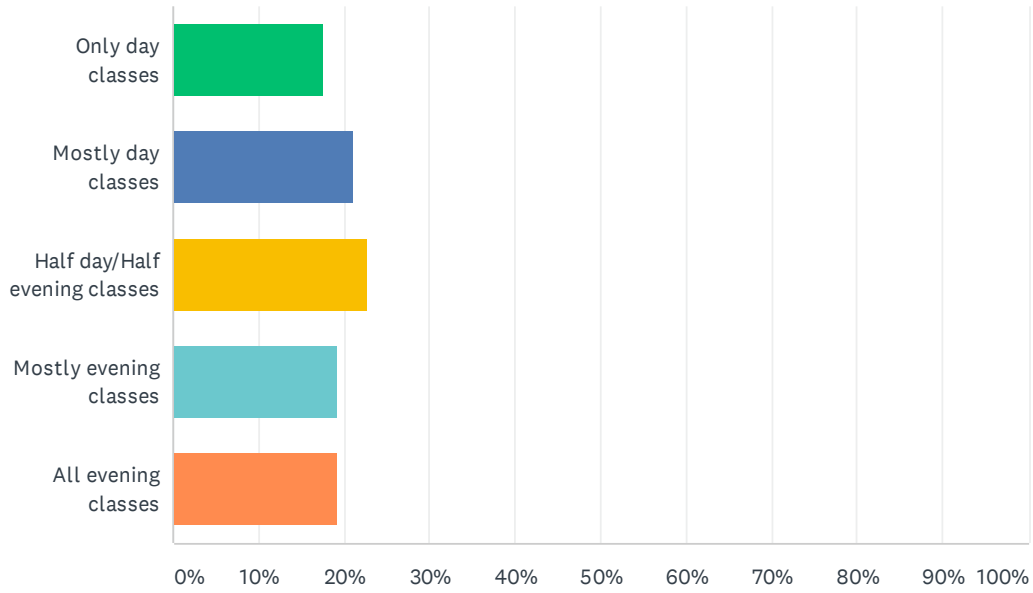
Answered: 136 Skipped: 17



| ANSWER CHOICES | RESPONSES | |
|-------------------------------|-----------|------------|
| Only day classes | 17.65% | 24 |
| Mostly day classes | 16.91% | 23 |
| Half day/Half evening classes | 25.00% | 34 |
| Mostly evening classes | 17.65% | 24 |
| All evening classes | 22.79% | 31 |
| TOTAL | | 136 |

Q19 When would you prefer to attend classes?

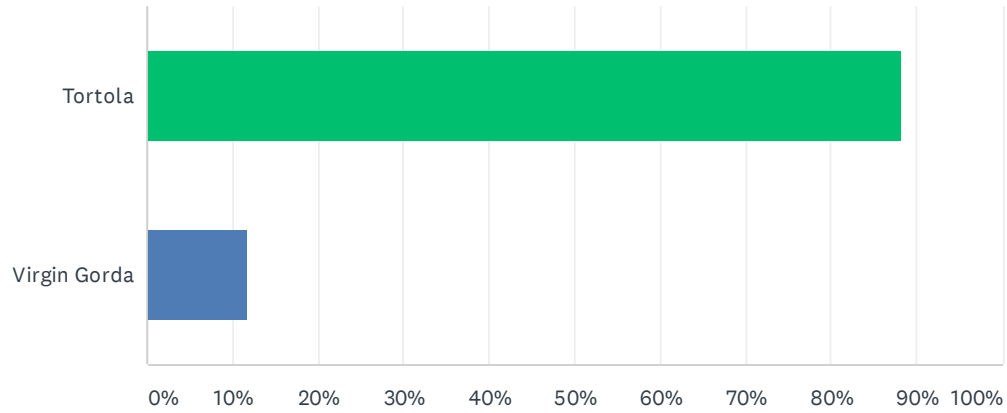
Answered: 114 Skipped: 39



| ANSWER CHOICES | RESPONSES | |
|-------------------------------|-----------|------------|
| Only day classes | 17.54% | 20 |
| Mostly day classes | 21.05% | 24 |
| Half day/Half evening classes | 22.81% | 26 |
| Mostly evening classes | 19.30% | 22 |
| All evening classes | 19.30% | 22 |
| TOTAL | | 114 |

Q20 Where do you attend the majority of your classes?

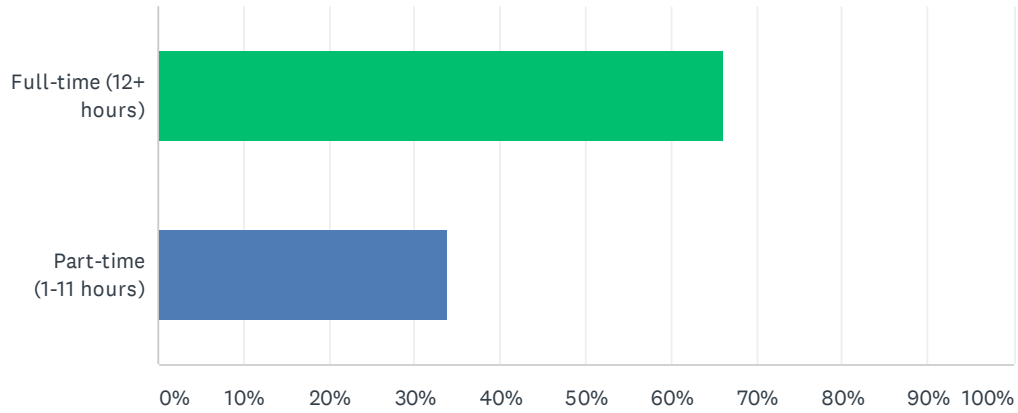
Answered: 144 Skipped: 9



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Tortola | 88.19% | 127 |
| Virgin Gorda | 11.81% | 17 |
| TOTAL | | 144 |

Q21 What is your current enrollment status?

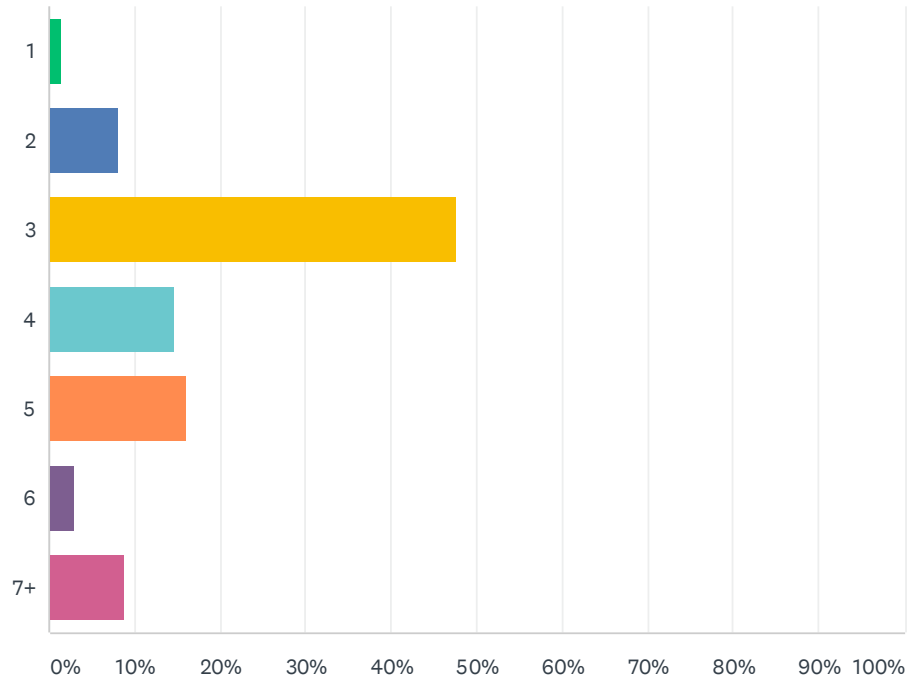
Answered: 142 Skipped: 11



| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Full-time (12+ hours) | 66.20% | 94 |
| Part-time (1-11 hours) | 33.80% | 48 |
| TOTAL | | 142 |

Q22 How many semesters have you attended HLSCC?

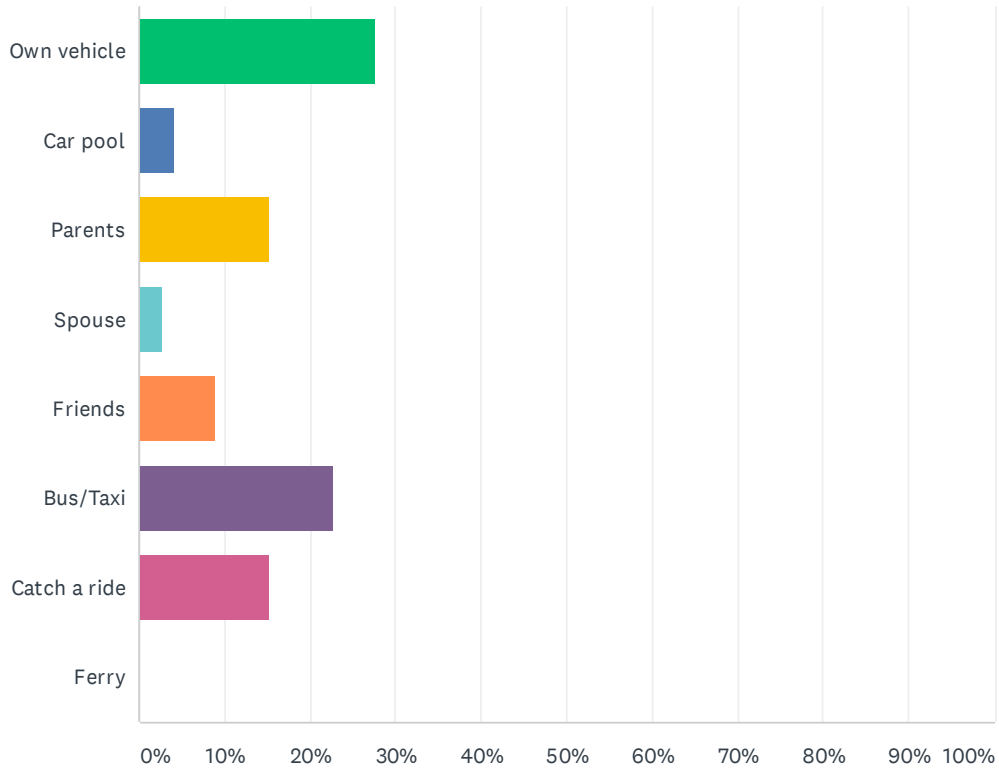
Answered: 136 Skipped: 17



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------------|
| 1 | 1.47% | 2 |
| 2 | 8.09% | 11 |
| 3 | 47.79% | 65 |
| 4 | 14.71% | 20 |
| 5 | 16.18% | 22 |
| 6 | 2.94% | 4 |
| 7+ | 8.82% | 12 |
| TOTAL | | 136 |

Q23 What form of transportation do you primarily use to attend HLSCC?

Answered: 145 Skipped: 8



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------------|
| Own vehicle | 27.59% | 40 |
| Car pool | 4.14% | 6 |
| Parents | 15.17% | 22 |
| Spouse | 2.76% | 4 |
| Friends | 8.97% | 13 |
| Bus/Taxi | 22.76% | 33 |
| Catch a ride | 15.17% | 22 |
| Ferry | 0.00% | 0 |
| TOTAL | | 145 |

Student Satisfaction Survey (2016)

| # | OTHER(PLEASE SPECIFY) | DATE |
|---|---|---------------------|
| 1 | Paraquita Bay Campus (Boat & Bus), Virgin Gorda (walking) | 1/3/2017 3:05 PM |
| 2 | Walk | 1/3/2017 12:16 PM |
| 3 | Walk | 1/3/2017 12:12 PM |
| 4 | None | 11/17/2016 11:24 AM |
| 5 | family | 11/15/2016 10:41 AM |
| 6 | Walk | 11/8/2016 4:01 PM |

Q24 What ONE aspect of your HLSCC experience has exceeded your expectations?

Answered: 56 Skipped: 97

Student Satisfaction Survey (2016)

| # | RESPONSES | DATE |
|----|---|---------------------|
| 1 | I have a good time | 5/11/2017 12:23 PM |
| 2 | I like their understanding for others | 5/11/2017 12:00 PM |
| 3 | n/a | 5/11/2017 11:27 AM |
| 4 | neutral | 5/11/2017 10:51 AM |
| 5 | It is exactly what I thought college would be like | 5/11/2017 10:21 AM |
| 6 | Underestimating the work load | 5/11/2017 9:30 AM |
| 7 | n/a | 5/11/2017 9:25 AM |
| 8 | understanding staff and faculty, willing to work with you | 5/11/2017 9:17 AM |
| 9 | The teachers | 1/3/2017 12:25 PM |
| 10 | Teachers focus on students | 11/22/2016 4:06 PM |
| 11 | Course work quality | 11/22/2016 3:30 PM |
| 12 | Quality and availability of courses | 11/22/2016 11:36 AM |
| 13 | Course Advisor | 11/22/2016 11:21 AM |
| 14 | Neat and clean environment | 11/22/2016 11:10 AM |
| 15 | Social Experience needs more games and interactive activities | 11/17/2016 11:24 AM |
| 16 | The Boredom | 11/17/2016 10:48 AM |
| 17 | HLSCC is nicer than expected | 11/17/2016 10:19 AM |
| 18 | Course work quality | 11/15/2016 12:58 PM |
| 19 | nothing | 11/15/2016 12:28 PM |
| 20 | nothing | 11/15/2016 12:23 PM |
| 21 | getting awards | 11/15/2016 10:41 AM |
| 22 | The instructors are doing a good job | 11/15/2016 10:37 AM |
| 23 | The amount of work given to students by most teachers | 11/15/2016 8:28 AM |
| 24 | n/a | 11/14/2016 4:25 PM |
| 25 | n/a | 11/14/2016 4:16 PM |
| 26 | n/a | 11/14/2016 4:06 PM |
| 27 | The completeness of the facilities they have and the relatively nice bathrooms | 11/14/2016 3:20 PM |
| 28 | comfort-ability | 11/14/2016 3:16 PM |
| 29 | Great teachers (some). That are actually passionate about what they do and their students | 11/14/2016 12:37 PM |
| 30 | n/a | 11/14/2016 12:22 PM |
| 31 | Teaching quality | 11/14/2016 12:07 PM |
| 32 | Extra help and computer assess | 11/14/2016 10:27 AM |
| 33 | Courses Availability | 11/14/2016 9:33 AM |
| 34 | Some great educators are present | 11/14/2016 9:25 AM |
| 35 | Nothing | 11/10/2016 12:54 PM |
| 36 | Courses offered to fit my employment. Don't have to go overseas for courses. | 11/10/2016 12:05 PM |
| 37 | Your ability to host the College students and High School students on one campus | 11/9/2016 3:08 PM |
| 38 | nothing | 11/9/2016 10:10 AM |

Student Satisfaction Survey (2016)

| | | |
|----|---|--------------------|
| 39 | n/a | 11/9/2016 9:25 AM |
| 40 | n/a | 11/8/2016 4:49 PM |
| 41 | Courses | 11/8/2016 4:45 PM |
| 42 | Nothing | 11/8/2016 4:01 PM |
| 43 | Learning new things | 11/8/2016 3:44 PM |
| 44 | The Lounge | 11/8/2016 3:06 PM |
| 45 | The lack of teachers to teach certain major courses. | 11/8/2016 11:53 AM |
| 46 | none | 11/8/2016 11:47 AM |
| 47 | The quality of education is outstanding. | 11/8/2016 11:42 AM |
| 48 | Some teachers are well educated and show interests in what they do. Others need to go I swear! Teachers need to be evaluated for teaching style and the way in which they deliver the presentation cause..... | 11/8/2016 11:33 AM |
| 49 | Free-time | 11/8/2016 11:21 AM |
| 50 | nothing | 11/8/2016 11:07 AM |
| 51 | Getting into what I want to learn as well as meet friends to motive me. | 11/8/2016 10:13 AM |
| 52 | The kind people (some) and their willingness to help | 11/8/2016 9:39 AM |
| 53 | none | 11/8/2016 9:31 AM |
| 54 | Social Life | 11/8/2016 8:46 AM |
| 55 | Prices of textbooks | 11/7/2016 4:22 PM |
| 56 | The amount of water coolers on campus. | 11/7/2016 4:12 PM |

Q25 What ONE aspect of your HLSCC experience were you least satisfied with?

Answered: 69 Skipped: 84

Student Satisfaction Survey (2016)

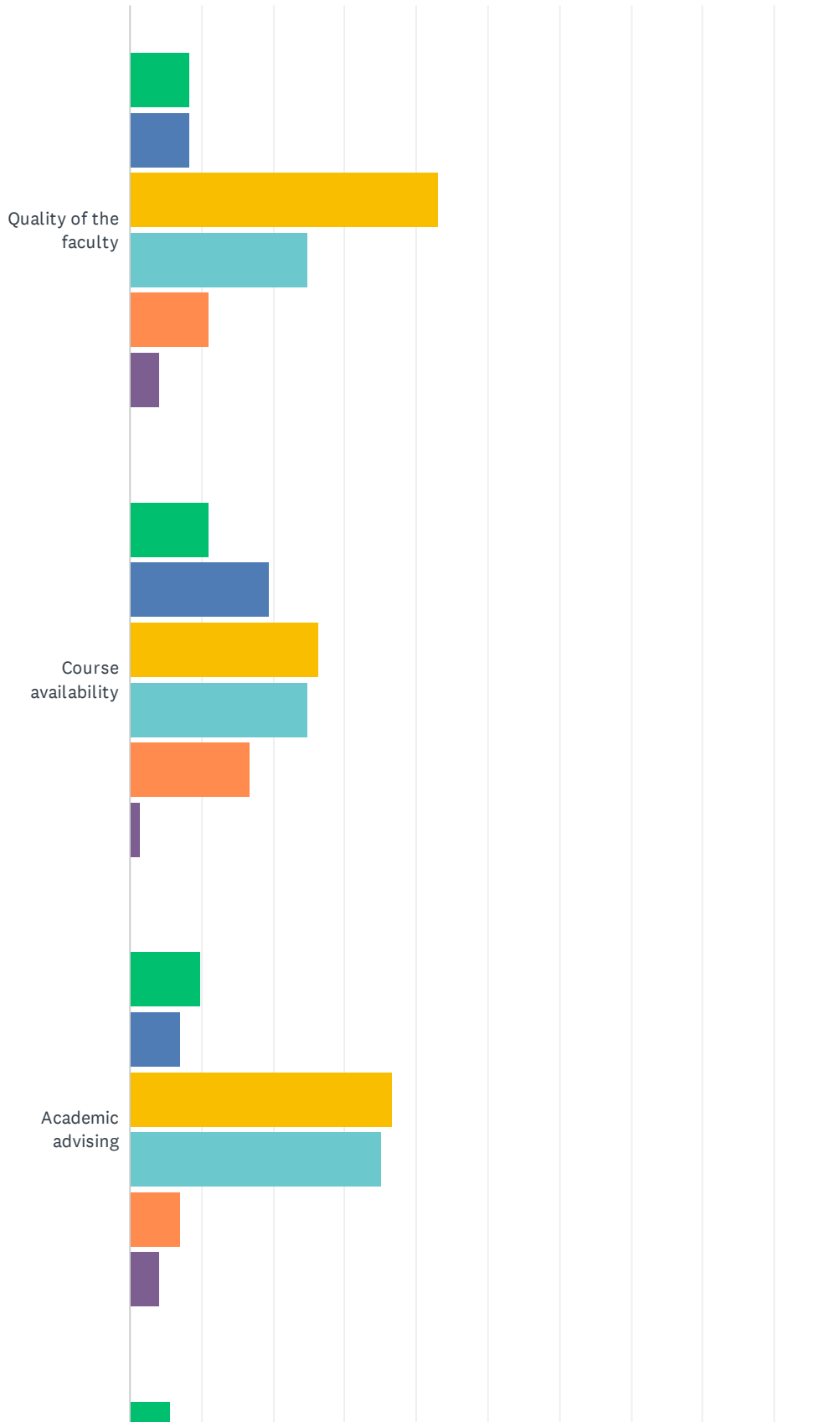
| # | RESPONSES | DATE |
|----|---|---------------------|
| 1 | The food :-(| 5/11/2017 1:09 PM |
| 2 | we get hurried through so much | 5/11/2017 12:23 PM |
| 3 | Advising students | 5/11/2017 12:00 PM |
| 4 | n/a | 5/11/2017 11:27 AM |
| 5 | neurtal | 5/11/2017 10:51 AM |
| 6 | The experience of having to develop a proper management schedule | 5/11/2017 10:21 AM |
| 7 | Really thought it would have been more challenging than high school | 5/11/2017 9:36 AM |
| 8 | not offering an arts programme | 5/11/2017 9:30 AM |
| 9 | Department heads do not do what they are supposed to do to help you resolve problems. I have graduated already in 2012 and still do not see any honors on my transcript for a course that I completed the honours course work. (This was the business department) | 5/11/2017 9:25 AM |
| 10 | available courses | 5/11/2017 9:17 AM |
| 11 | I am not satisfied with having MAT 109 only on Saturday and ACC 100 | 1/3/2017 12:25 PM |
| 12 | Getting into the classes (on VG campus) | 1/3/2017 11:42 AM |
| 13 | The amount of clubs | 1/3/2017 10:18 AM |
| 14 | Cafe | 11/22/2016 4:11 PM |
| 15 | Food | 11/22/2016 4:06 PM |
| 16 | Walking in the sun cafeteria food | 11/22/2016 3:30 PM |
| 17 | Lack of on-campus activities throughout the semester | 11/22/2016 11:36 AM |
| 18 | Registration and Billing | 11/22/2016 11:21 AM |
| 19 | Unwanted visitors (ESHS) using up too much resources | 11/22/2016 11:10 AM |
| 20 | Getting a ride to come up all the way here | 11/17/2016 10:48 AM |
| 21 | Socially and mentally all my main problems are here so I dislike being at HLSCC physically. | 11/17/2016 10:19 AM |
| 22 | Food from cafeteria | 11/15/2016 12:58 PM |
| 23 | Food from cafe | 11/15/2016 12:28 PM |
| 24 | clubs | 11/15/2016 12:23 PM |
| 25 | Finishing in at least 2 years | 11/15/2016 11:50 AM |
| 26 | n/a | 11/15/2016 10:41 AM |
| 27 | One aspect of my HLSCC experience that I'm least satisfied with is the course choice is poor | 11/15/2016 10:37 AM |
| 28 | wifi | 11/15/2016 10:32 AM |
| 29 | The very short library hours available on weekends | 11/15/2016 8:28 AM |
| 30 | n/a | 11/14/2016 4:25 PM |
| 31 | The computers and the printers rarely work, there are no clubs to take part in | 11/14/2016 4:16 PM |
| 32 | n/a | 11/14/2016 4:06 PM |
| 33 | With the fact that ESHS students are accommodated on to college campus and much much more | 11/14/2016 4:00 PM |
| 34 | The food cafeteria | 11/14/2016 3:41 PM |
| 35 | Some instructors are sub-par | 11/14/2016 3:20 PM |
| 36 | Printing services-printers are always jammed or out of paper | 11/14/2016 3:16 PM |

Student Satisfaction Survey (2016)

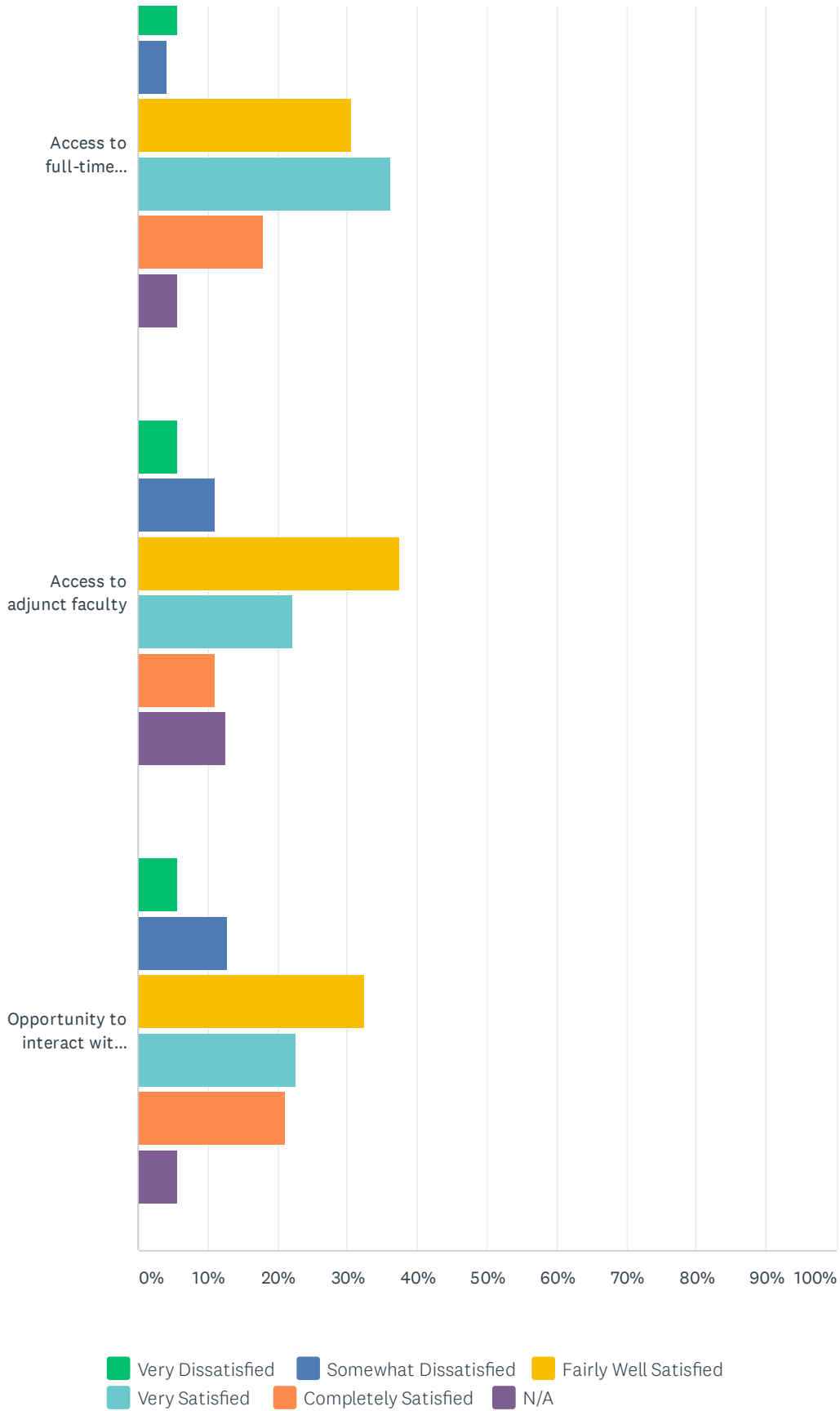
| | | |
|----|---|---------------------|
| 37 | The bus stop and transportation at night | 11/14/2016 3:08 PM |
| 38 | Lack of communication. I might fail because you fail to accurately execute a job role. | 11/14/2016 12:37 PM |
| 39 | Food and lack of resources | 11/14/2016 12:22 PM |
| 40 | Cafeteria food | 11/14/2016 10:27 AM |
| 41 | n/a | 11/14/2016 9:33 AM |
| 42 | No contact was made and now I may fail a class, I was never informed to attend. | 11/14/2016 9:25 AM |
| 43 | Certain choices of employees | 11/10/2016 12:54 PM |
| 44 | Less courses in the evening. | 11/10/2016 12:05 PM |
| 45 | The communication of things to the students | 11/9/2016 3:19 PM |
| 46 | Your non-ability to treat the College students with respect by not informing them about changes | 11/9/2016 3:08 PM |
| 47 | nothing | 11/9/2016 10:10 AM |
| 48 | respect towards students | 11/9/2016 9:25 AM |
| 49 | lack of extra curriculum activities | 11/8/2016 4:49 PM |
| 50 | Student Social Activities/life | 11/8/2016 4:45 PM |
| 51 | Some of the teachers are not the best for some of these classes | 11/8/2016 4:01 PM |
| 52 | My grades | 11/8/2016 3:44 PM |
| 53 | Activities on campus | 11/8/2016 3:15 PM |
| 54 | THE FOOD OMG!! | 11/8/2016 3:06 PM |
| 55 | The lecturers | 11/8/2016 12:01 PM |
| 56 | Clubs | 11/8/2016 11:53 AM |
| 57 | The accommodation of the ESHS students to a COLLEGE campus, also restricting entrances and exits the list can go on and on and on! | 11/8/2016 11:47 AM |
| 58 | Jobs!! Career services need to seek out more part-time jobs/internships for students. They need to form more relationships with partner companies to gain experience before they leave College. | 11/8/2016 11:33 AM |
| 59 | Enrolling | 11/8/2016 11:21 AM |
| 60 | food | 11/8/2016 11:07 AM |
| 61 | The availability of courses | 11/8/2016 10:50 AM |
| 62 | Certain courses are not available and programmes are somewhat limited. | 11/8/2016 10:27 AM |
| 63 | College clubs that help me find people to succeed with as well as associate with. | 11/8/2016 10:13 AM |
| 64 | The staff at the front desk of the library some of them women have such terrible attitudes EVERY SINGLE DAY! | 11/8/2016 9:39 AM |
| 65 | none | 11/8/2016 9:31 AM |
| 66 | Security | 11/8/2016 9:17 AM |
| 67 | Food Service | 11/8/2016 8:46 AM |
| 68 | Computer availability since the arrival of High School students on campus. There is no time that the labs are available in between classes and after 8:20 when they are available the guards close them before 9pm. This is mostly affecting us computer major students so it is detrimental to us. | 11/7/2016 4:22 PM |
| 69 | The recent security protocol | 11/7/2016 4:12 PM |

Q1 Please rate your level of satisfaction with each of the following items.

Answered: 72 Skipped: 0



Student Satisfaction Survey, Fall 2019

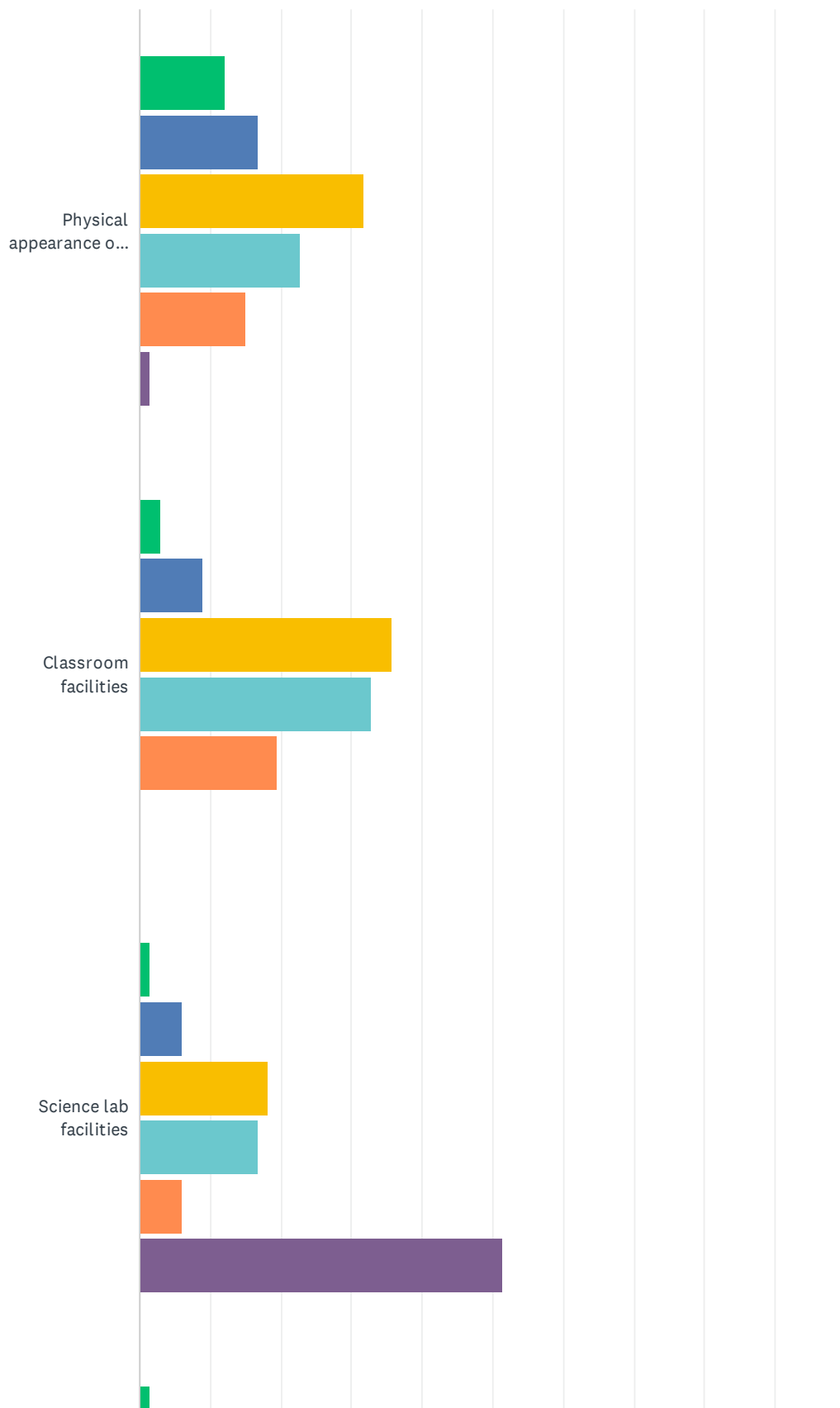


Student Satisfaction Survey, Fall 2019

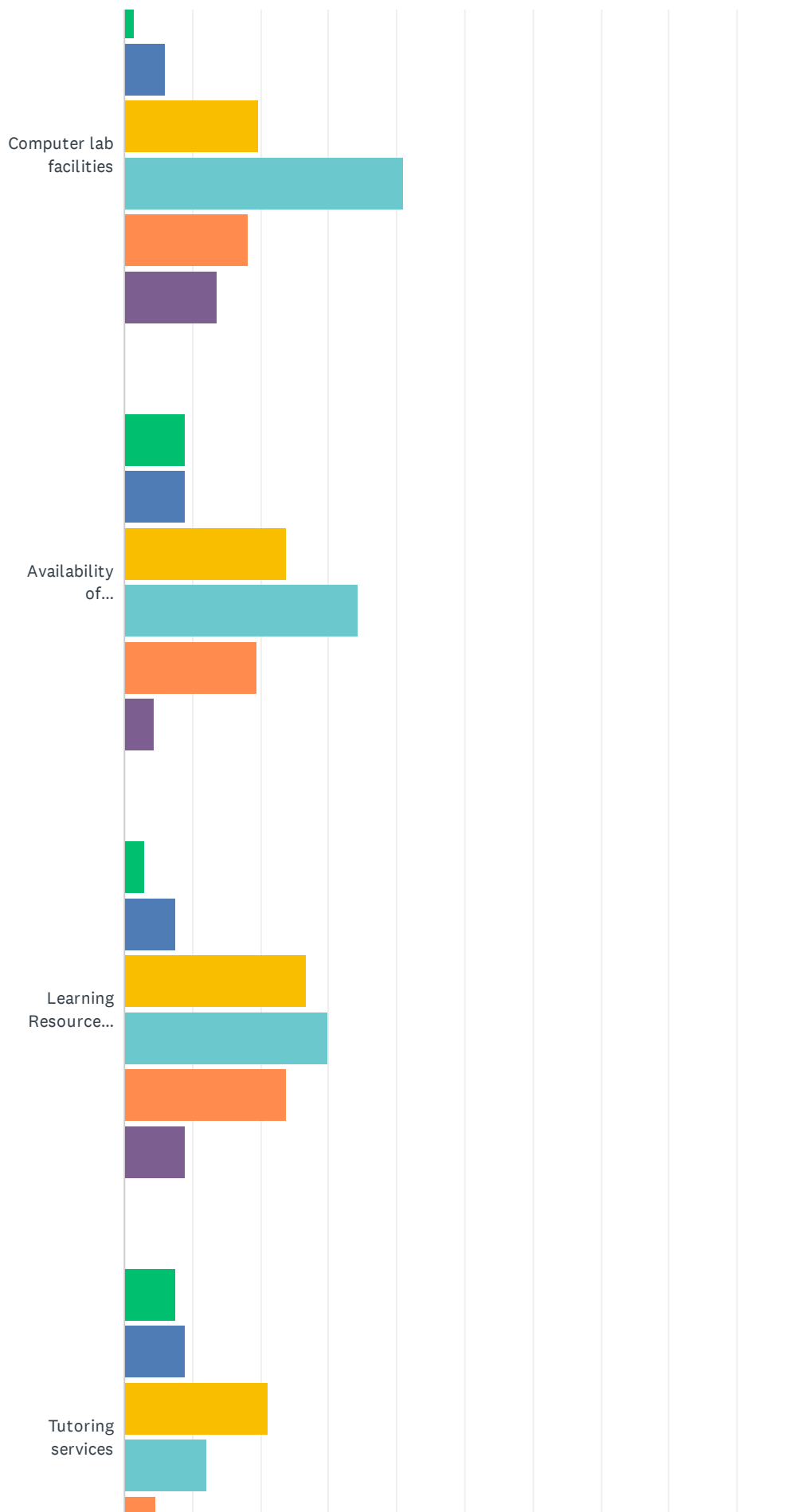
| | VERY DISSATISFIED | SOMEWHAT DISSATISFIED | FAIRLY WELL SATISFIED | VERY SATISFIED | COMPLETELY SATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|--|-------------------|-----------------------|-----------------------|----------------|----------------------|-------------|-------|------------------|
| Quality of the faculty | 8.33% 6 | 8.33% 6 | 43.06% 31 | 25.00% 18 | 11.11% 8 | 4.17% 3 | 72 | 3.23 |
| Course availability | 11.11% 8 | 19.44% 14 | 26.39% 19 | 25.00% 18 | 16.67% 12 | 1.39% 1 | 72 | 3.17 |
| Academic advising | 9.86% 7 | 7.04% 5 | 36.62% 26 | 35.21% 25 | 7.04% 5 | 4.23% 3 | 71 | 3.24 |
| Access to full-time faculty | 5.56% 4 | 4.17% 3 | 30.56% 22 | 36.11% 26 | 18.06% 13 | 5.56% 4 | 72 | 3.60 |
| Access to adjunct faculty | 5.56% 4 | 11.11% 8 | 37.50% 27 | 22.22% 16 | 11.11% 8 | 12.50% 9 | 72 | 3.25 |
| Opportunity to interact with other students in academic settings | 5.63% 4 | 12.68% 9 | 32.39% 23 | 22.54% 16 | 21.13% 15 | 5.63% 4 | 71 | 3.43 |

Q2 Please rate your level of satisfaction with each of the following items.

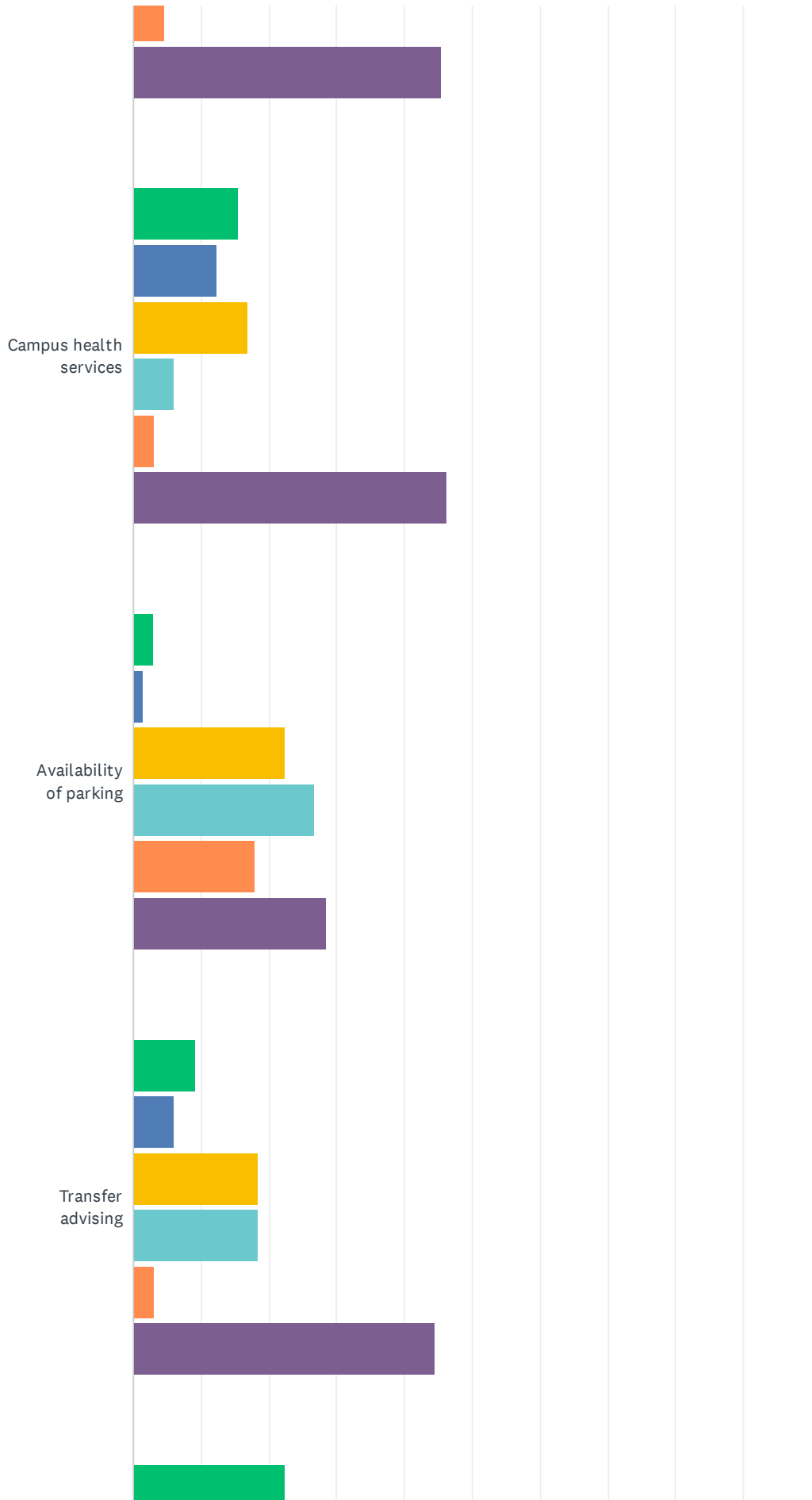
Answered: 67 Skipped: 5



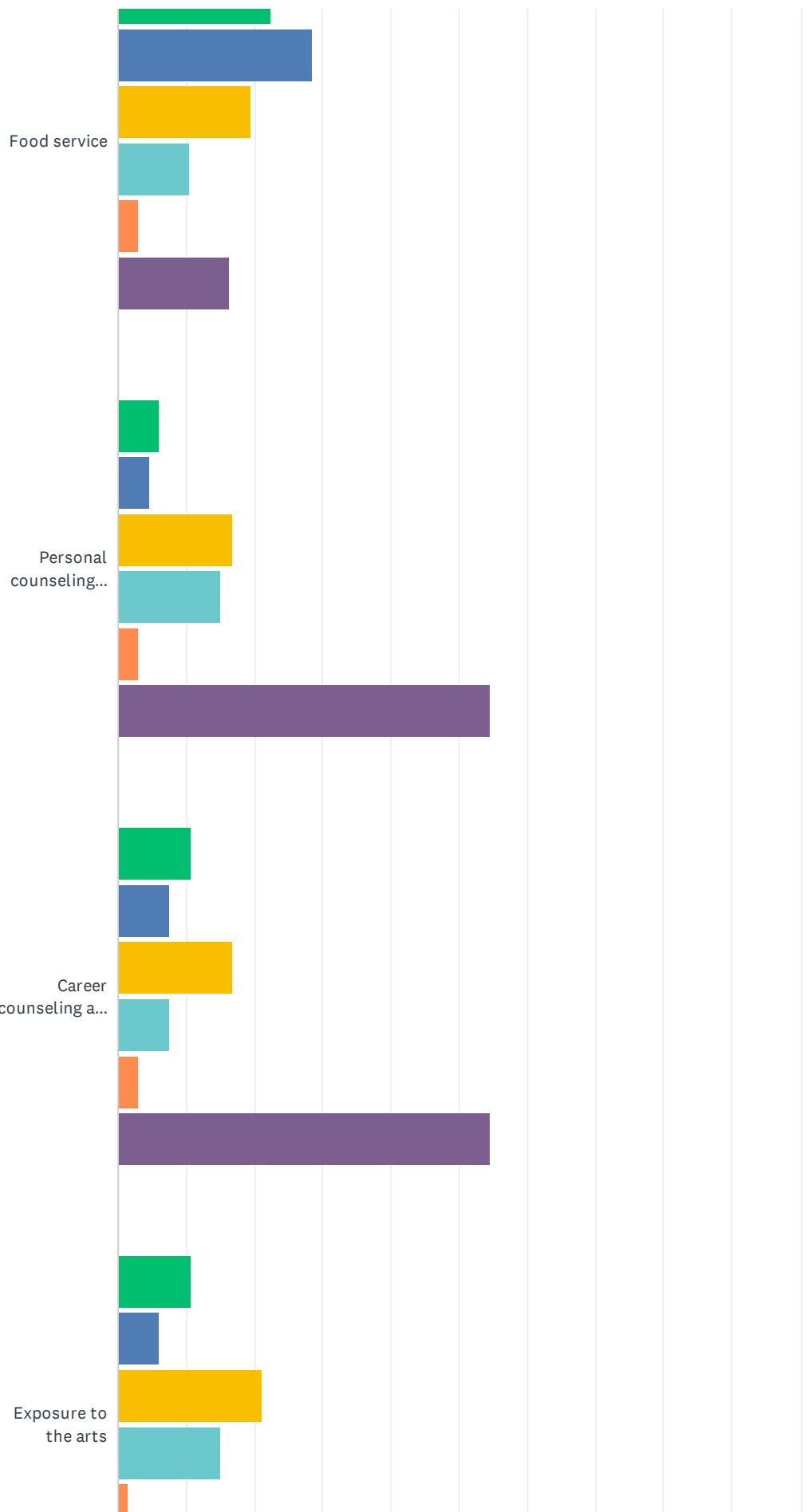
Student Satisfaction Survey, Fall 2019



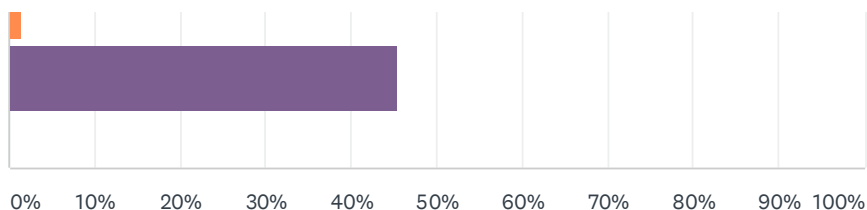
Student Satisfaction Survey, Fall 2019



Student Satisfaction Survey, Fall 2019



Student Satisfaction Survey, Fall 2019

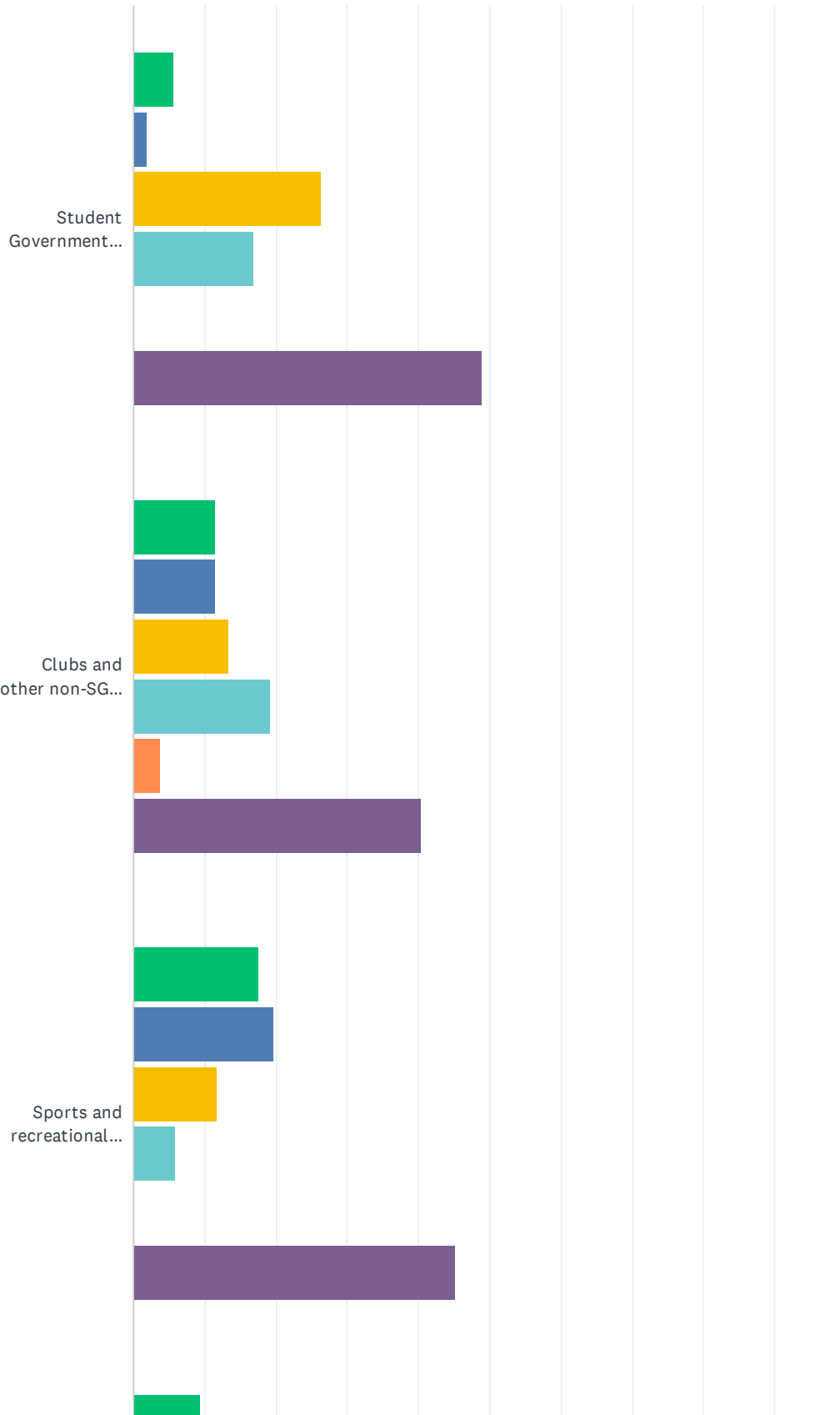


■ Very Dissatisfied
 ■ Somewhat Dissatisfied
 ■ Fairly Well Satisfied
■ Very Satisfied
 ■ Completely Satisfied
 ■ N/A

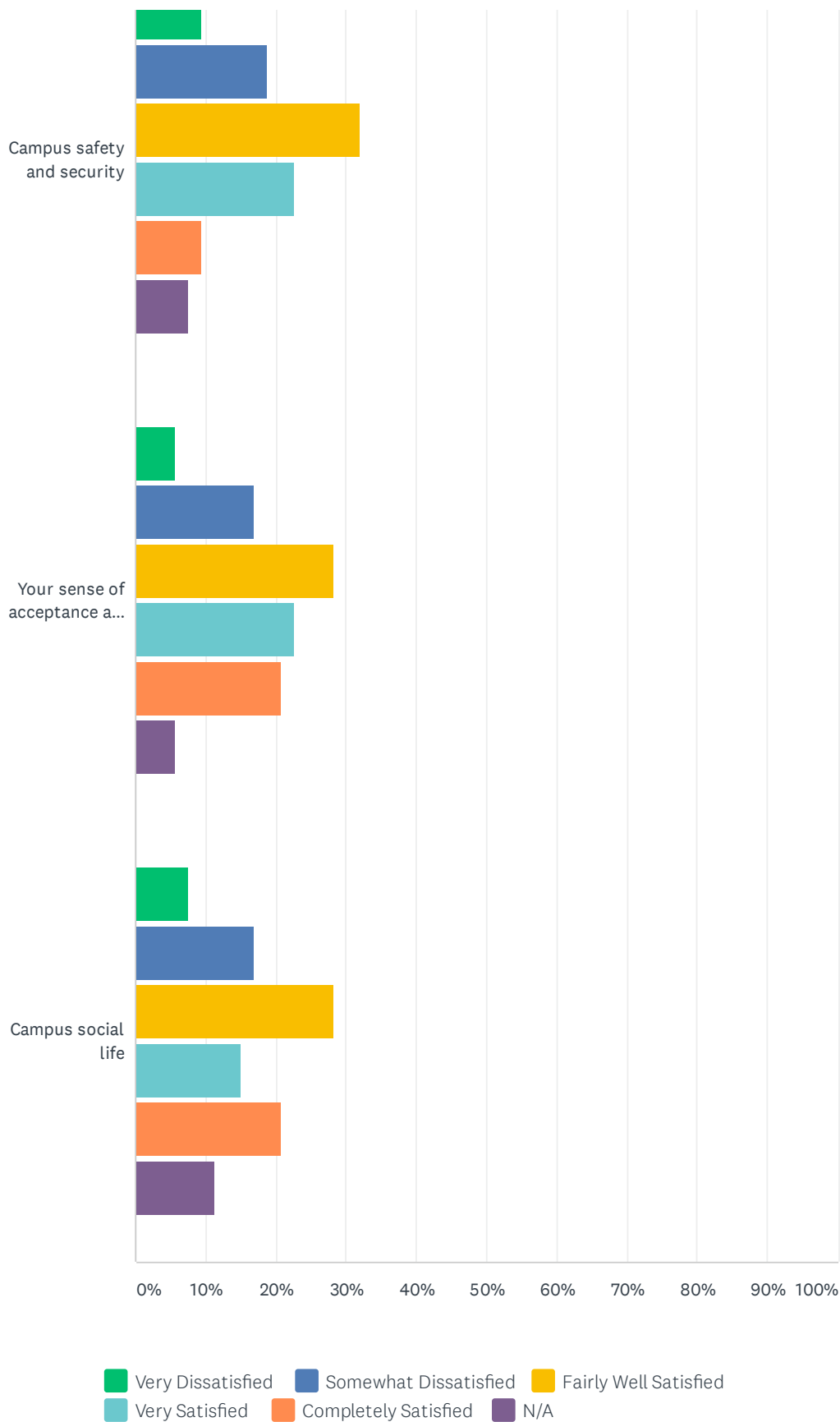
| | VERY DISSATISFIED | SOMEWHAT DISSATISFIED | FAIRLY WELL SATISFIED | VERY SATISFIED | COMPLETELY SATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|---|-------------------|-----------------------|-----------------------|----------------|----------------------|--------------|-------|------------------|
| Physical appearance of the campus | 12.12% 8 | 16.67% 11 | 31.82% 21 | 22.73% 15 | 15.15% 10 | 1.52% 1 | 66 | 3.12 |
| Classroom facilities | 2.99% 2 | 8.96% 6 | 35.82% 24 | 32.84% 22 | 19.40% 13 | 0.00% 0 | 67 | 3.57 |
| Science lab facilities | 1.52% 1 | 6.06% 4 | 18.18% 12 | 16.67% 11 | 6.06% 4 | 51.52% 34 | 66 | 3.41 |
| Computer lab facilities | 1.52% 1 | 6.06% 4 | 19.70% 13 | 40.91% 27 | 18.18% 12 | 13.64% 9 | 66 | 3.79 |
| Availability of technological resources | 8.96% 6 | 8.96% 6 | 23.88% 16 | 34.33% 23 | 19.40% 13 | 4.48% 3 | 67 | 3.48 |
| Learning Resource Centre/Library | 2.99% 2 | 7.46% 5 | 26.87% 18 | 29.85% 20 | 23.88% 16 | 8.96% 6 | 67 | 3.70 |
| Tutoring services | 7.58% 5 | 9.09% 6 | 21.21% 14 | 12.12% 8 | 4.55% 3 | 45.45% 30 | 66 | 2.94 |
| Campus health services | 15.38% 10 | 12.31% 8 | 16.92% 11 | 6.15% 4 | 3.08% 2 | 46.15% 30 | 65 | 2.43 |
| Availability of parking | 2.99% 2 | 1.49% 1 | 22.39% 15 | 26.87% 18 | 17.91% 12 | 28.36% 19 | 67 | 3.77 |
| Transfer advising | 9.23% 6 | 6.15% 4 | 18.46% 12 | 18.46% 12 | 3.08% 2 | 44.62% 29 | 65 | 3.00 |
| Food service | 22.39% 15 | 28.36% 19 | 19.40% 13 | 10.45% 7 | 2.99% 2 | 16.42% 11 | 67 | 2.32 |
| Personal counseling services | 6.06% 4 | 4.55% 3 | 16.67% 11 | 15.15% 10 | 3.03% 2 | 54.55% 36 | 66 | 3.10 |
| Career counseling and job placement | 10.61% 7 | 7.58% 5 | 16.67% 11 | 7.58% 5 | 3.03% 2 | 54.55% 36 | 66 | 2.67 |
| Exposure to the arts | 10.61% 7 | 6.06% 4 | 21.21% 14 | 15.15% 10 | 1.52% 1 | 45.45% 30 | 66 | 2.83 |

Q3 Please rate your level of satisfaction with each of the following items.

Answered: 53 Skipped: 19



Student Satisfaction Survey, Fall 2019

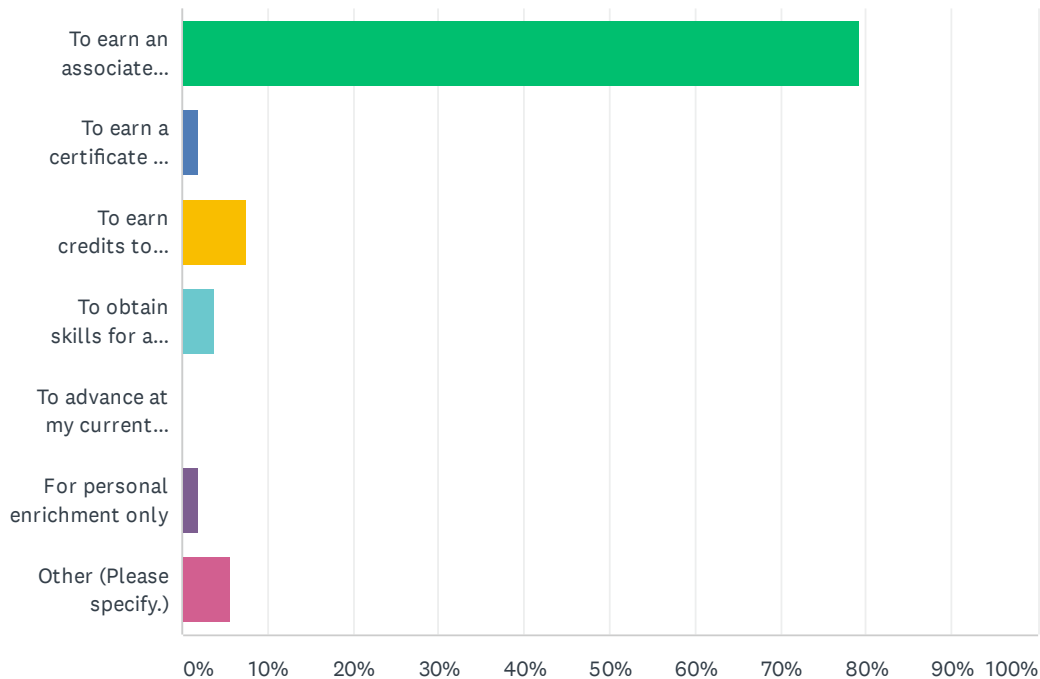


Student Satisfaction Survey, Fall 2019

| | VERY DISSATISFIED | SOMEWHAT DISSATISFIED | FAIRLY WELL SATISFIED | VERY SATISFIED | COMPLETELY SATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|---|-------------------|-----------------------|-----------------------|----------------|----------------------|--------------|-------|------------------|
| Student Government Association | 5.66% 3 | 1.89% 1 | 26.42% 14 | 16.98% 9 | 0.00% 0 | 49.06% 26 | 53 | 3.07 |
| Clubs and other non-SGA student organizations | 11.54% 6 | 11.54% 6 | 13.46% 7 | 19.23% 10 | 3.85% 2 | 40.38% 21 | 52 | 2.87 |
| Sports and recreational facilities | 17.65% 9 | 19.61% 10 | 11.76% 6 | 5.88% 3 | 0.00% 0 | 45.10% 23 | 51 | 2.11 |
| Campus safety and security | 9.43% 5 | 18.87% 10 | 32.08% 17 | 22.64% 12 | 9.43% 5 | 7.55% 4 | 53 | 3.04 |
| Your sense of acceptance and belonging | 5.66% 3 | 16.98% 9 | 28.30% 15 | 22.64% 12 | 20.75% 11 | 5.66% 3 | 53 | 3.38 |
| Campus social life | 7.55% 4 | 16.98% 9 | 28.30% 15 | 15.09% 8 | 20.75% 11 | 11.32% 6 | 53 | 3.28 |

Q4 What is your PRIMARY reason for attending HLSCC? (Select only one.)

Answered: 53 Skipped: 19

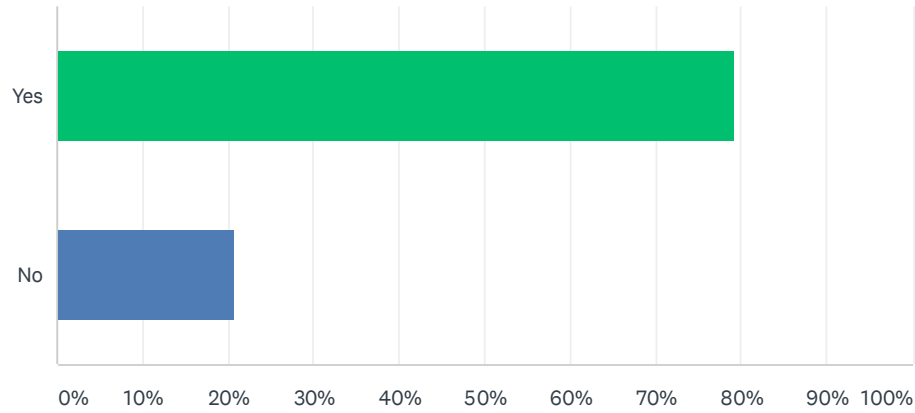


| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----------|
| To earn an associate degree from HLSCC | 79.25% | 42 |
| To earn a certificate of achievement from HLSCC | 1.89% | 1 |
| To earn credits to transfer to a 4-year college or university | 7.55% | 4 |
| To obtain skills for a new job | 3.77% | 2 |
| To advance at my current place of employment | 0.00% | 0 |
| For personal enrichment only | 1.89% | 1 |
| Other (Please specify.) | 5.66% | 3 |
| TOTAL | | 53 |

| # | OTHER (PLEASE SPECIFY.) | DATE |
|---|--|-------------------|
| 1 | CAPE | 1/29/2020 1:05 PM |
| 2 | I needed to pass time until I could catch myself. Financially my family has been through hell and the only way to stay on the island unemployed at 18 was to attend college. | 12/2/2019 2:00 PM |
| 3 | To earn credit for transfer | 12/2/2019 1:40 PM |

Q5 Are you on track for accomplishing your goals?

Answered: 53 Skipped: 19



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|----|
| Yes | 79.25% | 42 |
| No | 20.75% | 11 |
| TOTAL | | 53 |

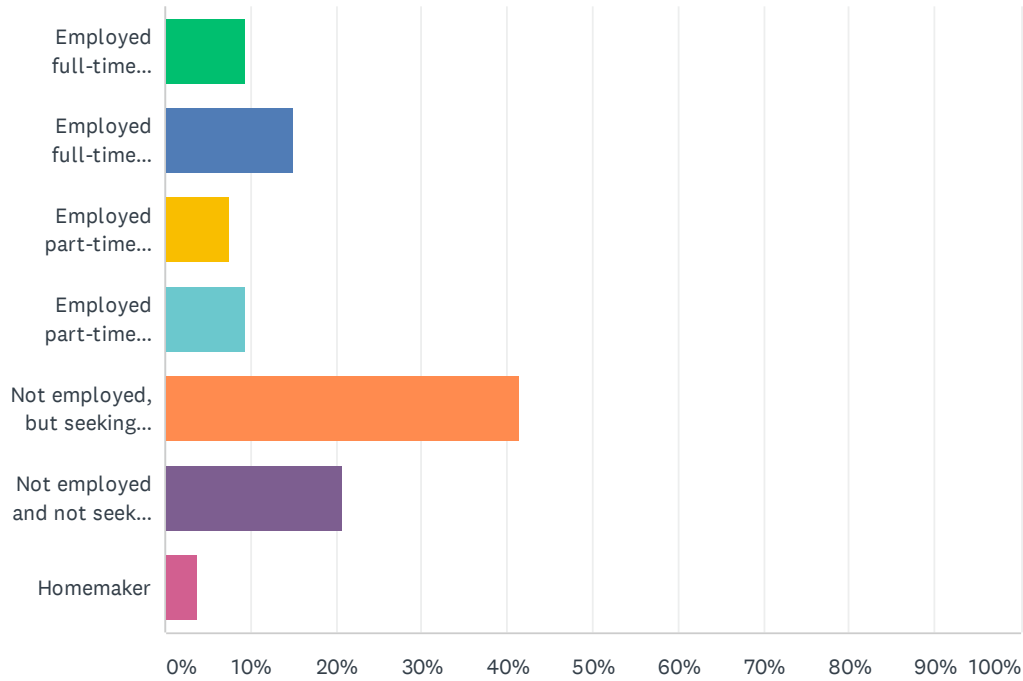
Q6 If you intend to transfer, which institution(s) do you plan to apply to or have already applied to?

Answered: 23 Skipped: 49

| # | RESPONSES | DATE |
|----|---|--------------------|
| 1 | university of Delaware north Carolina A&T state university | 2/13/2020 12:36 PM |
| 2 | Antillean Adventist University Advent Health University Northern Caribbean University | 2/12/2020 11:09 PM |
| 3 | St. George's University | 12/10/2019 7:17 PM |
| 4 | NYU | 12/7/2019 1:48 PM |
| 5 | Usvi or Barry University | 12/7/2019 9:03 AM |
| 6 | Ryerson University, Canada | 12/6/2019 8:09 PM |
| 7 | mssu | 12/5/2019 4:23 PM |
| 8 | UCF in Orlando Florida or FIU in Miami Florida . | 12/5/2019 4:01 PM |
| 9 | Florida International University University of Miami | 12/5/2019 1:09 PM |
| 10 | Havard | 12/5/2019 1:08 PM |
| 11 | FCU | 12/4/2019 8:10 AM |
| 12 | UWI | 12/3/2019 11:31 PM |
| 13 | TBD | 12/3/2019 5:34 PM |
| 14 | University of the West Indies (Open Campus), Tortola, British Virgin Islands | 12/3/2019 5:12 PM |
| 15 | N/A | 12/2/2019 4:05 PM |
| 16 | Not sure as yet | 12/2/2019 3:24 PM |
| 17 | No | 12/2/2019 2:45 PM |
| 18 | Acadia university | 12/2/2019 2:27 PM |
| 19 | I do not wish to transfer | 12/2/2019 2:24 PM |
| 20 | I'm currently in the process of applying to UWI. | 12/2/2019 2:00 PM |
| 21 | Hopefully A school in Canada or UTI in America | 12/2/2019 1:54 PM |
| 22 | Florida State University | 12/2/2019 1:47 PM |
| 23 | Pace University Purchase College New York University | 12/2/2019 1:40 PM |

Q7 What is your current employment status? (Select all that apply.)

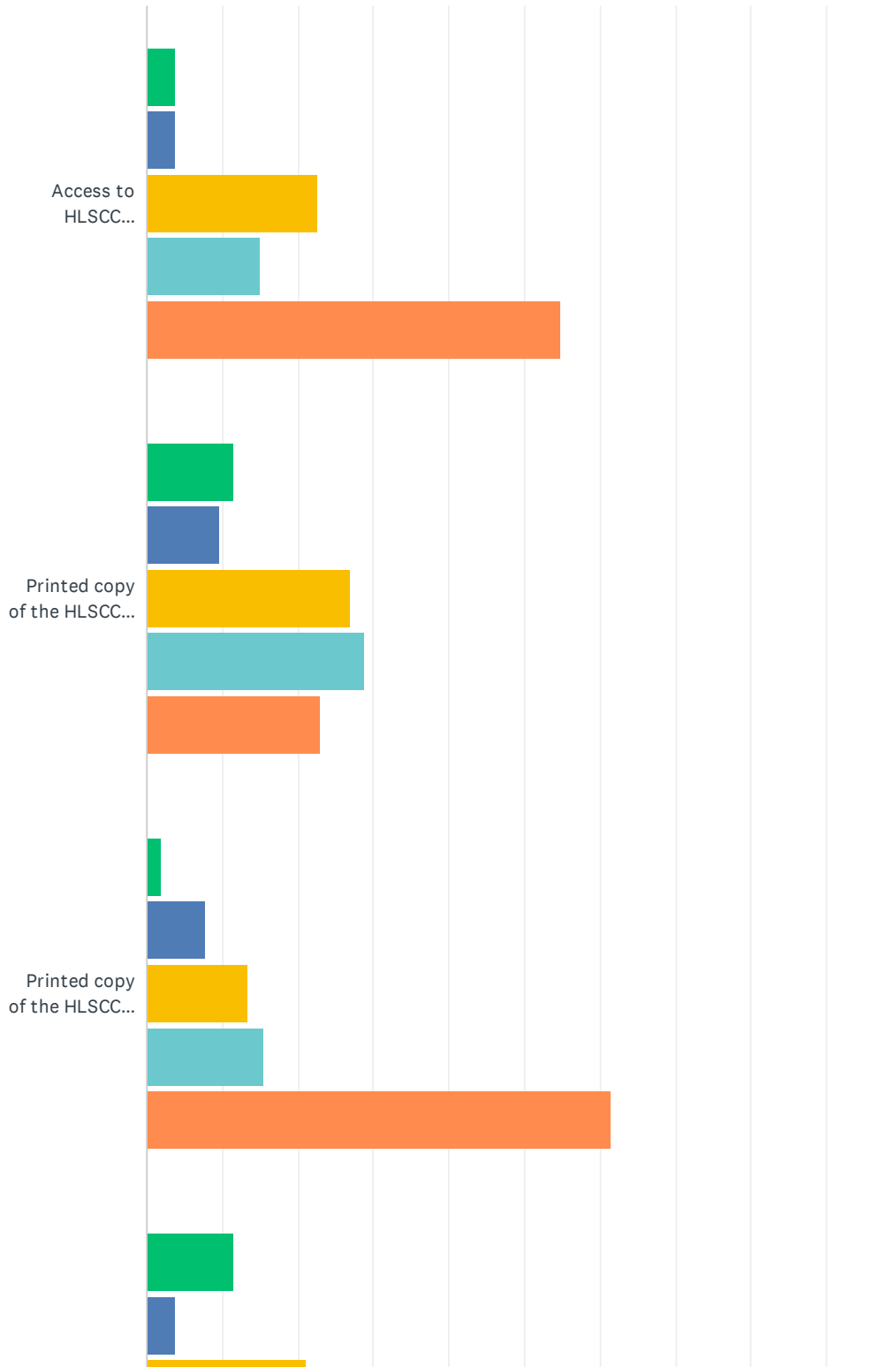
Answered: 53 Skipped: 19



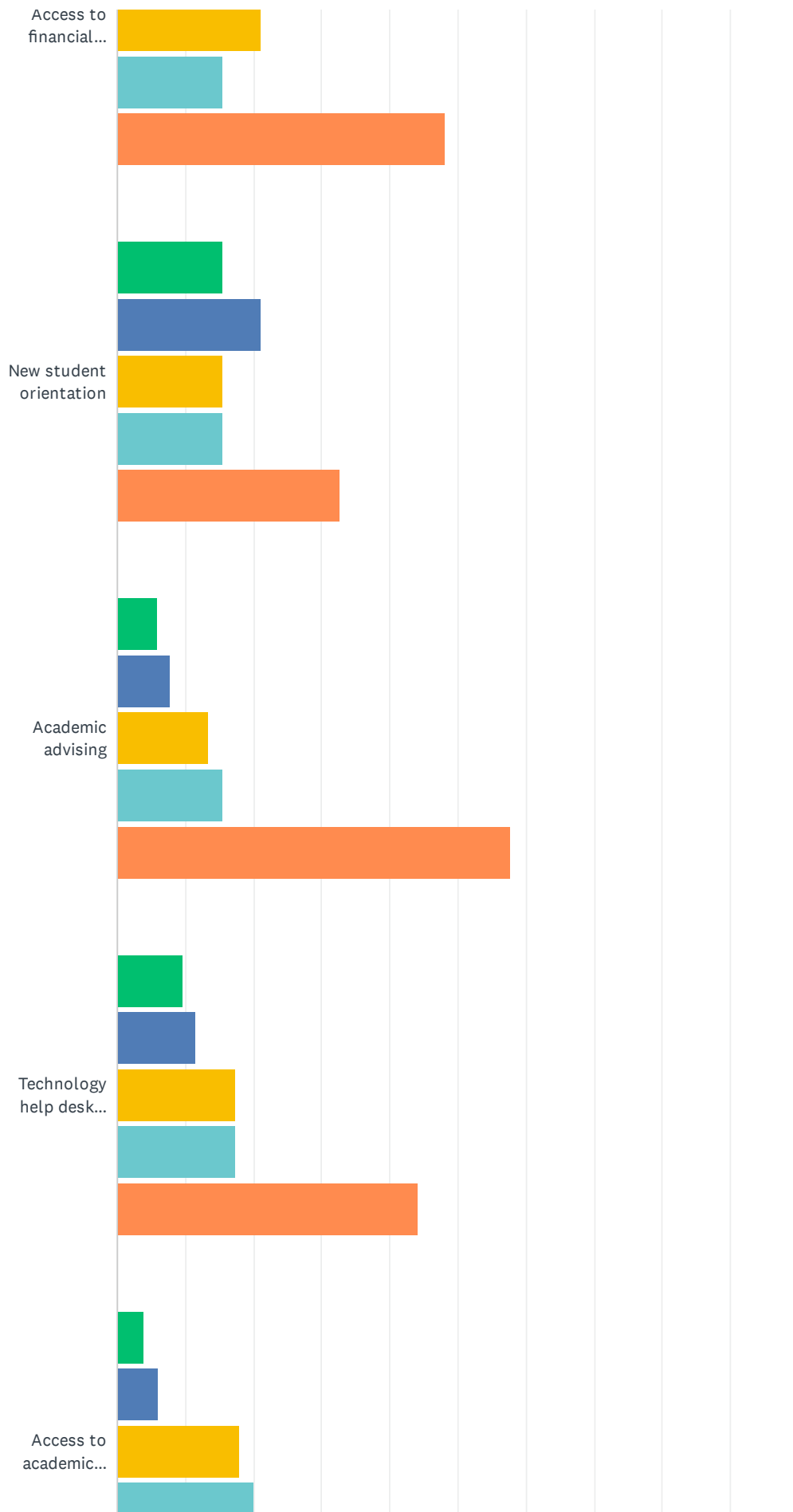
| ANSWER CHOICES | RESPONSES | |
|---|-----------|----|
| Employed full-time off-campus | 9.43% | 5 |
| Employed full-time on-campus | 15.09% | 8 |
| Employed part-time off-campus | 7.55% | 4 |
| Employed part-time on-campus | 9.43% | 5 |
| Not employed, but seeking employment | 41.51% | 22 |
| Not employed and not seeking employment | 20.75% | 11 |
| Homemaker | 3.77% | 2 |
| Total Respondents: 53 | | |

Q8 HLSCC wants to understand which of our services are of priority to you. Therefore, please indicate the level of importance of each of the following to you on a scale of 1-5, with '1' indicating 'Not at All Important', and '5' indicating 'Of Extreme Importance', for each of the following.

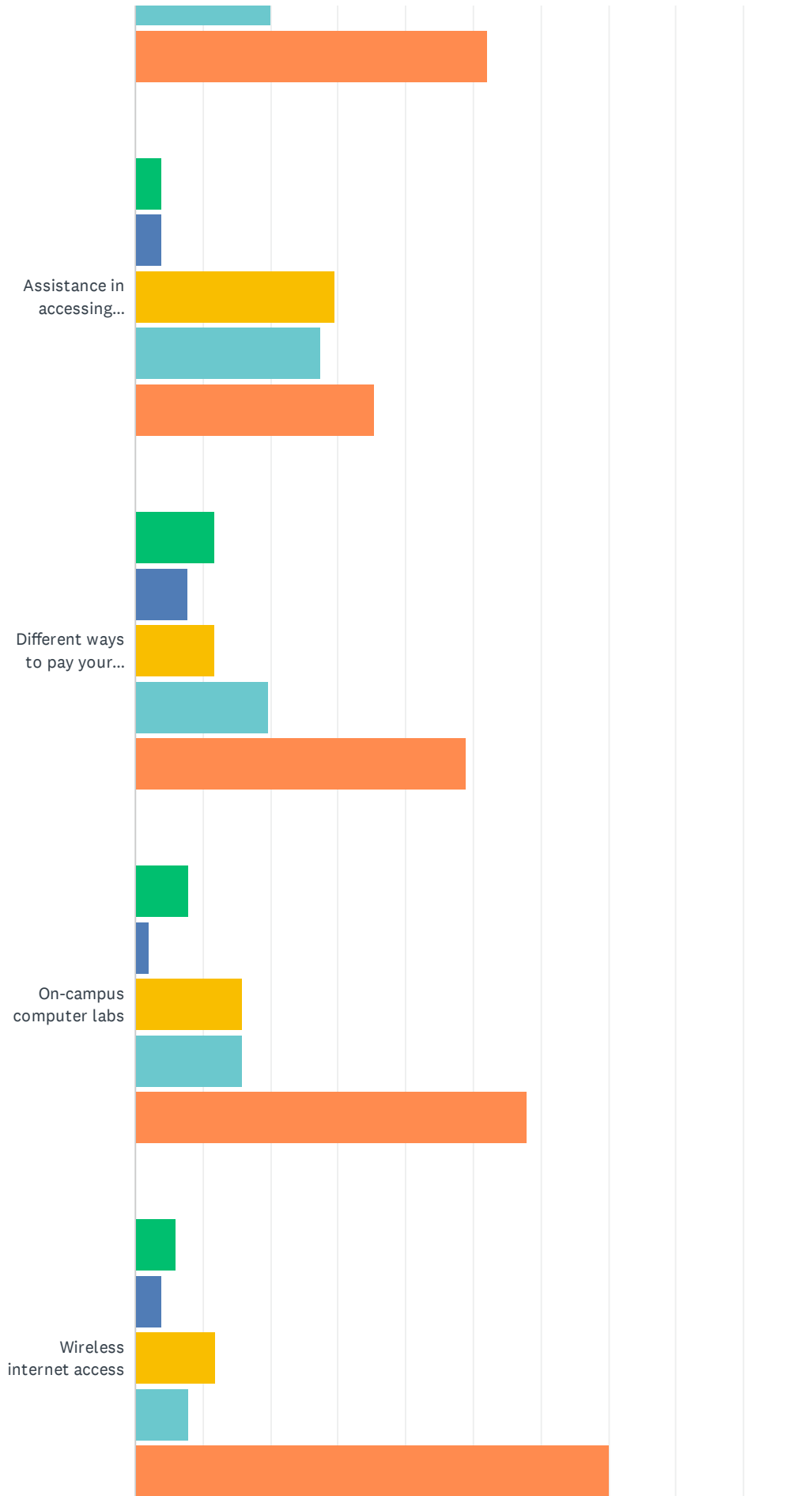
Answered: 53 Skipped: 19



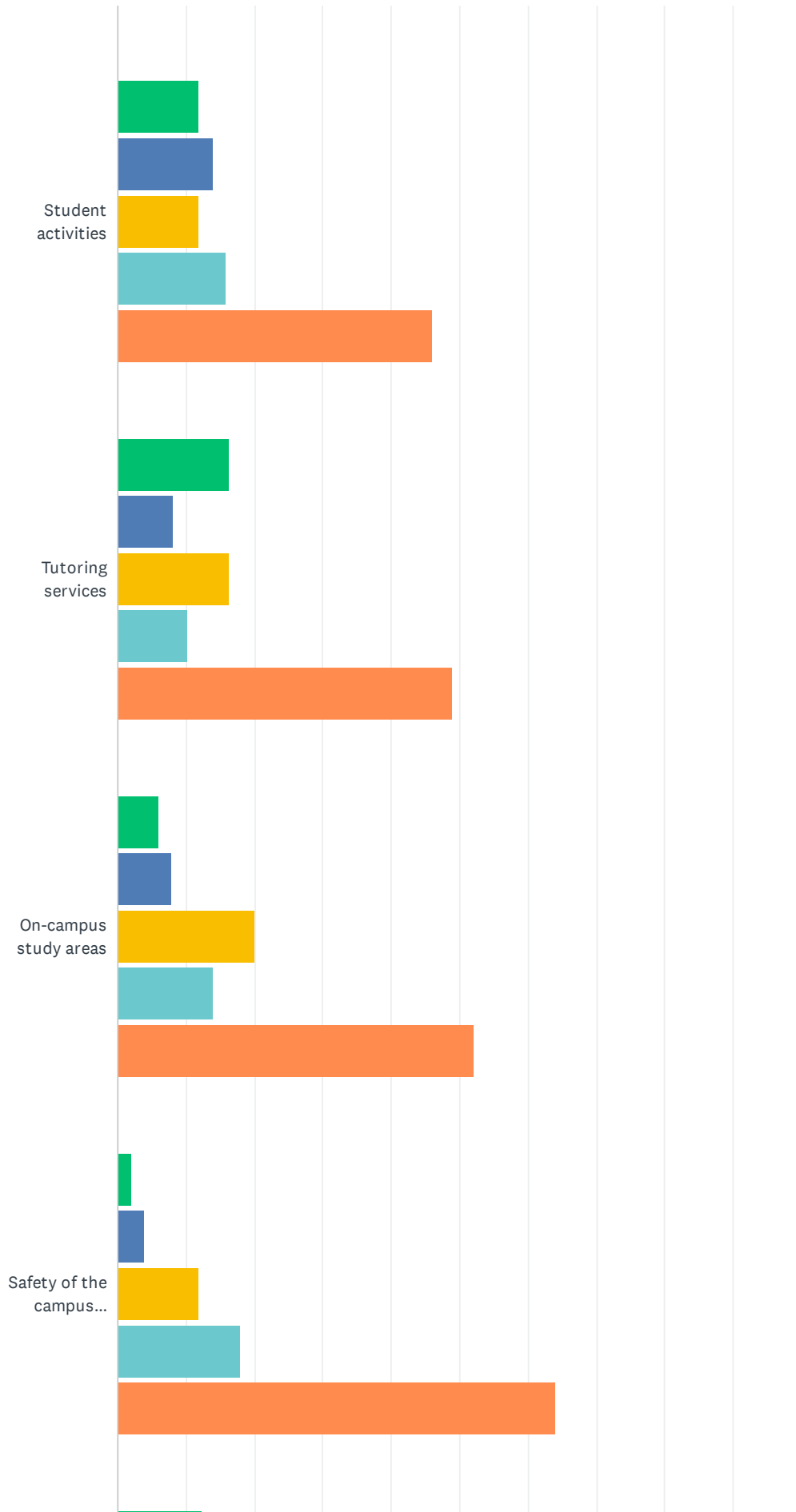
Student Satisfaction Survey, Fall 2019



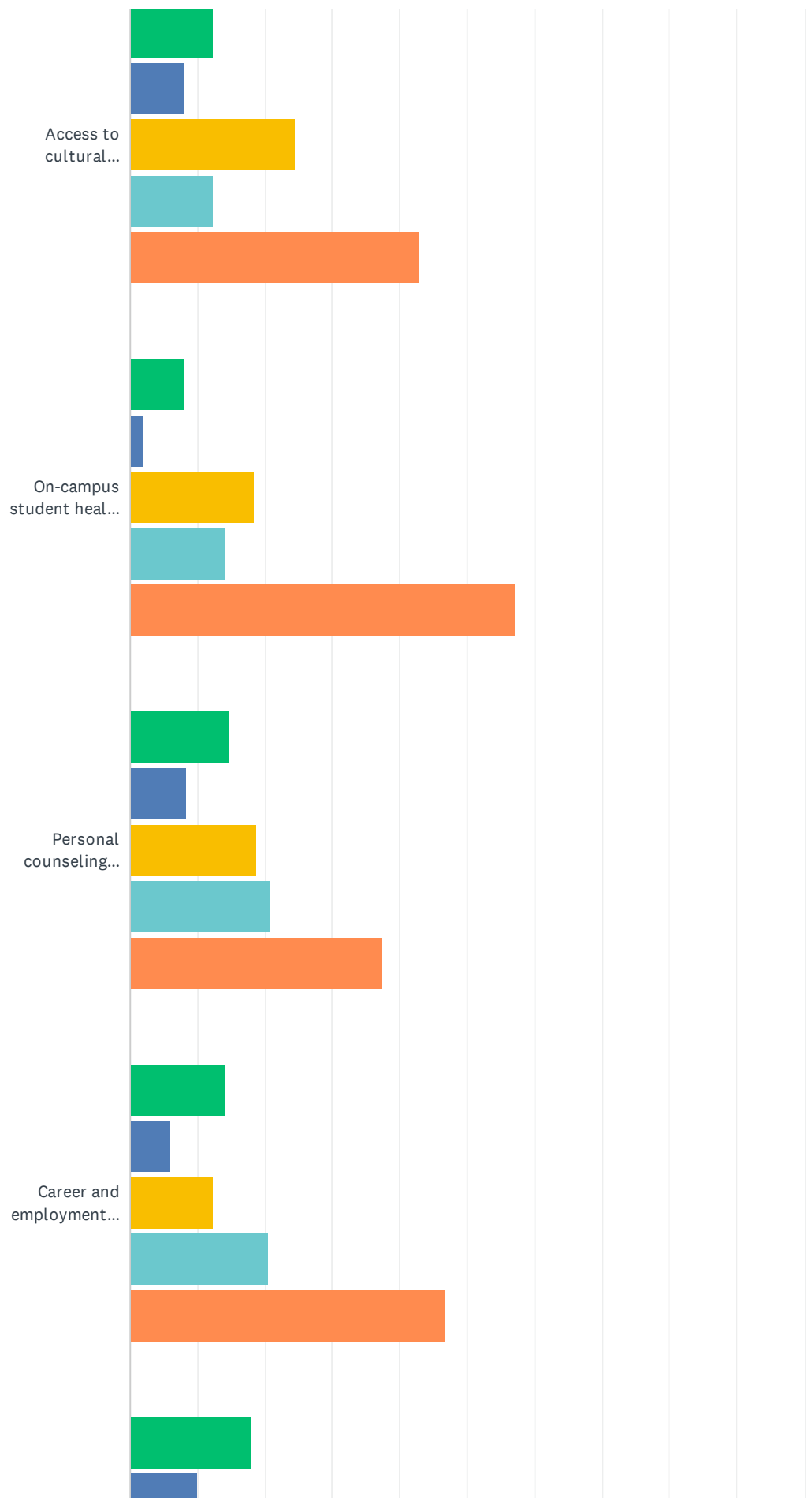
Student Satisfaction Survey, Fall 2019



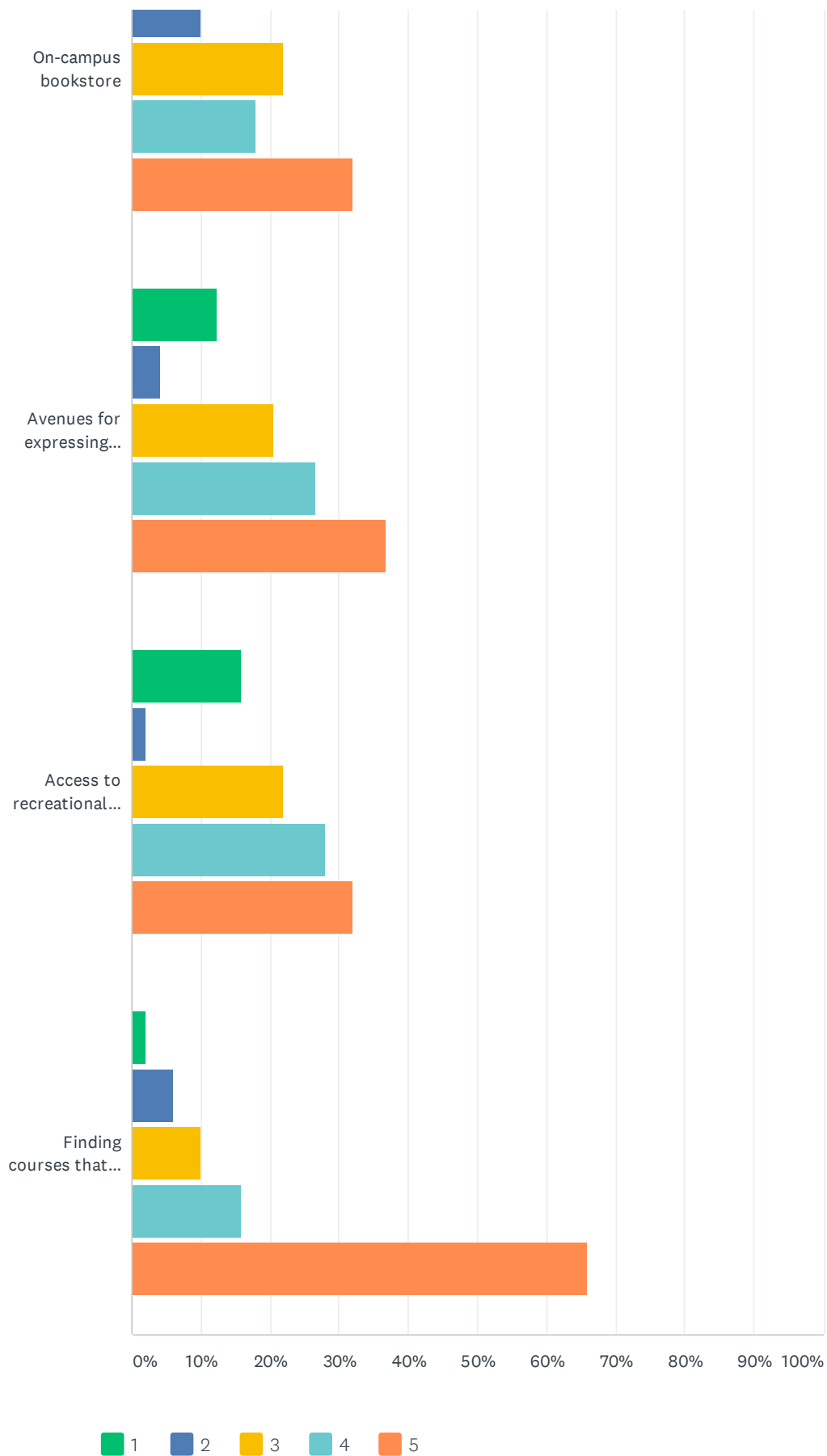
Student Satisfaction Survey, Fall 2019



Student Satisfaction Survey, Fall 2019



Student Satisfaction Survey, Fall 2019



Student Satisfaction Survey, Fall 2019

| | 1 | 2 | 3 | 4 | 5 | TOTAL | WEIGHTED AVERAGE |
|--|-------------|--------------|--------------|--------------|--------------|-------|------------------|
| Access to HLSCC information on the website | 3.77% 2 | 3.77% 2 | 22.64% 12 | 15.09% 8 | 54.72% 29 | 53 | 4.13 |
| Printed copy of the HLSCC catalogue | 11.54% 6 | 9.62% 5 | 26.92% 14 | 28.85% 15 | 23.08% 12 | 52 | 3.42 |
| Printed copy of the HLSCC schedule of classes | 1.92% 1 | 7.69% 4 | 13.46% 7 | 15.38% 8 | 61.54% 32 | 52 | 4.27 |
| Access to financial assistance | 11.54% 6 | 3.85% 2 | 21.15% 11 | 15.38% 8 | 48.08% 25 | 52 | 3.85 |
| New student orientation | 15.38% 8 | 21.15% 11 | 15.38% 8 | 15.38% 8 | 32.69% 17 | 52 | 3.29 |
| Academic advising | 5.77% 3 | 7.69% 4 | 13.46% 7 | 15.38% 8 | 57.69% 30 | 52 | 4.12 |
| Technology help desk support | 9.62% 5 | 11.54% 6 | 17.31% 9 | 17.31% 9 | 44.23% 23 | 52 | 3.75 |
| Access to academic resources through the Library | 4.00% 2 | 6.00% 3 | 18.00% 9 | 20.00% 10 | 52.00% 26 | 50 | 4.10 |
| Assistance in accessing library resources | 3.92% 2 | 3.92% 2 | 29.41% 15 | 27.45% 14 | 35.29% 18 | 51 | 3.86 |
| Different ways to pay your bill | 11.76% 6 | 7.84% 4 | 11.76% 6 | 19.61% 10 | 49.02% 25 | 51 | 3.86 |
| On-campus computer labs | 8.00% 4 | 2.00% 1 | 16.00% 8 | 16.00% 8 | 58.00% 29 | 50 | 4.14 |
| Wireless internet access | 6.00% 3 | 4.00% 2 | 12.00% 6 | 8.00% 4 | 70.00% 35 | 50 | 4.32 |
| Student activities | 12.00% 6 | 14.00% 7 | 12.00% 6 | 16.00% 8 | 46.00% 23 | 50 | 3.70 |
| Tutoring services | 16.33% 8 | 8.16% 4 | 16.33% 8 | 10.20% 5 | 48.98% 24 | 49 | 3.67 |
| On-campus study areas | 6.00% 3 | 8.00% 4 | 20.00% 10 | 14.00% 7 | 52.00% 26 | 50 | 3.98 |
| Safety of the campus environment | 2.00% 1 | 4.00% 2 | 12.00% 6 | 18.00% 9 | 64.00% 32 | 50 | 4.38 |
| Access to cultural activities | 12.24% 6 | 8.16% 4 | 24.49% 12 | 12.24% 6 | 42.86% 21 | 49 | 3.65 |
| On-campus student health services | 8.16% 4 | 2.04% 1 | 18.37% 9 | 14.29% 7 | 57.14% 28 | 49 | 4.10 |
| Personal counseling services | 14.58% 7 | 8.33% 4 | 18.75% 9 | 20.83% 10 | 37.50% 18 | 48 | 3.58 |
| Career and employment counseling | 14.29% 7 | 6.12% 3 | 12.24% 6 | 20.41% 10 | 46.94% 23 | 49 | 3.80 |
| On-campus bookstore | 18.00% 9 | 10.00% 5 | 22.00% 11 | 18.00% 9 | 32.00% 16 | 50 | 3.36 |
| Avenues for expressing opinions | 12.24% 6 | 4.08% 2 | 20.41% 10 | 26.53% 13 | 36.73% 18 | 49 | 3.71 |
| Access to recreational facilities | 16.00% 8 | 2.00% 1 | 22.00% 11 | 28.00% 14 | 32.00% 16 | 50 | 3.58 |
| Finding courses that fit your schedule | 2.00% | 6.00% | 10.00% | 16.00% | 66.00% | | |

Student Satisfaction Survey, Fall 2019

1

3

5

8

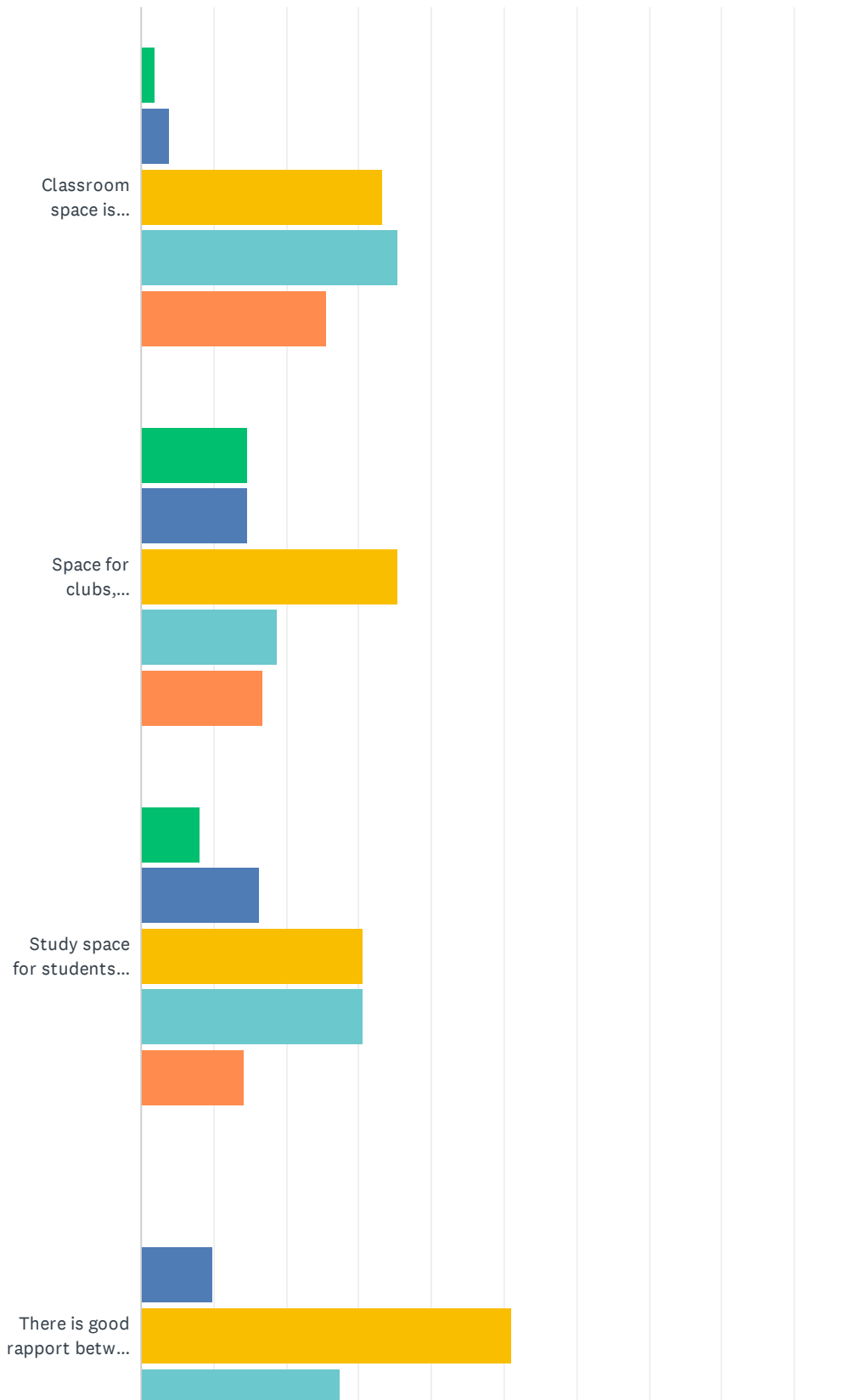
33

50

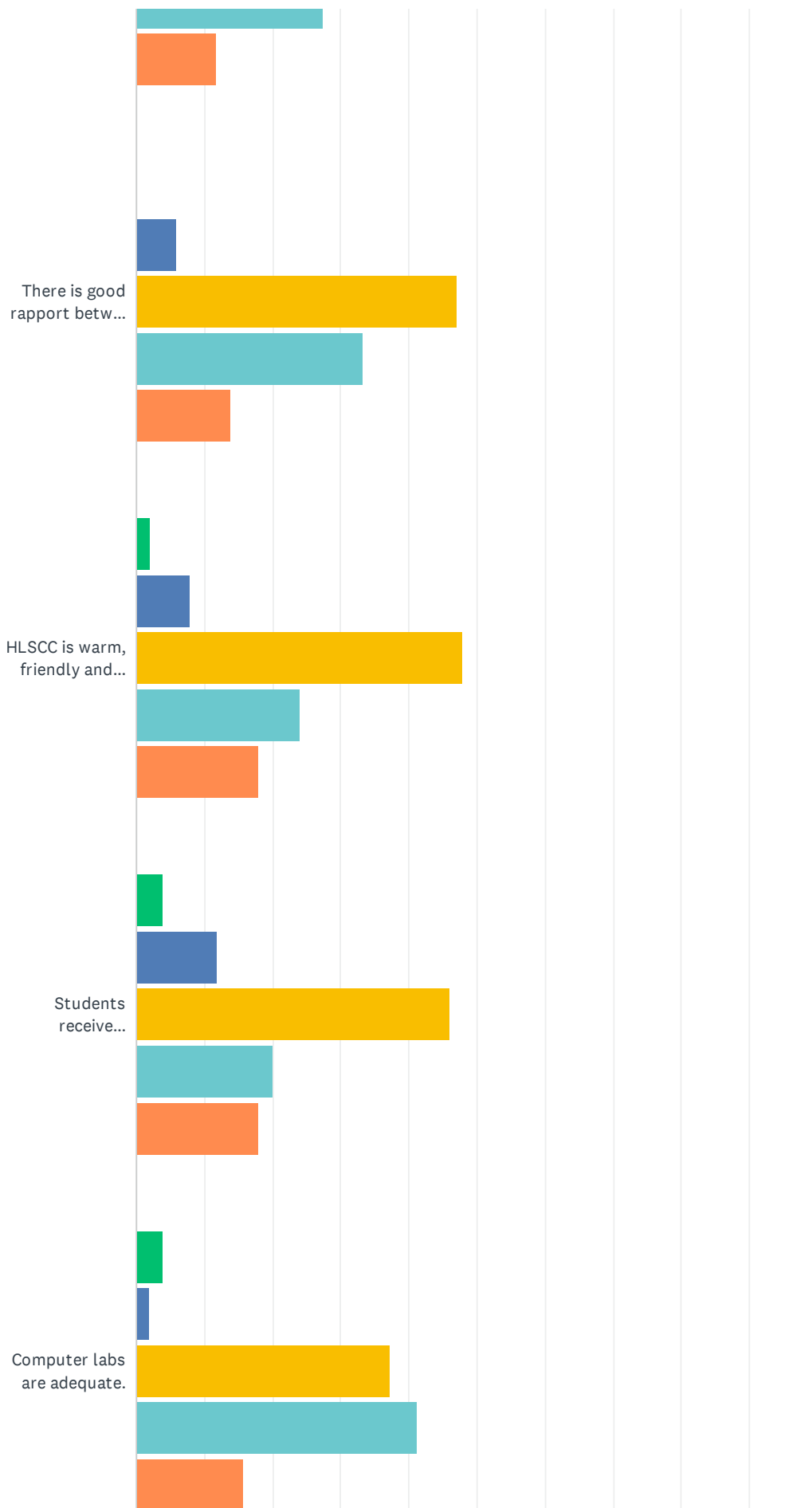
4.38

Q9 Please indicate your level of agreement with each aspect of HLSCC using the provided scale:

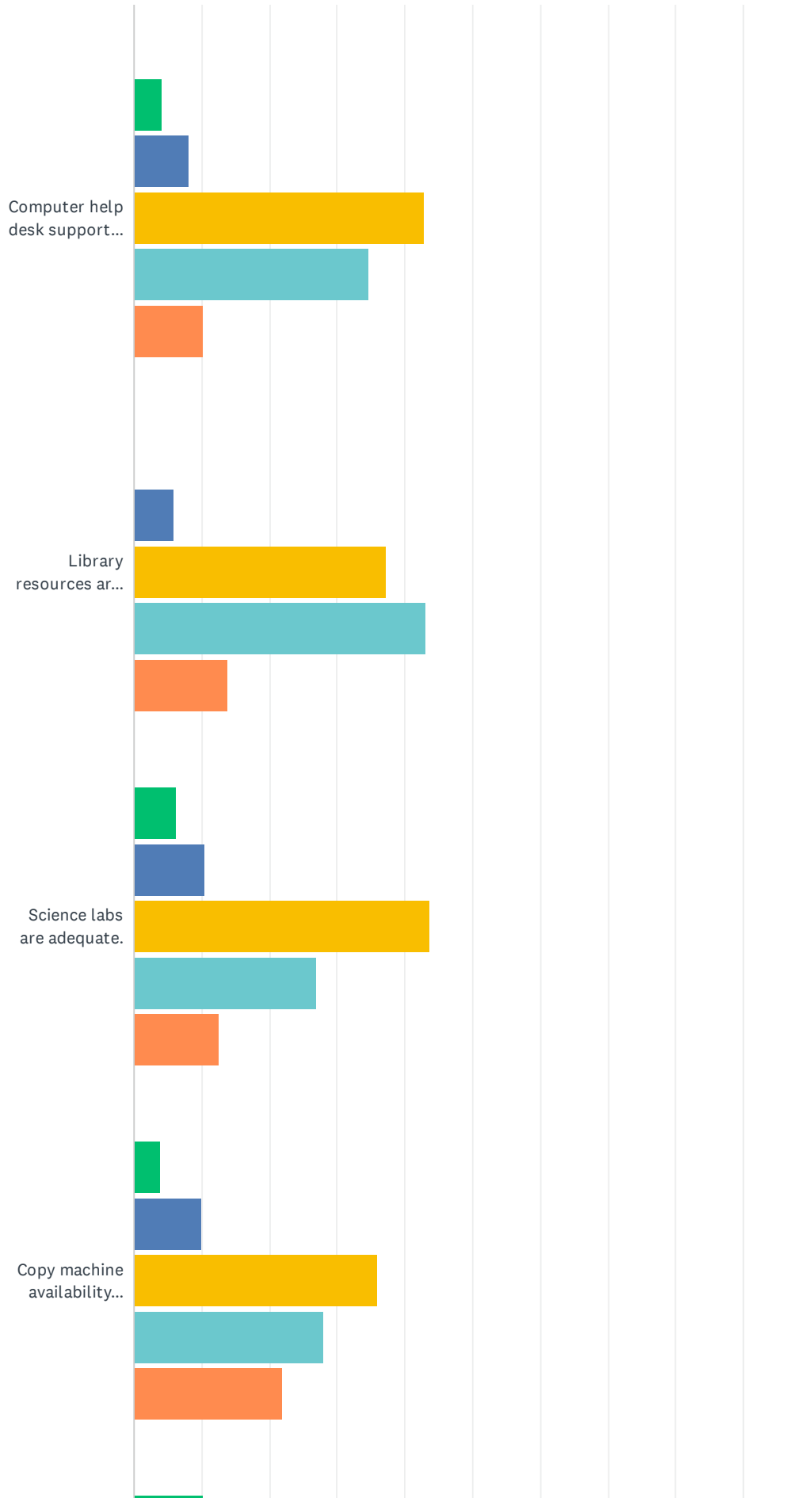
Answered: 51 Skipped: 21



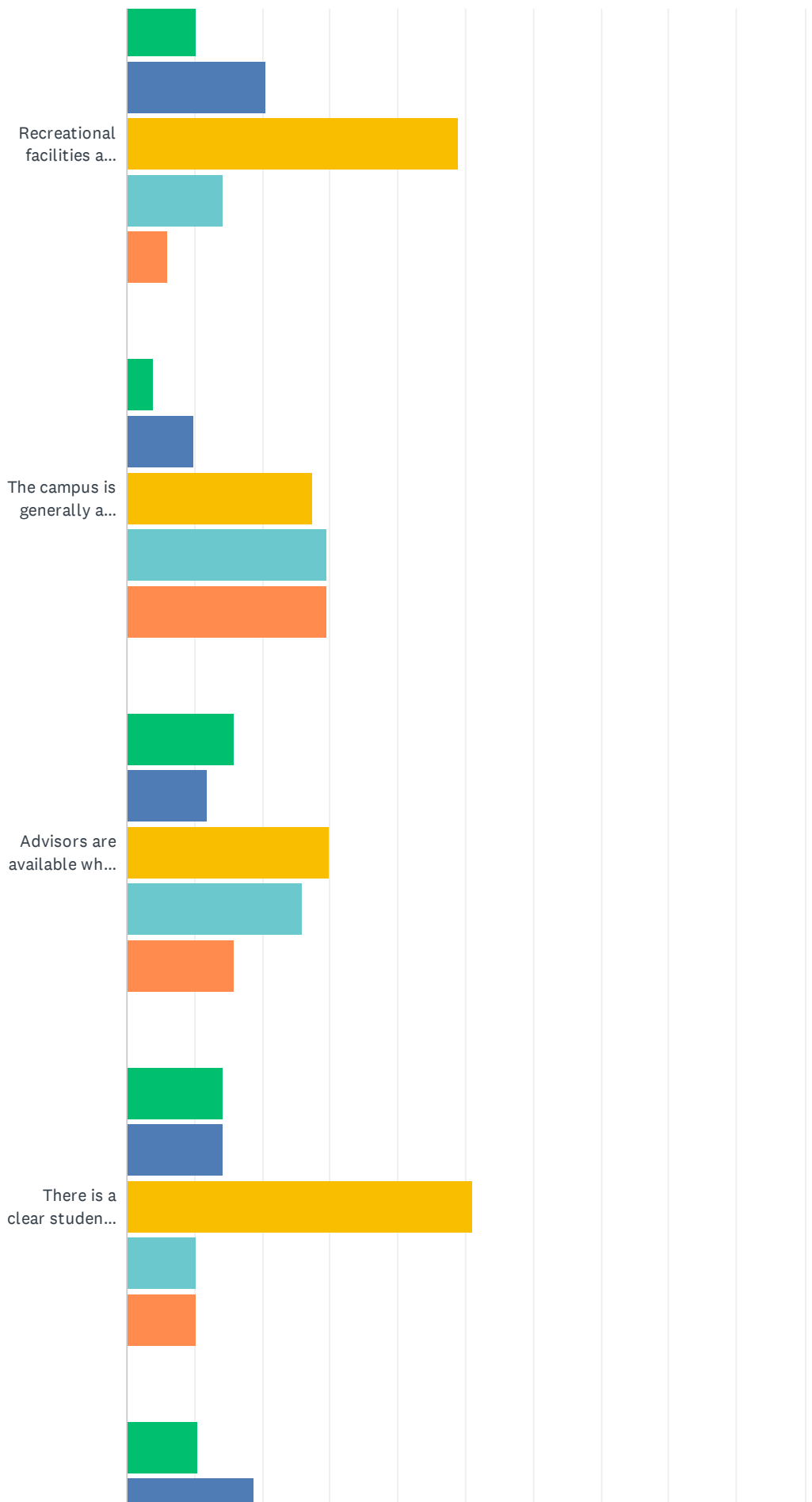
Student Satisfaction Survey, Fall 2019



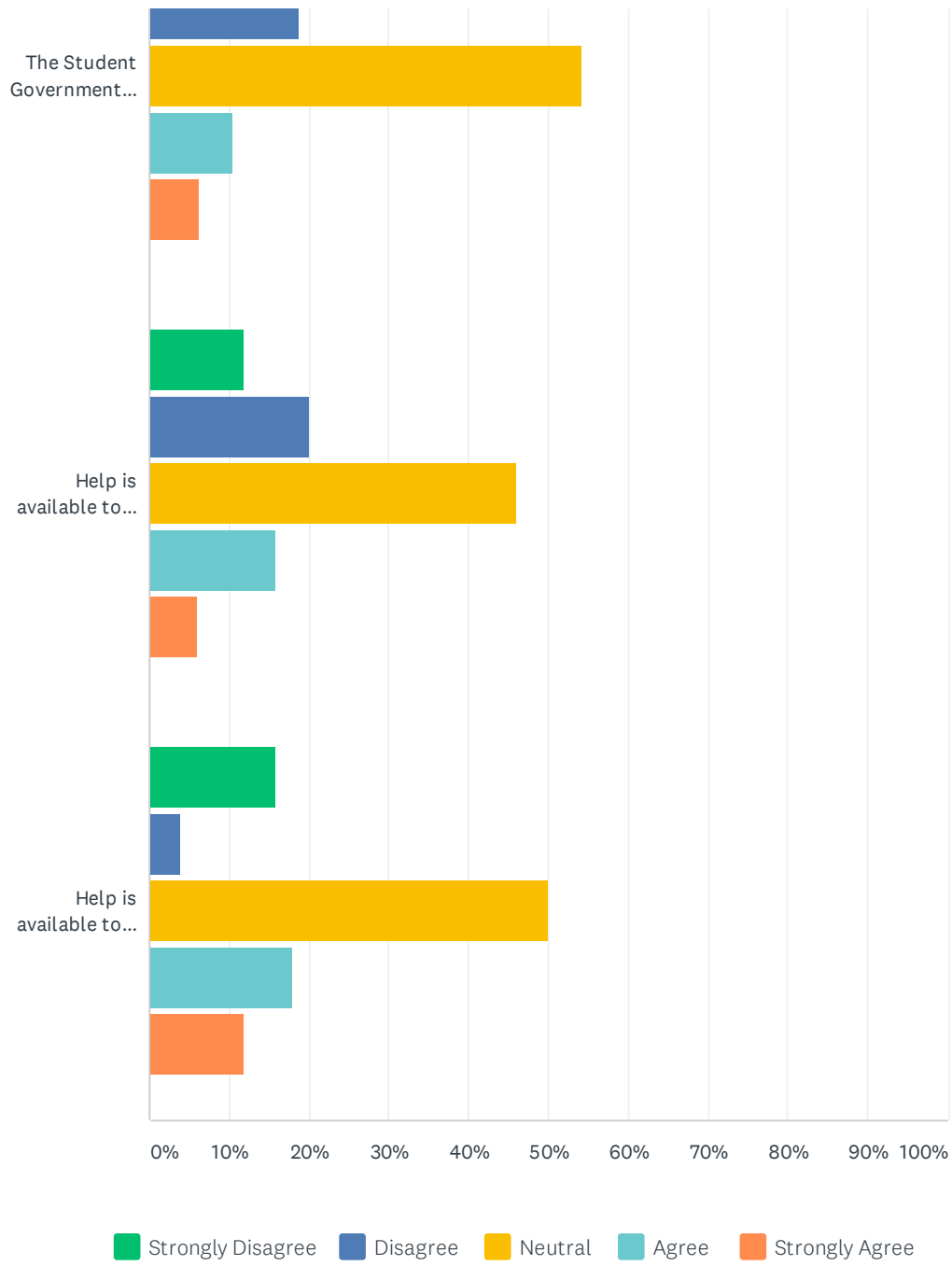
Student Satisfaction Survey, Fall 2019



Student Satisfaction Survey, Fall 2019



Student Satisfaction Survey, Fall 2019

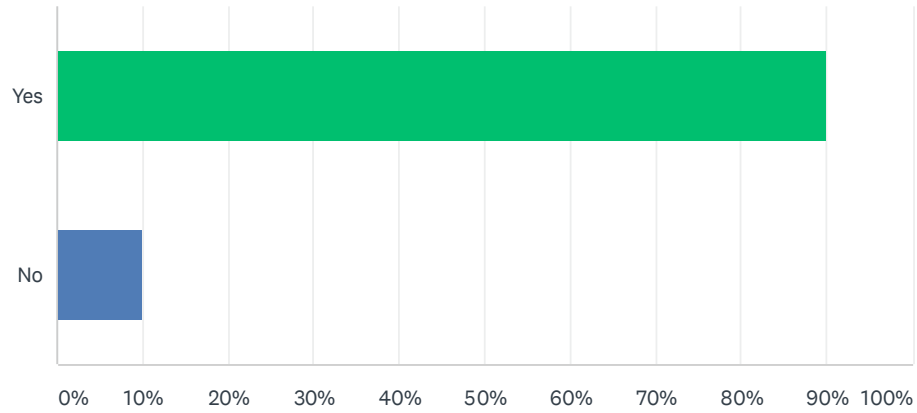


Student Satisfaction Survey, Fall 2019

| | STRONGLY DISAGREE | DISAGREE | NEUTRAL | AGREE | STRONGLY AGREE | TOTAL | WEIGHTED AVERAGE |
|--|-------------------|--------------|--------------|--------------|----------------|-------|------------------|
| Classroom space is adequate. | 1.96% 1 | 3.92% 2 | 33.33% 17 | 35.29% 18 | 25.49% 13 | 51 | 3.78 |
| Space for clubs, activities, leisure, lounges, etc. is adequate. | 14.58% 7 | 14.58% 7 | 35.42% 17 | 18.75% 9 | 16.67% 8 | 48 | 3.08 |
| Study space for students is adequate. | 8.16% 4 | 16.33% 8 | 30.61% 15 | 30.61% 15 | 14.29% 7 | 49 | 3.27 |
| There is good rapport between faculty and students. | 0.00% 0 | 9.80% 5 | 50.98% 26 | 27.45% 14 | 11.76% 6 | 51 | 3.41 |
| There is good rapport between staff and students. | 0.00% 0 | 5.88% 3 | 47.06% 24 | 33.33% 17 | 13.73% 7 | 51 | 3.55 |
| HLSCC is warm, friendly and supportive of students. | 2.00% 1 | 8.00% 4 | 48.00% 24 | 24.00% 12 | 18.00% 9 | 50 | 3.48 |
| Students receive adequate recognition for their accomplishments. | 4.00% 2 | 12.00% 6 | 46.00% 23 | 20.00% 10 | 18.00% 9 | 50 | 3.36 |
| Computer labs are adequate. | 3.92% 2 | 1.96% 1 | 37.25% 19 | 41.18% 21 | 15.69% 8 | 51 | 3.63 |
| Computer help desk support is adequate. | 4.08% 2 | 8.16% 4 | 42.86% 21 | 34.69% 17 | 10.20% 5 | 49 | 3.39 |
| Library resources are adequate. | 0.00% 0 | 5.88% 3 | 37.25% 19 | 43.14% 22 | 13.73% 7 | 51 | 3.65 |
| Science labs are adequate. | 6.25% 3 | 10.42% 5 | 43.75% 21 | 27.08% 13 | 12.50% 6 | 48 | 3.29 |
| Copy machine availability is adequate. | 4.00% 2 | 10.00% 5 | 36.00% 18 | 28.00% 14 | 22.00% 11 | 50 | 3.54 |
| Recreational facilities are adequate. | 10.20% 5 | 20.41% 10 | 48.98% 24 | 14.29% 7 | 6.12% 3 | 49 | 2.86 |
| The campus is generally a safe place. | 3.92% 2 | 9.80% 5 | 27.45% 14 | 29.41% 15 | 29.41% 15 | 51 | 3.71 |
| Advisors are available when needed. | 16.00% 8 | 12.00% 6 | 30.00% 15 | 26.00% 13 | 16.00% 8 | 50 | 3.14 |
| There is a clear student complaint/grievance process. | 14.29% 7 | 14.29% 7 | 51.02% 25 | 10.20% 5 | 10.20% 5 | 49 | 2.88 |
| The Student Government Executive is accessible. | 10.42% 5 | 18.75% 9 | 54.17% 26 | 10.42% 5 | 6.25% 3 | 48 | 2.83 |
| Help is available to research my career goals. | 12.00% 6 | 20.00% 10 | 46.00% 23 | 16.00% 8 | 6.00% 3 | 50 | 2.84 |
| Help is available to improve my study habits and skills. | 16.00% 8 | 4.00% 2 | 50.00% 25 | 18.00% 9 | 12.00% 6 | 50 | 3.06 |

Q10 Have you ever used the HLSCC website?

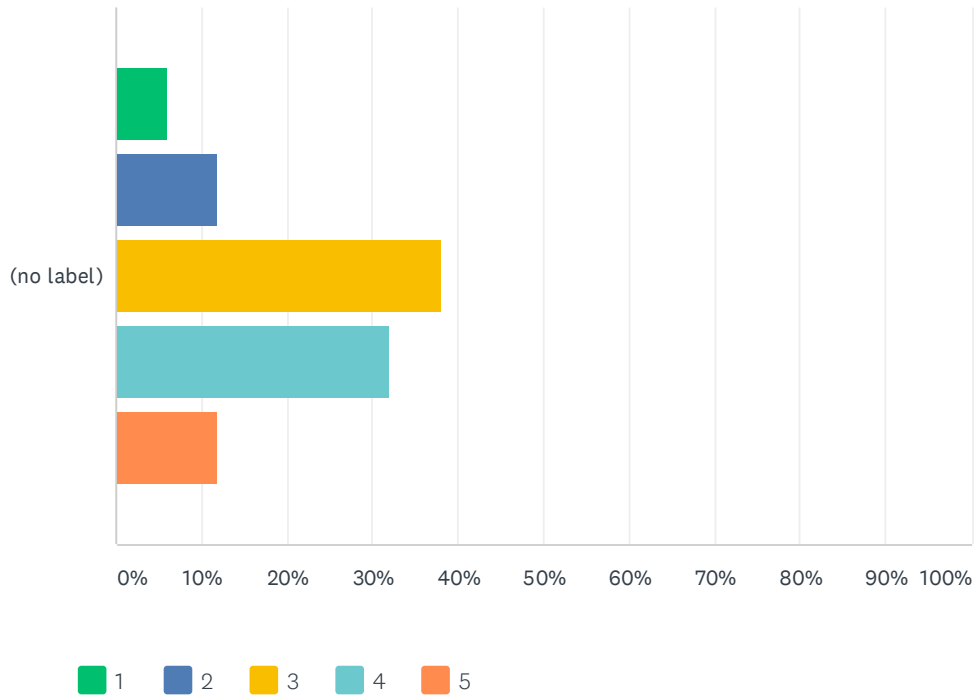
Answered: 50 Skipped: 22



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|----|
| Yes | 90.00% | 45 |
| No | 10.00% | 5 |
| TOTAL | | 50 |

Q11 Please rate your level of satisfaction with the HLSCC website on a scale of 1-5, with a rating of '1' indicating being "Not Satisfied at All", and a rating of '5' indicating being 'Very Satisfied'.

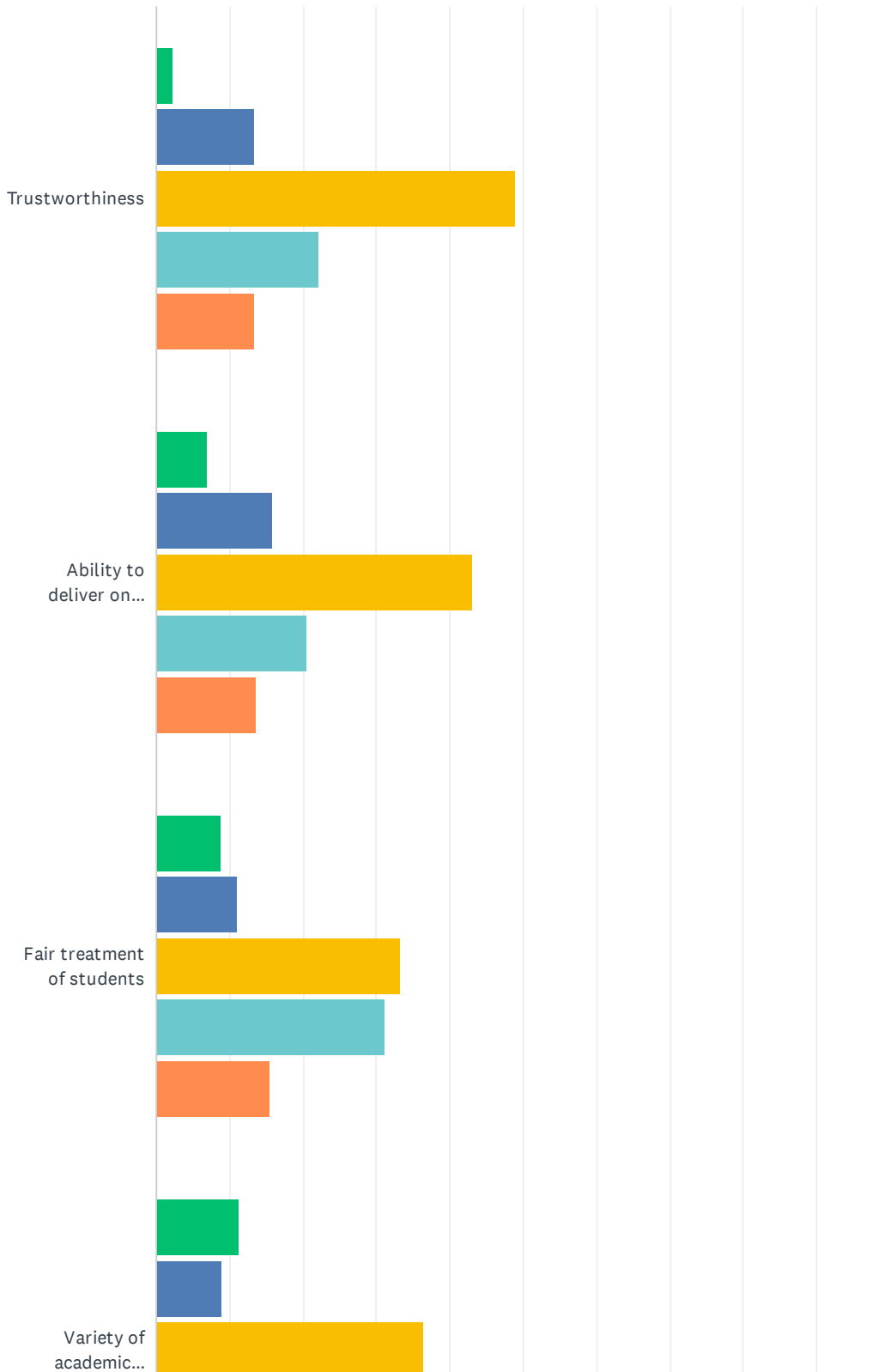
Answered: 50 Skipped: 22



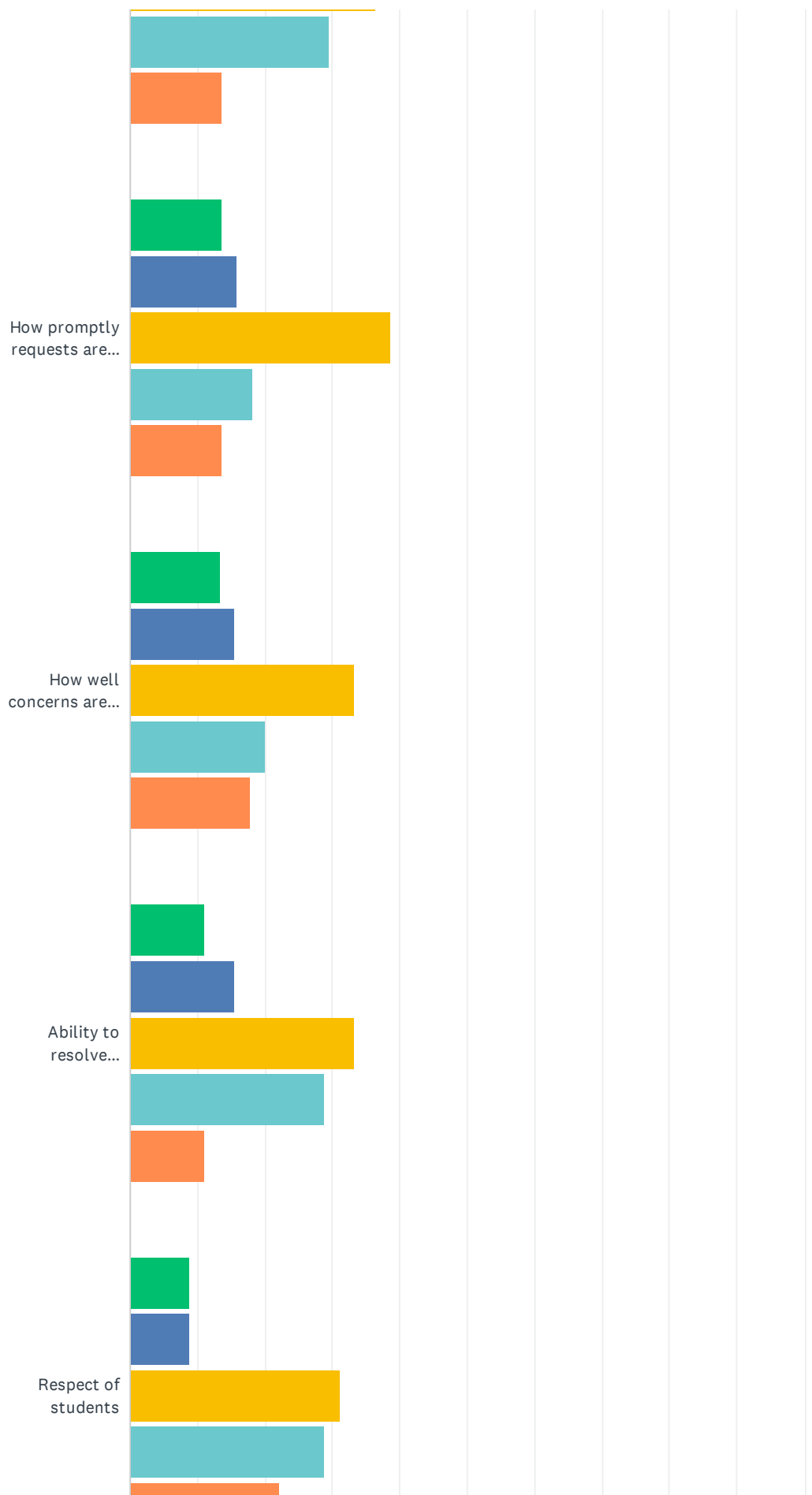
| | 1 | 2 | 3 | 4 | 5 | TOTAL | WEIGHTED AVERAGE |
|------------|------------|-------------|--------------|--------------|-------------|-------|------------------|
| (no label) | 6.00% 3 | 12.00% 6 | 38.00% 19 | 32.00% 16 | 12.00% 6 | 50 | 3.32 |

Q12 Please rate the following aspects of HLSCC on a scale from 1 to 5 with a rating of '1' indicating being 'Not Satisfied at All', and a rating of '5' indicating being 'Very Satisfied'.

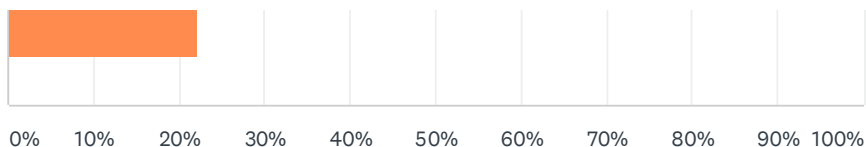
Answered: 45 Skipped: 27



Student Satisfaction Survey, Fall 2019



Student Satisfaction Survey, Fall 2019

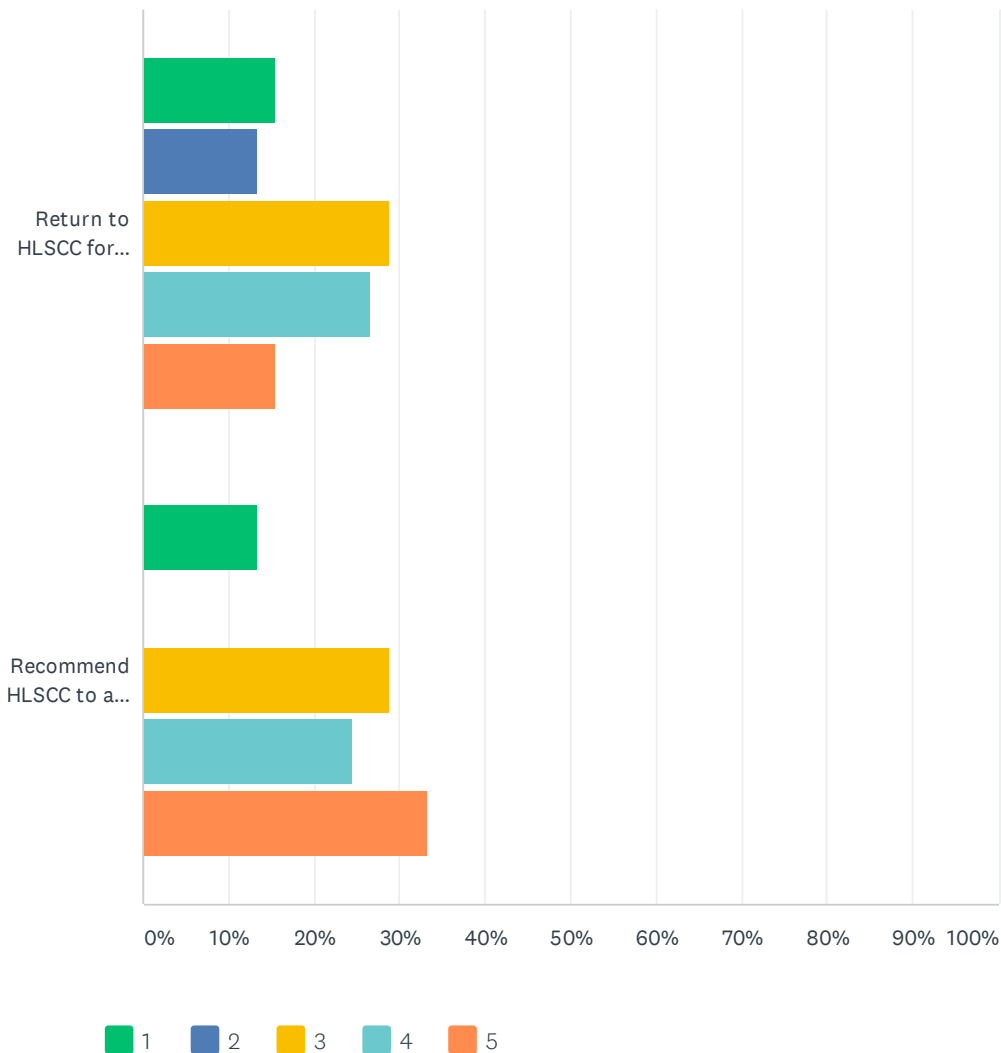


■ 1
 ■ 2
 ■ 3
 ■ 4
 ■ 5

| | 1 | 2 | 3 | 4 | 5 | TOTAL | WEIGHTED AVERAGE |
|--|-------------|-------------|--------------|--------------|--------------|-------|------------------|
| Trustworthiness | 2.22% 1 | 13.33% 6 | 48.89% 22 | 22.22% 10 | 13.33% 6 | 45 | 3.31 |
| Ability to deliver on promises | 6.82% 3 | 15.91% 7 | 43.18% 19 | 20.45% 9 | 13.64% 6 | 44 | 3.18 |
| Fair treatment of students | 8.89% 4 | 11.11% 5 | 33.33% 15 | 31.11% 14 | 15.56% 7 | 45 | 3.33 |
| Variety of academic choices | 11.36% 5 | 9.09% 4 | 36.36% 16 | 29.55% 13 | 13.64% 6 | 44 | 3.25 |
| How promptly requests are responded to | 13.64% 6 | 15.91% 7 | 38.64% 17 | 18.18% 8 | 13.64% 6 | 44 | 3.02 |
| How well concerns are listened to | 13.33% 6 | 15.56% 7 | 33.33% 15 | 20.00% 9 | 17.78% 8 | 45 | 3.13 |
| Ability to resolve problems satisfactorily | 11.11% 5 | 15.56% 7 | 33.33% 15 | 28.89% 13 | 11.11% 5 | 45 | 3.13 |
| Respect of students | 8.89% 4 | 8.89% 4 | 31.11% 14 | 28.89% 13 | 22.22% 10 | 45 | 3.47 |

Q13 Please rate how likely it is that you would do each of the following on a scale of 1 to 5 with '1' indicating 'Not Likely At All', and '5' indicating 'Very Likely'.

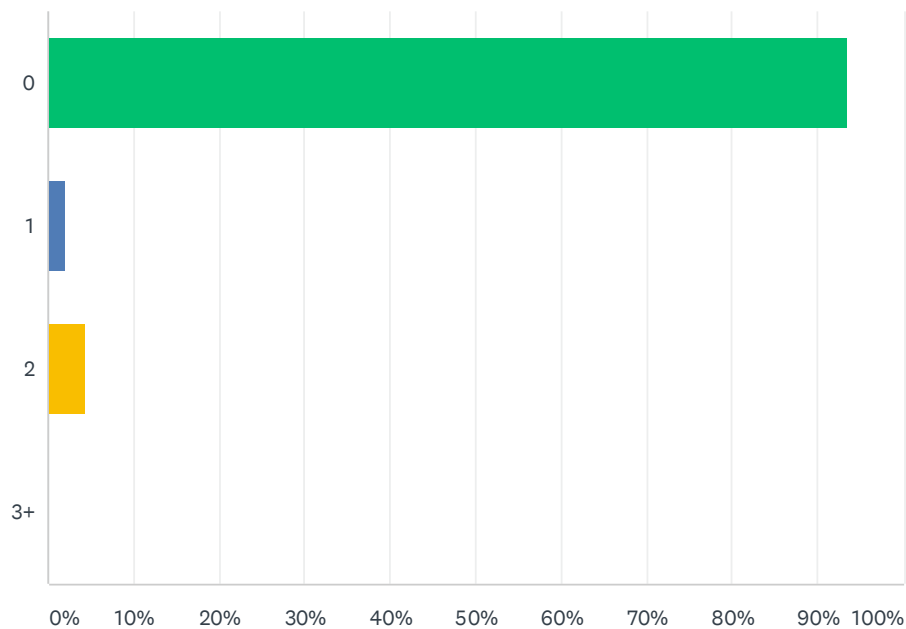
Answered: 45 Skipped: 27



| | 1 | 2 | 3 | 4 | 5 | TOTAL | WEIGHTED AVERAGE |
|---|-------------|-------------|--------------|--------------|--------------|-------|------------------|
| Return to HLSCC for future educational needs | 15.56% 7 | 13.33% 6 | 28.89% 13 | 26.67% 12 | 15.56% 7 | 45 | 3.13 |
| Recommend HLSCC to a family member, friend or associate | 13.33% 6 | 0.00% 0 | 28.89% 13 | 24.44% 11 | 33.33% 15 | 45 | 3.64 |

Q14 How many children do you have who are 5 years old or younger?

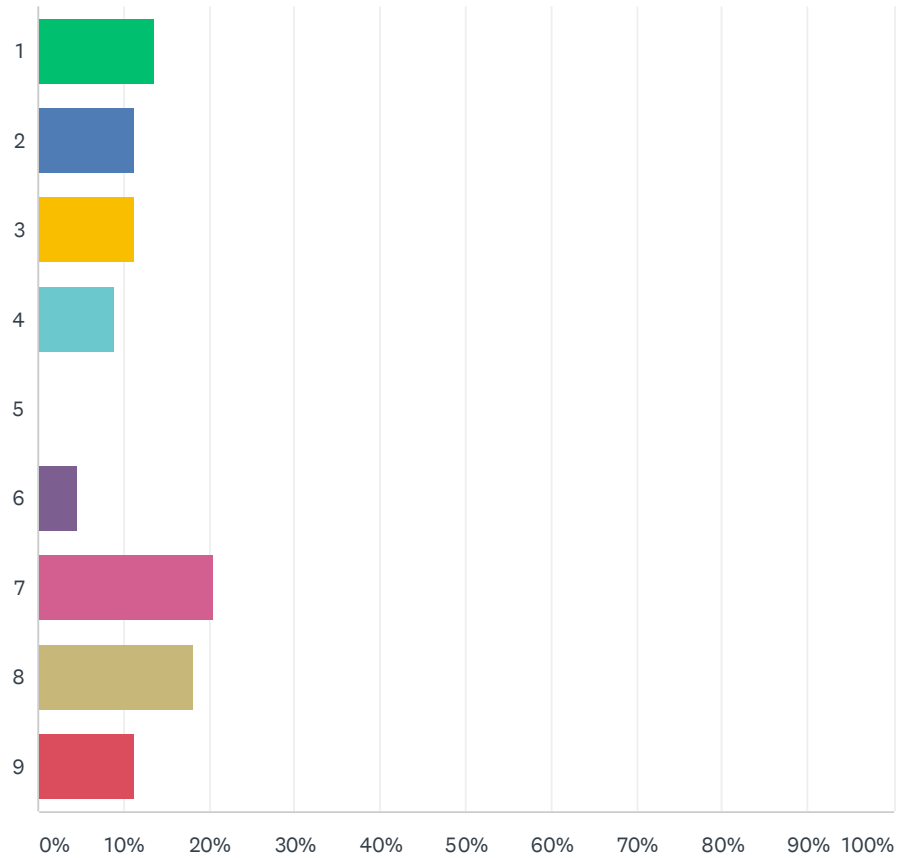
Answered: 46 Skipped: 26



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----------|
| 0 | 93.48% | 43 |
| 1 | 2.17% | 1 |
| 2 | 4.35% | 2 |
| 3+ | 0.00% | 0 |
| TOTAL | | 46 |

Q15 BVI Electoral District

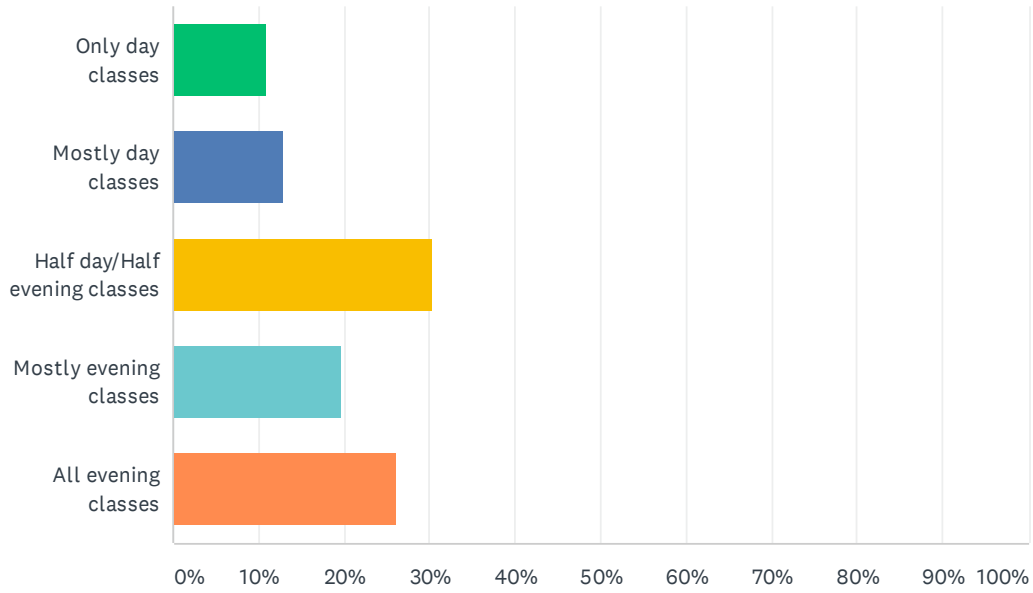
Answered: 44 Skipped: 28



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----------|
| 1 | 13.64% | 6 |
| 2 | 11.36% | 5 |
| 3 | 11.36% | 5 |
| 4 | 9.09% | 4 |
| 5 | 0.00% | 0 |
| 6 | 4.55% | 2 |
| 7 | 20.45% | 9 |
| 8 | 18.18% | 8 |
| 9 | 11.36% | 5 |
| TOTAL | | 44 |

Q16 When do you attend classes?

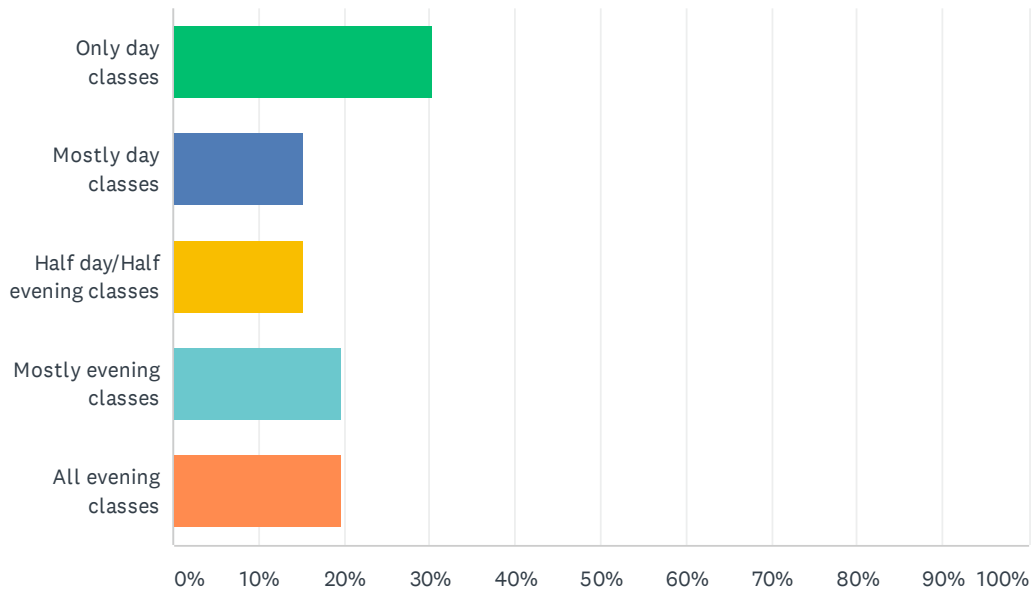
Answered: 46 Skipped: 26



| ANSWER CHOICES | RESPONSES | |
|-------------------------------|-----------|-----------|
| Only day classes | 10.87% | 5 |
| Mostly day classes | 13.04% | 6 |
| Half day/Half evening classes | 30.43% | 14 |
| Mostly evening classes | 19.57% | 9 |
| All evening classes | 26.09% | 12 |
| TOTAL | | 46 |

Q17 When would you prefer to attend classes?

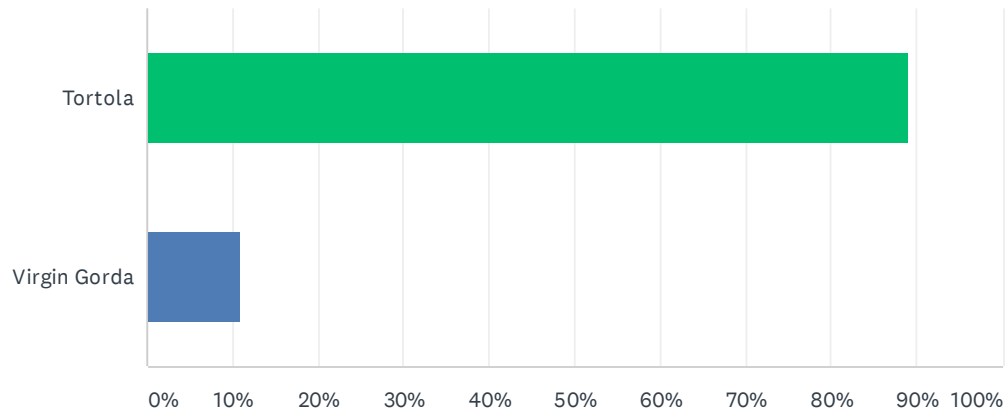
Answered: 46 Skipped: 26



| ANSWER CHOICES | RESPONSES | |
|-------------------------------|-----------|-----------|
| Only day classes | 30.43% | 14 |
| Mostly day classes | 15.22% | 7 |
| Half day/Half evening classes | 15.22% | 7 |
| Mostly evening classes | 19.57% | 9 |
| All evening classes | 19.57% | 9 |
| TOTAL | | 46 |

Q18 Where do you attend the majority of your classes?

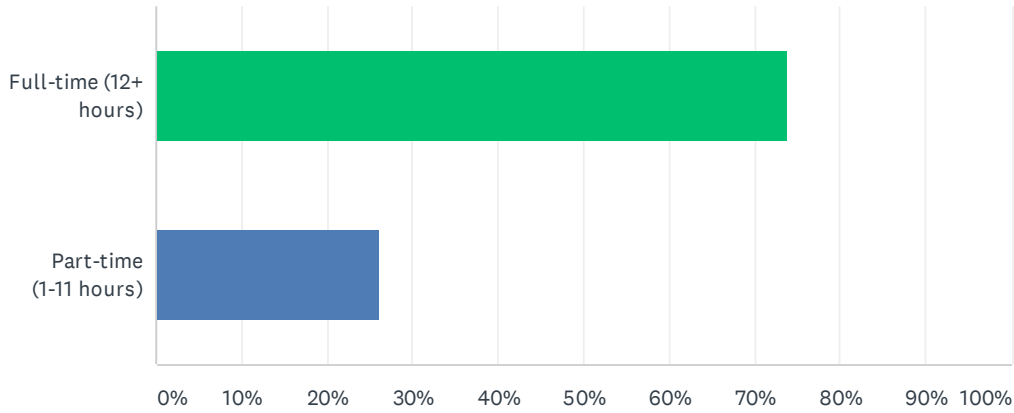
Answered: 46 Skipped: 26



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|----|
| Tortola | 89.13% | 41 |
| Virgin Gorda | 10.87% | 5 |
| TOTAL | | 46 |

Q19 What is your current enrollment status?

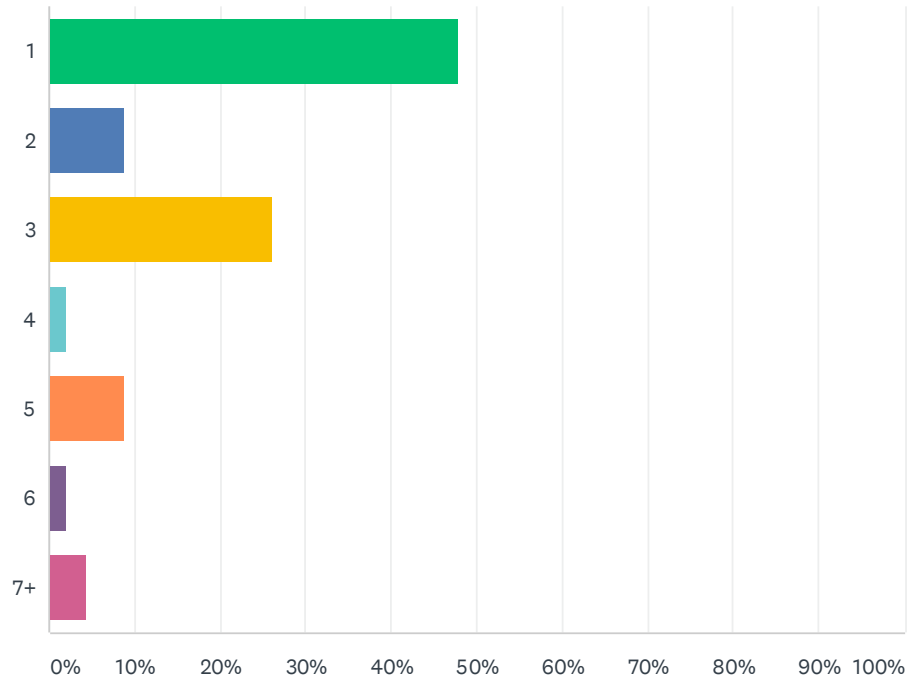
Answered: 46 Skipped: 26



| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|----|
| Full-time (12+ hours) | 73.91% | 34 |
| Part-time (1-11 hours) | 26.09% | 12 |
| TOTAL | | 46 |

Q20 How many semesters have you attended HLSCC?

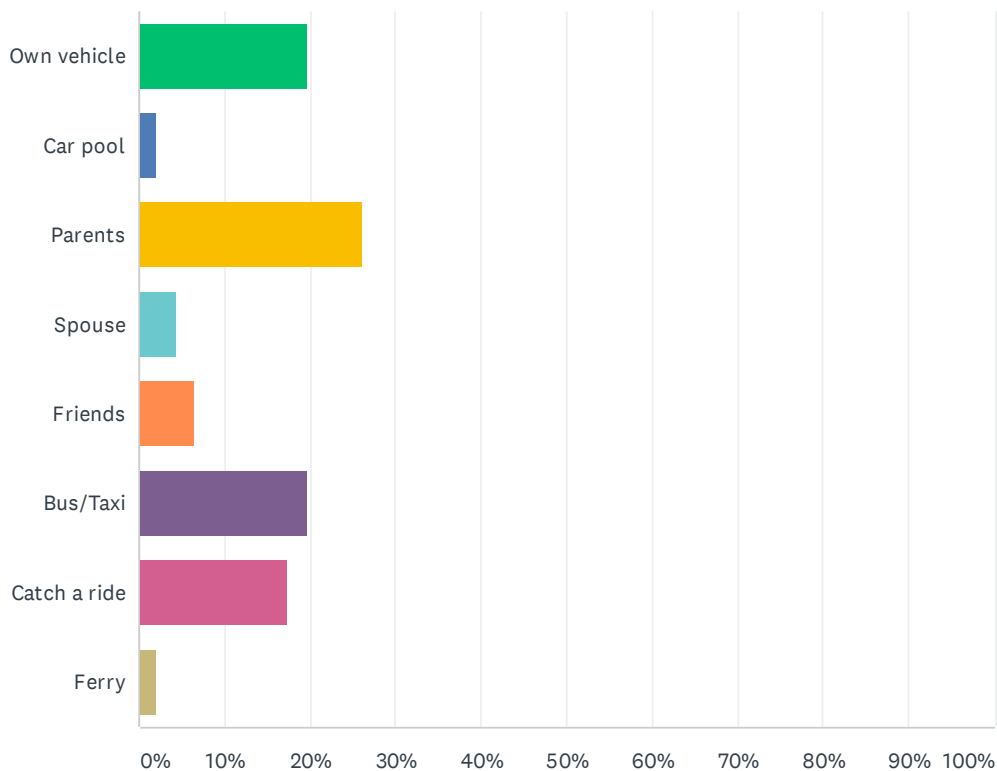
Answered: 46 Skipped: 26



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|----|
| 1 | 47.83% | 22 |
| 2 | 8.70% | 4 |
| 3 | 26.09% | 12 |
| 4 | 2.17% | 1 |
| 5 | 8.70% | 4 |
| 6 | 2.17% | 1 |
| 7+ | 4.35% | 2 |
| TOTAL | | 46 |

Q21 What form of transportation do you primarily use to attend HLSCC?

Answered: 46 Skipped: 26



| ANSWER CHOICES | RESPONSES |
|----------------|-----------|
| Own vehicle | 19.57% 9 |
| Car pool | 2.17% 1 |
| Parents | 26.09% 12 |
| Spouse | 4.35% 2 |
| Friends | 6.52% 3 |
| Bus/Taxi | 19.57% 9 |
| Catch a ride | 17.39% 8 |
| Ferry | 2.17% 1 |
| TOTAL | 46 |

| # | OTHER (PLEASE SPECIFY.) | DATE |
|---|-------------------------|-------------------|
| 1 | Walking | 12/7/2019 1:52 PM |
| 2 | Bus as well | 12/6/2019 8:19 PM |
| 3 | And also taxi | 12/2/2019 1:59 PM |

Q22 What ONE aspect of your HLSCC experience has exceeded your expectations?

Answered: 28 Skipped: 44

| # | RESPONSES | DATE |
|----|--|--------------------|
| 1 | Dedication to improve | 2/13/2020 12:40 PM |
| 2 | Having projects or presentations for almost every course. | 12/10/2019 5:50 PM |
| 3 | N/A | 12/7/2019 1:52 PM |
| 4 | I love how calm and relaxing the campus is. The faculty is friendly and appear to put the extra effort to help students. The ocean view and spaciousness exceeded expectations | 12/6/2019 8:19 PM |
| 5 | Nothing | 12/6/2019 5:58 PM |
| 6 | none | 12/5/2019 4:25 PM |
| 7 | resources available . | 12/5/2019 4:07 PM |
| 8 | The quick installation of the EPSON board systems that turned helped lessons run more smoothly without the need for old fashioned projectors. | 12/5/2019 10:17 AM |
| 9 | web page design (This lecturer is very good and calm when it comes to teachings, he is the best i can say due to how he would make sure everyone really understands what hes teaching and truly he makes learning easier for us all) | 12/4/2019 7:14 PM |
| 10 | Advising | 12/4/2019 8:16 AM |
| 11 | Neutral | 12/3/2019 6:48 PM |
| 12 | Friends and staff | 12/3/2019 5:57 PM |
| 13 | the accessibility to printing | 12/3/2019 5:57 PM |
| 14 | Social life | 12/3/2019 1:26 PM |
| 15 | Most of my lecturers are very caring and supportive. They deliver learning material in a way that I can learn. | 12/3/2019 12:54 PM |
| 16 | None | 12/3/2019 12:38 PM |
| 17 | the computer classes | 12/3/2019 12:00 PM |
| 18 | I was expecting lecturers to have an "I don't care" mindset, but the one's I have met, you could tell that there is passion behind their teaching. | 12/2/2019 4:11 PM |
| 19 | nothing | 12/2/2019 4:00 PM |
| 20 | The overall organization of how the school is ran | 12/2/2019 3:27 PM |
| 21 | \$250 need to be optional | 12/2/2019 2:42 PM |
| 22 | What exceeded my expectations was how little classrooms there are | 12/2/2019 2:33 PM |
| 23 | The library and science labs | 12/2/2019 2:30 PM |
| 24 | The work | 12/2/2019 2:23 PM |
| 25 | I felt helpless most days. That blew my mind. I'm generally confident. | 12/2/2019 2:10 PM |
| 26 | None to be honest. Because in my major. There is NO Automotive Auto shop. Which I had expected to be there. Which is very disappointing to be always doing theory work every day. | 12/2/2019 1:59 PM |
| 27 | My COM class with Ms. Debra Hodge | 12/2/2019 1:53 PM |
| 28 | None | 12/2/2019 1:41 PM |

Q23 What ONE aspect of your HLSCC experience were you least satisfied with?

Answered: 30 Skipped: 42

Student Satisfaction Survey, Fall 2019

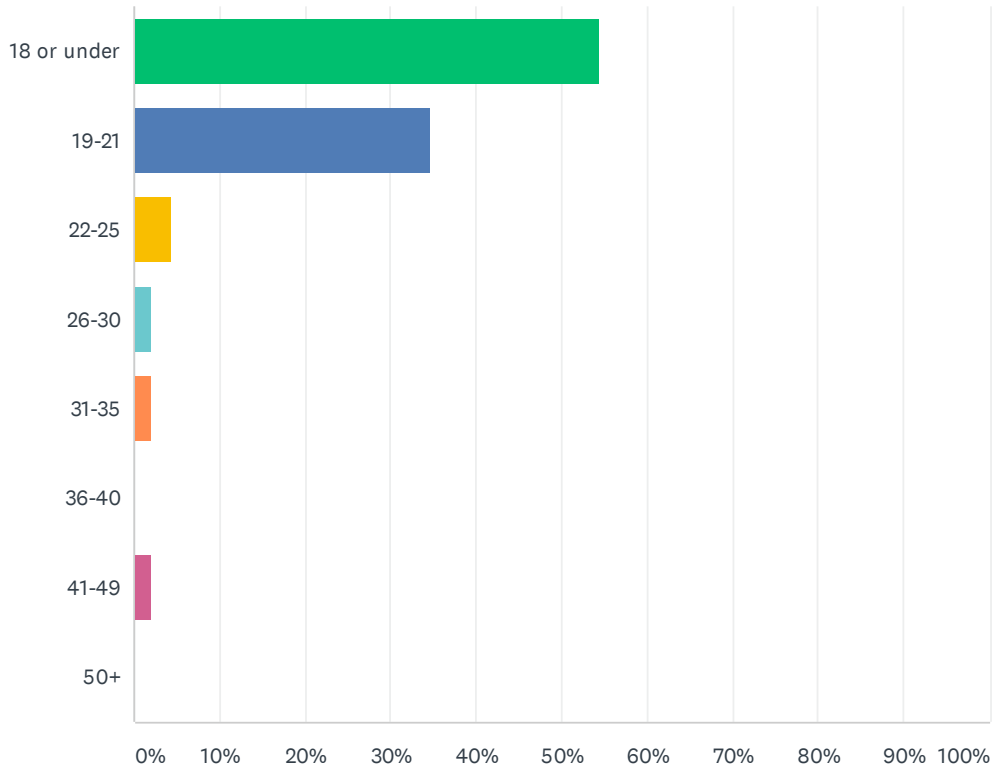
| # | RESPONSES | DATE |
|----|---|--------------------|
| 1 | Major availability | 2/13/2020 12:40 PM |
| 2 | Math teachers!!!!!!! | 1/29/2020 1:08 PM |
| 3 | Students cheating and instructors have no clue. | 12/10/2019 5:50 PM |
| 4 | Lack of technological elements and resources. No wireless internet connection, paying for CENGAGE but not being able to use it (absolute waste of time and money). Online things aren't as they should be and are hard to get up and running (Moodle, SONIS, Cengage, etc) | 12/7/2019 1:52 PM |
| 5 | The bathrooms were often not kept to standard. Plumbing oftentimes didn't work and toiletries were not stocked. Poor ventilation in some classrooms. | 12/6/2019 8:19 PM |
| 6 | Food | 12/6/2019 5:58 PM |
| 7 | none | 12/5/2019 4:25 PM |
| 8 | Unavailability of food , course times either clashing with another class or sometimes the course isn't available at all resulting in further graduation time . Horrible . | 12/5/2019 4:07 PM |
| 9 | The study areas and toilets desperately need improvements. children who are serious about studying need an area where they can go to study and not worry about loud, rambunctious children making noise a few feet away. the toilets are absolutely appalling. Sometimes there is no water to flush toilets or wash hands, this poses a major health risk because people are not removing those germs after dealing with their genitals, and sometimes there is no toilet paper or trash bins. it is absolutely ridiculous. All if not most of the females attending HLSCC experience monthly cycles and have nowhere to dispose of their items or flush the toilet after using it. | 12/5/2019 10:17 AM |
| 10 | Some teachers | 12/4/2019 8:16 AM |
| 11 | Neutral | 12/3/2019 6:48 PM |
| 12 | The food | 12/3/2019 5:57 PM |
| 13 | certain teachers that were not always willing to help or do teaching outside of classes. | 12/3/2019 5:57 PM |
| 14 | Building Condition | 12/3/2019 5:36 PM |
| 15 | One aspect of HLSCC that I was least satisfied with is the turning off of account because bill is not finished payed before contacting the student first. having the student to lose work because of that is not very friendly. | 12/3/2019 4:30 PM |
| 16 | Bathroom states | 12/3/2019 1:26 PM |
| 17 | The water system; especially when it's the time of the month for a female and there is no water in the bathrooms. The water system needs to be looked at. | 12/3/2019 12:54 PM |
| 18 | The student handbook says that the school is closed on Sundays and Holidays.. However there is still a Sunday class open. I am fully aware that selecting classes is a student decision, but should a student require this class to graduate we don't really have a choice. Something should be done to make amends. Also some of the faculty who are asked by the college to come in and teach the students act as if they are only coming to collect the extra pay check just to sit and watch the students for an hour or two. | 12/3/2019 12:38 PM |
| 19 | the lack of consideration for working adults who attend college in terms of scheduling of final exams | 12/3/2019 12:00 PM |
| 20 | the grading system. | 12/2/2019 4:11 PM |
| 21 | Everything | 12/2/2019 4:00 PM |
| 22 | Lack of outdoor seating to enjoy lunch | 12/2/2019 3:27 PM |
| 23 | \$250 need to be optional | 12/2/2019 2:42 PM |
| 24 | I was satisfied with how comfortable and relaxing the library is | 12/2/2019 2:33 PM |
| 25 | Lounge areas and sport availability | 12/2/2019 2:30 PM |
| 26 | The social life | 12/2/2019 2:23 PM |

Student Satisfaction Survey, Fall 2019

| | | |
|----|---|-------------------|
| 27 | There are no provisions for students to sharpen their personal skills or explore hobbies. Nothing extracurricular. Campus life is dead. | 12/2/2019 2:10 PM |
| 28 | Having the opportunity to have do work online on Microsoft word for free | 12/2/2019 1:59 PM |
| 29 | My class not being dropped since the first week of school, even after i went twice and complained .. very unsatisfied. | 12/2/2019 1:53 PM |
| 30 | Clubs | 12/2/2019 1:41 PM |

Q24 Age Range

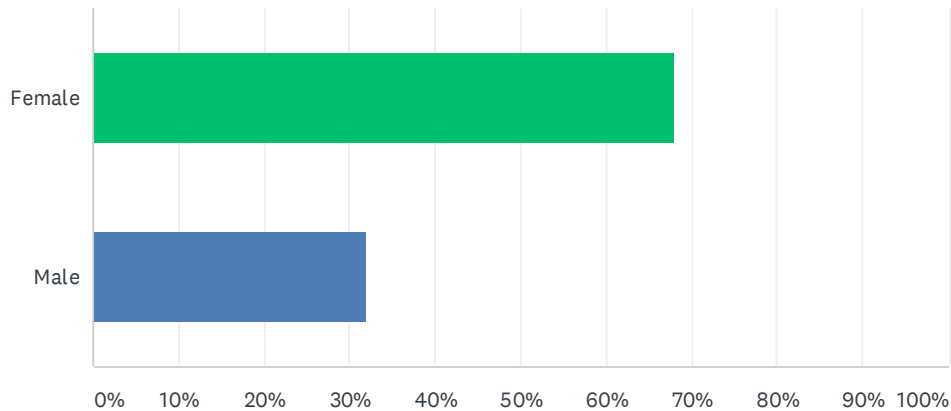
Answered: 46 Skipped: 26



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----------|
| 18 or under | 54.35% | 25 |
| 19-21 | 34.78% | 16 |
| 22-25 | 4.35% | 2 |
| 26-30 | 2.17% | 1 |
| 31-35 | 2.17% | 1 |
| 36-40 | 0.00% | 0 |
| 41-49 | 2.17% | 1 |
| 50+ | 0.00% | 0 |
| TOTAL | | 46 |

Q25 Gender

Answered: 47 Skipped: 25



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|----|
| Female | 68.09% | 32 |
| Male | 31.91% | 15 |
| TOTAL | | 47 |